

### What is ExpressManager?

ExpressManager takes the scope of our electronic support portfolio to the maximum with increased power for larger customers. It is easy to install, even easier to use and runs smoothly on PC or network. ExpressManager allows the storage of significantly more data and also provides the ability to validate shipment details prior to sending the data to TNT – thus eradicating errors and maximising the efficiency of the service. ExpressManager is configurable to individual or departmental requirements and has huge power for storage of historic data.

### How ExpressManager works

As well as easy to use shipment set-up and monitoring facilities ExpressManager has the following features:

- Multi-lingual.
- The ability to handle mailshots.
- Multi-user, multi-level security.
- Continuous import of data from 'Conveyor belt' type applications and the automatic production of shipping documentation.
- The ability to import shipping data from your own systems.
- The functionality to import package data to be matched against scanning input.
- Consignment management that supports multi-piece shipments – identification of shipments to the same destination for possible grouping into a single shipment.
- The creation of management reporting.
- Preparation and printing of consignment documentation including the appropriate customs documents.
- The creation of consignments to ship via TNT.
- The ability to use the consignment templates to store frequently used information.
- The ability of the user to modify their version of ExpressManager to match local settings and languages.
- The functionality to label and produce manifest.

**ExpressManager is a complete shipping management software application designed specifically to meet the needs of medium to large sized enterprises. ExpressManager delivers increased flexibility, greater control and time saving benefits that streamline the entire 'e-shipping' process.**

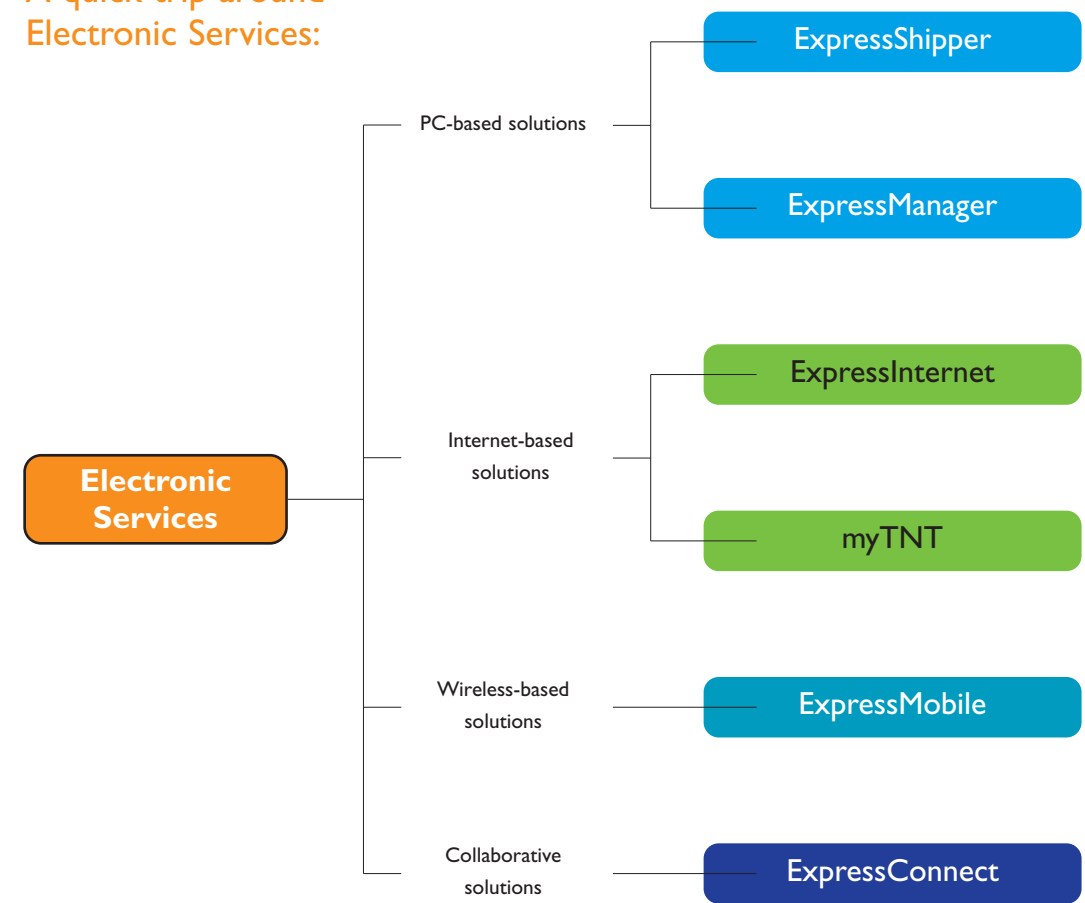


### Electronic Services

At TNT we like to think that no one else understands more about the shipping needs of companies in today's fast moving business climate. That's why we have developed Electronic Services – a full range of internet, software and technology based solutions to make shipping easier and more efficient. Whether you require simple tracking, pricing and collection tools, or an automated shipping process that integrates with your IT systems, we have a solution for you. Welcome to Electronic Services.



