



## TNT CO<sub>2</sub> Neutral shipping Q&A

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## Q&A: TNT CO<sub>2</sub> Neutral shipping

TNT offers a range of CO<sub>2</sub> Services that help customers proactively address the environmental impact their business makes. These services equip customers with knowledge and allow them to take action.

With TNT's CO<sub>2</sub> Neutral shipping customers can ship goods in a way that fully offsets any CO<sub>2</sub> emissions and mitigate the CO<sub>2</sub> impact of their shipments.

For general inquiries regarding TNT's CO<sub>2</sub> Services please visit [www.tnt.com/corporate/co2services](http://www.tnt.com/corporate/co2services) or send an email to [co2services@tnt.com](mailto:co2services@tnt.com).

### 1. How are CO<sub>2</sub> emissions of TNT's customers' consignments compensated?

- As a first step CO<sub>2</sub> emissions caused by the transportation of the customers' consignments are calculated.
- As a second step these emissions are compensated – or offset – with an equivalent amount of CO<sub>2</sub> credits. CO<sub>2</sub> credits are verified reductions in CO<sub>2</sub> emissions that have been generated by CO<sub>2</sub> reduction projects elsewhere (e.g. wind power).
- As a result the CO<sub>2</sub> emissions caused by the transportation of the customers' consignments are equalised, and the shipments become CO<sub>2</sub> Neutral.

### 2. Does TNT follow a standard for the calculation of CO<sub>2</sub> emissions?

- Yes. The methodology for calculating CO<sub>2</sub> emissions is fully compliant with the European Norm EN16258.
- TNT received external certification against EN16258 from SGS. The latest certification has been done in July 2014.
- A detailed description of methodology and the SGS certification statement is made available on [www.tnt.com/corporate/co2services](http://www.tnt.com/corporate/co2services).

### 3. What type of CO<sub>2</sub> credits does TNT use to compensate CO<sub>2</sub> emissions?

- TNT exclusively uses the highest quality 'gold standard' Verified Emission Reductions (VERs).
- Additional specifications of credits:
  - Project type: wind power projects (renewable energy)
  - Year of credit generation (vintage): 2 years before compensation

### 4. What does the 'Gold Standard' stand for?

- The Gold Standard is a certification standard for carbon mitigation projects, recognised internationally as the benchmark for quality in both the compliance and voluntary carbon markets.
- The Gold Standard is the standard of choice for multiple governments, multinationals and the United Nations and the only certification standard trusted and endorsed by more than 80 NGOs worldwide.
- For more information: [www.goldstandard.org](http://www.goldstandard.org)

**5. Does TNT provide proof that the CO<sub>2</sub> emissions have actually been compensated?**

- Yes, customers who sign up for the TNT CO<sub>2</sub> Neutral shipping service receive a yearly certificate specifying the amount of CO<sub>2</sub> that TNT neutralised on their behalf
- This certificate also provides details of the 'Gold Standard' project(s) that generated the CO<sub>2</sub> credits that have been used for compensation.
- The 'Gold Standard Registry Public View' can be consulted (available through [www.goldstandard.org](http://www.goldstandard.org)) to confirm that these credits have actually been used ('retired') by TNT.

**6. Is TNT externally verified for the CO<sub>2</sub> Neutral shipping service?**

- Yes. TNT received external certification on CO<sub>2</sub> Neutral shipping from SGS.
- The latest certification is from 16 December 2014. The SGS certification statement is made available on [www.tnt.com/corporate/co2services](http://www.tnt.com/corporate/co2services)

**7. Where can I find more information on the projects that generated the CO<sub>2</sub> credits?**

- A summary of the project(s) used to compensate CO<sub>2</sub> emissions will be made available on [www.tnt.com/corporate/co2services](http://www.tnt.com/corporate/co2services) on a yearly basis (Quarter 1).
- More detailed project information can be found in the 'Gold Standard Registry Public View' (available through [www.goldstandard.org](http://www.goldstandard.org)).

**8. How can customers demonstrate their commitment to CO<sub>2</sub> Neutral shipping?**

- TNT has developed the 'Shipped CO<sub>2</sub> Neutral with TNT' logo which can be provided electronically in various formats.
- Customers who signed up for the CO<sub>2</sub> Neutral shipping service can use the logo in their communication materials (e.g. website, brochures, etc.).

**9. What are the conditions for TNT's CO<sub>2</sub> Neutral shipping service?**

- In 2015 TNT will roll out its upgraded CO<sub>2</sub> services in large European countries.
- Conditions and charges will be made available on the TNT country websites ([www.tnt.com](http://www.tnt.com)) and in the TNT Service guide (under 'Additional Services').