



Express services and solutions





Give your customers

the perfect morning

With a pick-up and delivery network that spans the globe, TNT offers an evergrowing range of express services to help keep your business running smoothly. Choose from same-day, time- or day-definite delivery, and have your documents, parcels and freight shipped to any country in the world quickly and securely.

The best mornings start with TNT

With TNT, you benefit from guaranteed door-to-door delivery, around the clock, across the world. With real-time tracking of your shipments, you can see at a glance exactly where your shipment is. And with the support of a dedicated team of experts, you can always be sure that your business is in the best hands.

- Choose TNT for guaranteed delivery by 9 am, 10 am or noon the next business day, or delivery before noon on a specified day.
- Choose TNT for day-definite delivery on the next business day or on a specified day.
- Choose TNT for smooth handling of all customs paperwork and shipping requirements, insurance, packaging and labelling requirements.
- Choose TNT for your special delivery needs such as same-day, as fast as possible, special handling, freight, storapart and distribution and outsourced services.



Benefit from an expanding portfolio of express services

To help you make more of the business day, and to meet the growing demand for time-definite deliveries and tailored solutions TNT is constantly expanding its portfolio of express services. Now you can enjoy even more flexibility, with more morning delivery services at guaranteed times, giving your customers more choices every day.

Time-definite services – Page 4

Choose from our time-guaranteed Express delivery services, with money-back guarantee, door-to-door delivery, online tracking and customs clearance for international shipments.

Day-definite services – Page 6

Choose our renowned Express and Economy Express services throughout the world. Two services for those shipments that have to arrive on a specified date.

Import services – Page 7

We can collect shipments on your behalf and deliver them to your door, via our Express Import service.

Multiple options – Page 7

For maximum flexibility, TNT offers a range of optional services: insurance, collection and delivery outside normal business hours and priority handling.

Special services – Page 8

For those shipments that require special attention and flexibility, we will tailor a solution to fit your needs.

Electronic services – Page 10

Now you can manage all your shipment needs online, anytime. Everything from pricing to online booking and tracking can be accessed from your PC, mobile phone or device.

Industry expertise and value added solutions – Page 11

Our dedicated team of industry experts can advise you on your specific business needs.



Time-definite services:

a good morning every day

TNT helps you make more from every working day, with a same-day service and our wide range of time-definite delivery services to choose from.

We can pick up your documents, parcels and freight today and guarantee delivery tomorrow before close of business. If your customers need your shipment by noon, we can guarantee that too. And if it simply has to be there by 10 am – or even by 9 am – you can count on us.

With door-to-door delivery, customs clearance for international shipments and online tracking, our unique range of time-definite services is the best way to give your customers the benefit of the day.

Sameday

For your most urgent shipments, our Sameday service offers dedicated delivery to key locations and business centres world-wide.

- No size or weight restrictions
- Collection within 60 minutes of booking
- Customs clearance
- Confirmation of delivery
- Optional insurance for all types of shipments

9:00 Express

At the start of business, our 9:00 Express service makes sure it's there.

- Pick-up today before end of business, for guaranteed delivery by 9:00 am the next or earliest possible working day
- Delivery to major cities in more than 40 countries
- Consignments up to 210kg
- Optional insurance for all types of shipments

10:00 Express

Our 10:00 Express service ensures your shipment arrives by 10 am.

- Pick-up today before end of business, for guaranteed delivery by 10:00 am the next or earliest possible working day
- Delivery to major cities in more than 50 countries
- Consignments up to 210kg
- Optional insurance for all types of shipments

12:00 Express

When your shipment needs to be there by noon, 12:00 Express is your best choice.

- Pick-up today before end of business, for guaranteed delivery by noon the next or earliest possible working day
- Delivery to major cities in more than 70 countries
- Consignments up to 500kg
- Optional insurance for all types of shipments

12:00 Economy Express

For the most economical guaranteed delivery by noon, choose 12:00 Economy Express. This service utilises the fastest road network in Europe.

