

Certificate of Approval

This is to certify that the Management System of:

FedEx Corporate Services, Inc.

3630 Hacks Cross Road, Building C, 3rd Floor, Memphis, TN, 38125, United States

has been approved by LRQA to the following standards:

ISO 9001:2015



Chris Koci - Business Director - Certification

Issued by: Lloyd's Register Quality Assurance, Inc.

for and on behalf of: Lloyd's Register Quality Assurance Limited

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

Current issue date: 1 September 2018

Expiry date: 31 August 2021

Certificate identity number: 10115147

Original approval(s):

ISO 9001 – 31 August 2000

Approval number(s): ISO 9001 – 0012003

The scope of this approval is applicable to:

Provision of Sales, Marketing, Customer Service and Information Technology Services Supporting the FedEx Brand.



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Certificate Schedule

Certificate identity number: 10115147

| Location | Activities |
|--|--|
| 3630 Hacks Cross Road, Building C, 3rd Floor, Memphis, TN, 38125, United States | ISO 9001:2015 Provision of Sales, Marketing, Customer Service and Information Technology Services Supporting the FedEx Brand. |
| 1000 FedEx Drive, Pittsburgh, PA 15108, United States | ISO 9001:2015 Provision of Customer Service and Information Technology Services Supporting the FedEx Brand. |
| 1900 Summitt Tower Boulevard, Orlando, FL, 32810, United States | ISO 9001:2015 Provision of Information Technology Services Supporting the FedEx Brand. |
| 250 Spectrum Loop, Colorado Springs, CO, 80921, United States | ISO 9001:2015 Provision of Information Technology Services Supporting the FedEx Brand. |
| 2200 Forward Drive, Harrison, AR, 72601, United States | ISO 9001:2015 Provision of Customer Service and Information Technology Services Supporting the FedEx Brand. |
| 13155 Noel Road, Dallas, TX, 75240, United States | ISO 9001:2015 Provision of Marketing, Customer Service and Information Technology Services Supporting the FedEx Brand. |



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