

# Automotive Control Centres

A team of customer service representatives at our Automotive Control Centres provide a single point of contact and dedicated after sales support to meet your specific needs.

Available in 18 European countries, the USA, India and South Africa, our Automotive Control Centres provide a seamless order management service with full visibility of information to:

- Automotive production plants requiring time-critical production parts (inbound flows)
- Suppliers who send time-critical production parts to automotive production plants (outbound flows)

## The benefits of our Automotive Control Centres include:

- Single point of contact (a one-stop solution for all types of shipments)
- 24/7 coverage
- Dedicated customer service, administrative and operational support
- Standard TNT service offerings, upgraded with late collections, early deliveries and scheduled deliveries dedicated transportation
- Door-to-door control of shipments
- The ability to resolve a service issue using automotive service recovery

