



myTNT – Short manual

Create your shipment in 4 steps

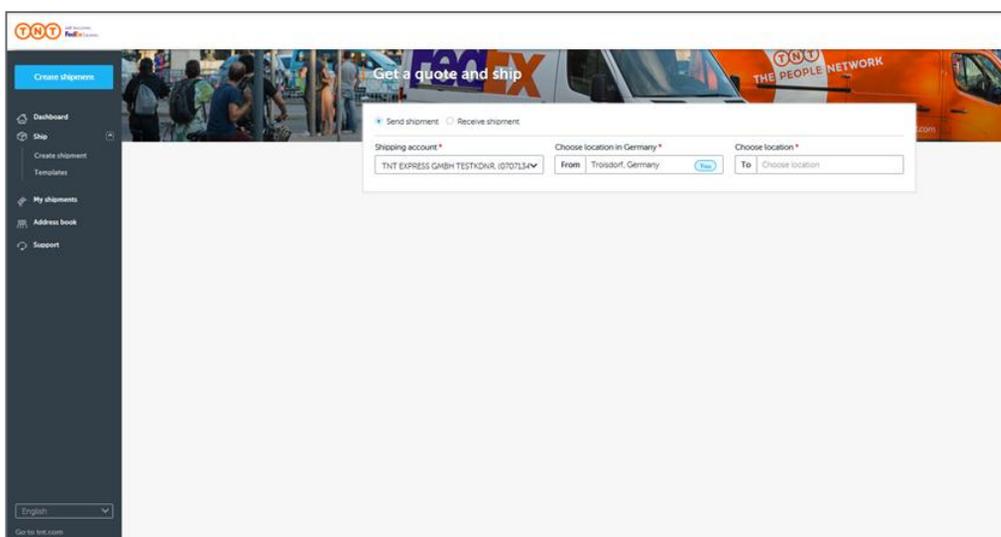


Welcome

In this short overview we want to show you how easy it is to create a shipment in myTNT. You only need to follow 4 steps to automatically inform the driver to pick up your goods.

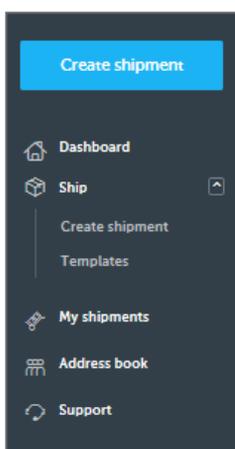
In this manual all mandatory fields of the basic steps are explained as well as additional options are shown.

Dashboard



In the middle of this starting page you can get a first price indication for your shipment by entering only some minimum details. At the left hand side you will see the menu:

From here you can start the following activities:



- Create a shipment: in four steps to the booking (described below)
 - send shipment or receive shipment
 - use a template
- My shipments: various functions for already created shipments
- Address book: look up and manage your saved addresses
- Settings (top right of the screen with a click on your login name)

Create shipment – Step 1

Enter Details → Select service → Confirm → Print

In the first step we need from you:

- the receiver address (per data entry or to be selected from the address book)
- some shipment details: quantity, weight and dimensions (for international shipments the shipment value might be mandatory)
- a goods description (usual for trade)

The following options are available:

- deviating pick up or delivery address
- space for your reference, pick up or delivery instructions
- details about dangerous goods
- selection of the invoice payer

Create shipment * Required

[Send shipment](#) [Receive shipment](#)

Sender you

Shipping account *
 Show

Heberstr. 2
 Treisdorf, DE
 Contact name: Christoph Stumpeff
[Add collection instructions](#)

Alternative collection address

Receiver

[Select from address book](#)

Alternative delivery address

Shipment details

Quantity * Type * Length * cm Width * cm Height * cm Weight * kg

Total quantity: 1 items Total volume: 0.001 m³ Total weight: 0 kg [+ Add another package](#)

Goods description * Value - optional EUR Customer reference *

Stackable shipment
 Is your shipment (vertically) stackable? *

Dangerous goods
 Does your shipment contain any dangerous goods? *

Billing information

Who will pay for the shipment? *

[Show rates and times](#)

Please enter receiver address here or select from address book.

Quantity, weight and dimensions are mandatory fields to offer you suitable services.