- Pick-up today before end of business, for guaranteed delivery by noon on a specified business day
- Delivery to major cities in more than 25 European countries
- Consignments up to 500kg
- Optional insurance





Day-definite services:

Reliable global delivery Options

to match your business needs

Choose from our two trusted global services for those shipments that have to arrive on a specified day. Our Express service ensures next or earliest possible business day delivery, while Economy Express gives you a more economical service for less urgent shipments.

At TNT we go to great lengths to meet your business needs, which is why we offer a range of optional services.

Express

Delivery before close of business on the next or earliest possible business day.

- Pick-up today before end of business
- Delivery to any country in the world
- Consignments up to 500kg
- Optional insurance for all types of shipments

Economy Express

Economical, day-definite delivery for less urgent parcels and freight.

- Pick-up today before end of business
- Delivery to any country in the world
- Consignments up to 7,000kg in Europe and 500kg worldwide
- Optional insurance

Enjoy the TNT advantage – any time of the day, everywhere in the world

With TNT you benefit from a comprehensive global network, and much more. Door-to-door means that we take care of your shipment from the instant it leaves your hands to the moment it gets to your customer's. We handle the paperwork and trans-border regulations, so you can be sure that your shipment is in good hands every step of the way.

State-of-the-art security measures give you the additional confidence that your shipments will always arrive safely. And our streamlined global operations mean that you enjoy the same high levels of service in every country you and your customers operate in around the clock across the world.

Any time of the day, everywhere in the world, TNT provides professional, reliable service to businesses of every size.

Insurance

For added peace of mind for those valuable documents, parcels and freight, we offer comprehensive coverage against physical damage or loss.

Priority Handling

On Express and Economy Express services, your shipment can enjoy Priority handling. The Priority label gives you and your customer that extra confidence that your shipment receives priority attention throughout the delivery network.

Exceptional pick-up and delivery times

TNT also works outside normal business hours, ensuring 24/7 convenience for your business. We can collect and deliver after the end of the working day, and if needed, deliver on weekends. Bringing flexibility to you when you need it.

Packaging

We can provide standard TNT packaging for your shipments: envelopes and transport bags for bundled documents; boxes for 2, 5, 8 and 12 kg shipments; Bottlepaks for safe transit of bottles; and a range of IATA 650-compliant MedPaks for the transit of infected and uninfected diagnostic material.

Express Import

With TNT, you can benefit from our convenient Express Import service for all documents, parcels and freight. We can collect a shipment in more than 165 countries on your behalf, and deliver it to your door when you need it. We handle all necessary customs clearance, provide full tracking visibility and bill you in your local currency.



Special services

Added value, extra care



Air Freight

Ideal for larger shipments, TNT works with the best airlines in the world to guarantee you safe and quick delivery. With full tracking visibility, customs clearance, expert handling of shipping and regulatory paperwork, our Air Freight service is second to none.

Air Charter

Dedicated air charter service from origin to destination anywhere in the world to meet your customers demands and expectations. With expert handling, customs clearance and regulatory paperwork our air charter service is a fast, flexible and secure option.

Road Freight

For cost-effective transport of large shipments, use the TNT Road Freight service. Whether you choose a dedicated vehicle for point-to-point transport, or pay only for the volume you occupy in the vehicle, you can be sure that all your shipments are moved directly, safely and securely.

Sea Freight

Economical deep sea transport for containerised shipments. We handle all import and export clearance with a choice of door-to-door, door-to-port or port-to-port.

Freight Combination

Combining the speed of Air Freight with the economy of Sea Freight. This service is ideal for long-distance global shipments.

Special Handling Services

When your next shipment requires special handling, contact TNT for expert advice and a professional, safe and secure service. Our highly experienced operators are trained to deal with any item requiring special handling and our vehicles and facilities are equipped to meet all relevant safety criteria. TNT Special Handling Services offers you professional advice and unrivalled experience in the handling of shipments for the Medical, Hi-tech, Automotive, Garment and other industries. We also provide refrigerated services, complemented by specialist packaging for food and wine distributors.

Dangerous Goods

TNT is licensed to carry Dangerous Goods that are properly labelled with the correct Class Labels, that do not exceed the specified volumes. For a detailed list of Dangerous Goods permitted for carriage via our Air and Road Networks, please contact your local TNT representative. TNT can also make use of third party vendors to meet your special handling requirements that can be provided for Dangerous Goods and Dry Ice packed goods.