### A quick trip around Electronic Services:

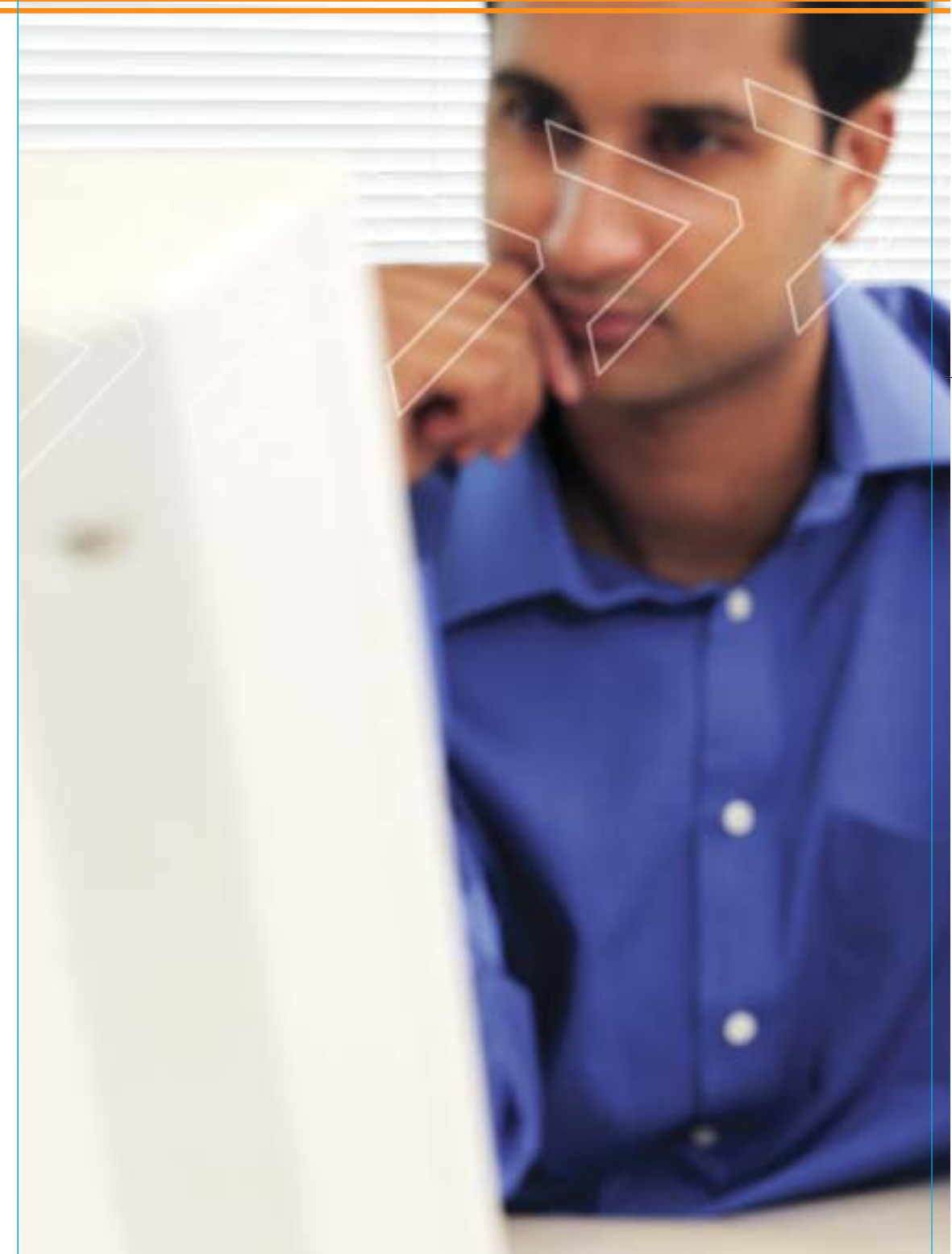


To find out more about the features within ExpressManager, visit [www.tnt.com](http://www.tnt.com) to see the site for yourself. Alternatively, call your local TNT representative who will be pleased to arrange a demonstration or installation so you can start benefiting as soon as possible.



## Electronic Services

# ExpressManager



## Shipping facilities tailored to your needs

For high powered shipping management software with huge control, flexibility and time saving benefits – look no further than ExpressManager. ExpressManager builds on the benefits of ExpressShipper but adds additional facilities and functionality for larger customers – enabling you to handle the entire shipping process - quickly and efficiently.

### Key Features

- Ideal solution for medium to large sized enterprises.
- Complete control through entire 'e-shipping' process.
- Connected with TNT central server – guaranteeing up-to date information.

### Shipping Manager Function

Express Manager offers you increased control over your shipping operations. It allows you to view consignments, packages within consignments and articles within packages. It can operate at consignment level or package (piece) level or both. Users can set-up multiple pick-ups, view consignment status including warehouse scanning status and set pre-collection alerts.

### Quick and easy data administration

Consignment entry becomes a simple and highly efficient process with ExpressManager. The usual repetitive data entry tasks are eliminated by inputting standard package and content information as well as cost centre and invoicing details. By using the highly efficient address book all address details can be stored (and grouped) including sender, pick-up, receiver and delivery information.

### Timesaving consignment management

The hub of ExpressManager is the unique consignment management facility, which includes two types of forms, templates and consignment maintenance – to automatically manifest consignments and send consignment data to TNT.

ExpressManager can even automate the entire consignment note process by selecting the right form for each type of shipment. Once the necessary information is entered, labels and other documentation can be printed immediately or saved for printing during end-of-day processing.

### Price management in seconds

ExpressManager software saves time by finding the prices of shipments automatically. Once the collection and destination cities and parcel size have been entered, an up-to-date quote is received in seconds. ExpressManager also allows entry of cost centre charges to further optimise price management.

### How to get ExpressManager

ExpressManager is available exclusively to TNT customers, and enjoys the full support of our knowledgeable IT department and customer service staff. Call your local TNT representative to arrange a demonstration or installation specific to your needs. Installation, upgrades can be provided on CD ROM or electronically.

Unused facilities can be waiting in the background - and can be implemented and updated with no downtime and no interruption to your daily workflow.

Large volume customers with special requirements can also receive ExpressManager training to teach staff to use this convenient system to their best advantage.

### System Requirements

ExpressManager operates in a stand-alone or LAN environment. It can run on Windows NT 4, Windows 98, Windows 2000 and Windows XP.