



Quality, Environmental, Health and Safety Policy

TNT SAB Express Worldwide is committed to provide the fastest and the most cost effective and reliable door to door express delivery service.

The objectives of our organization are to:

- Achieve leading position in Express market, secured through outstanding levels of employee and customer satisfaction.
- Provide a comprehensive range of integrated services, our success being dependent upon the skills, professionalism, flexibility and motivation of all employees working across the organisation.
- Preserve the worlds natural resources and to Society of which we are a part in terms of any environmental impact resulting from our processes

Our Management Team is committed to:

- Maintaining a High Profile in leading the Quality, Environmental, Health and Safety Awareness Strategy to ensure compliance with requirements and continually improve the effectiveness of the Management Systems operated.
- An ongoing strategy of Continuous Improvement, striving always to 'better' previous performance in terms of operational practice and Quality in it's broadest sense.
- Prevent all types of pollution through establishing and implementing the necessary environmental programs.
- Set up the necessary quality, environmental, Health and Safety objectives which can improve internal systems.
- Comply with applicable environmental, Health and Safety legislation and other requirements to which the organisation subscribes.
- Communicate the policy to all employees, interested parties and persons working for or on behalf of the organisation.
- Identify and provide relevant training to its staff, and give them the opportunity to contribute to the continuous improvement of Quality, Environmental, Health and safety Management Systems.
- Implement progressive health and safety practices that apply risk management and safety principles to our operations.

Achievement of TNT SAB Express Worldwide Vision and Policy, and the realisation of our Management Principles will come from an "everyone involved" approach to teamwork and a pre-determined Strategy of Ongoing Improvement.

Accordingly we continue to promote the already established learning culture, which encourages everyone to develop their levels of competence and to be recognised as a truly International Investor in People throughout the Kingdom.

All managers of SAB / TNT Express Worldwide will, by direction and example, ensure that this policy is understood, implemented, reviewed and maintained throughout our organisation and reviewed periodically to ensure that it remains relevant and appropriate to the organization.

This requires the total involvement and commitment of every employee in the organisation and support by all management in meeting the requirements of our Quality and Environmental Management System according to ISO 9001, ISO14001 and OHSAS 18001 together with all Legislation and Codes of Practice relevant to our industry.

Martyn Wright
Managing Director – Saudi Arabia