Storapart & Distribution services

Our Storapart & Distribution services help you to solve stock management issues, with the right skills and locations to bring you first to market while saving you time and resources.

Forward Stock Location

Our extensive network of strategic storage locations in key markets bring you closer than ever to your customers. Use our staff as your own, for rapid pick, pack and distribution of spare parts to your customers. We can also handle stock control, with a comprehensive inventory management system that ensures full visibility of your global inventory. TNT can provide a tailored solution to meet your needs, including swap, unpack, uninstall and install options for optimal flexibility.

Outsourced Services

Flexible and cost effective outsourced services available to meet the needs of your business from archiving, mailroom to facilities management.

Shipping Tools

online all the time

Providing maximum flexibility to customers, TNT offers a wide range of Shipping Tools. Access your shipping information at any time from your desktop, laptop, mobile phone or device. And enjoy the freedom to do business anywhere in the world with TNT.

TNT.com

Check prices and transit times, arrange a collection, track and manage shipments, all with online convenience via the TNT website.

myTNT

This secure, tailored, dynamic and user-friendly solution is ideal for all Internet-enabled customers whatever the volume of packages being shipped. Now includes Proof of Delivery (PoD) signature retrieval.

ExpressMobile

Enjoy global shipping power on the go, via your mobile phone or device. ExpressMobile uses the latest technologies to keep you in touch with up-to-date shipping costs and status, as well as letting you request pick-ups from anywhere in the world.

ExpressShipper

Ideal for customers with low to medium frequency shipping requirements, the ExpressShipper software eliminates the need to use the phone or hand-write shipping documents. Pick-up requests, shipping and tracking information are available via a secure connection to the TNT IT network. Now includes Proof of Delivery (PoD) signature retrieval.

ExpressManager

ExpressManager offers customers with high frequency shipping needs, a single package with a comprehensive range of Shipping Tools, including consignment management, pricing, document generation and tracking, streamlining your e-business processes via one user-friendly interface. Now includes Proof of Delivery (PoD) signature retrieval.

ExpressConnect

ExpressConnect integrates the power of TNT's distribution network into your own intranet or extranet. With seamless access to our solutions, this service gives your online business a truly global reach. Now includes Proof of Delivery (PoD) signature retrieval.

Detailed expertise

in every industry

TNT has extensive expertise in most major vertical markets, with dedicated teams who have unique insight into our customers' needs. Healthcare, computing, automotive, industrial, telecom, electronics and life style all benefit from TNT's detailed knowledge and understanding of their industries.

Tailored specifically to meet the needs of large enterprises, our teams work closely with you to develop solutions that help optimise and manage infrastructure, processes and technologies. With years of experience in reducing logistics costs and inventory, we use the latest technologies to streamline the supply chain, ensuring the fastest, most reliable route from suppliers to end-customers.

TNT tailors unique express logistics solutions to meet the exact needs of our customers in every industry. Our expanding portfolio of value added solutions has already answered some of the most difficult logistical challenges in the world. And we are always ready to answer yours.

Returns Express

Reverse logistics has never been more important. Improving end-customer experience and satisfaction and increasing revenue from post-sales services are key business challenges. TNT offers you Returns Express to manage product returns for repair, replacement, recall and re-use. We help you control the entire return process.



Clinical Express

Our world leading specialist courier solution is dedicated to the clinical research market and the pharmaceutical industry. Our Clinical Express service meets all your time-sensitive needs from protocol design to study close, through innovation and cost effective solutions, linking every element of the clinical trial into a seamless and reliable unit. TNT provides the dedication and expertise necessary for a successful clinical trial.

Integrated Direct Express

Create a leaner and more responsive supply chain by consolidating multiple orders into one unit for shipment and single customs clearance into your target country using this value added solution. Enjoy significant inventory cost reduction when shipping to a country or free-trade zone, with improved cost transparency and total end-to-end supply chain visibility.

Contact your local TNT representative to learn more about our latest value added solutions, and to find out how you can benefit.



Find out more today:

www.tnt.com