Please describe shortly the content of your shipment. Is it stackable and does it contain dangerous goods?

Create shipment – Step 2

Enter details → **Select service** → Confirm → Print

In step two you have to:

- select a service
- manage a pick up

Additionally the following options are available:

- change the pick up day up to 9 days in the future
- various service options offered separately to the different services

Please choose a service

Collection date in Troisdorf*

Tomorrow

Delivery date	Service	Booking	Price (EUR)
<input type="radio"/> 16 Oct 2020	8:00 Express FASTEST	Book before 18:00 - 15 Oct 2020	€106.76
<input type="radio"/> 16 Oct 2020	9:00 Express	Book before 18:00 - 15 Oct 2020	€79.81
<input type="radio"/> 16 Oct 2020	10:00 Express	Book before 18:00 - 15 Oct 2020	€69.69
<input type="radio"/> 16 Oct 2020	12:00 Express BEST PRICE	Book before 18:00 - 15 Oct 2020	€46.09
<input type="radio"/> 16 Oct 2020	Express	Book before 18:00 - 15 Oct 2020	€46.09

Select the service you want to use.

16 Oct 2020 10:00 Express Book before 18:00 - 15 Oct 2020 €69.69

Preferred collection window

Create a new collection window
Collection window must be 90 minutes or more

From* To*

10:30 19:30

Additional options

Standard insurance (for goods with a value up to 2500 EUR) ⓘ

Additional insurance (for goods with a value above 2500 EUR) ⓘ

Bevorzugte Zustellung

Persönliche Zustellung

Price with options: €69.69

As soon as you have selected a service the following window will be presented where you can:

- change the pick up time
- select further options for the chosen service

Create shipment – Step 3

Enter details → Select service → **Confirm** → Print

In the third step you are asked to:

- check your entered details again
- finally book the shipment

Please check all your shipment details.

Confirm and pay your booking

Collection and delivery

From TNT Express GMBH / CIT You

Collection on Thursday, 15 October 2020 between 10:30 and 19:30
[Address details](#)

To Mustermann KG

Delivery on Friday, 16 October 2020 (10:00 Express)
[Address details](#)

Shipment details

Total items: 1

- 1x Box - 20 x 30 x 20cm - 15kg

Goods description
MyTNT manuals

Shipping costs

10:00 Express	
excl. VAT	€69.69
VAT	€11.15
Total (incl. VAT)	€80.84
Payment on invoice	

Invoice will be sent to
TNT Express GMBH / CIT
TNT account number: 070287176
VAT number: 0

Clicking 'Finalise shipment' means you agree to [TNT's Terms & Conditions](#).

Make some changes
Finalise shipment

With clicking on „Finalise shipment“ you agree as well to the Terms and Conditions of TNT.

Create shipment – Step 4

Enter details → Select service → Confirm → **Print**

In the fourth step you are requested to:

- create the shipping documents and print them afterwards
- attach the label to the shipment
- sign the Detail Manifest and hand it over to the TNT driver

Optionally you can:

- create of a commercial invoice for customs controlled shipments

Your shipment is booked

Print shipping documents

Direct printing is disabled ?

Please print all required documents before our driver arrives.

You can print now or choose to print the shipping documents at the end of the day and in one go for all your shipments.

Select which documents you would like to print

<input checked="" type="checkbox"/> Shipping label	One label per package will be printed. Affix the label firmly to the top of each of your packages making sure that the bar code is not obscured.
<input checked="" type="checkbox"/> Detailed manifest	Two copies will be printed. Give both copies to our driver, who will sign one for you to keep as a receipt.
<input checked="" type="checkbox"/> Consignment note	Based on your shipment(s) 1 - 3 copies will be printed.

Do you have a label printer?

Generate A6 sized shipping label

[Generate documents](#)

SHIPMENT NUMBER:
100420283

BOOKING NUMBER:
COL 881087

You can use these numbers to track your shipment (we've also sent you an email with them included). It can take up to eight hours before you're able to start tracking.



Don't forget your commercial invoice

You can create one quickly using our invoice generator or you can use your own template.

[Create invoice](#)

This is a list of documents which you are requested to print.

Your pick up request is booked under the booking number shown here.



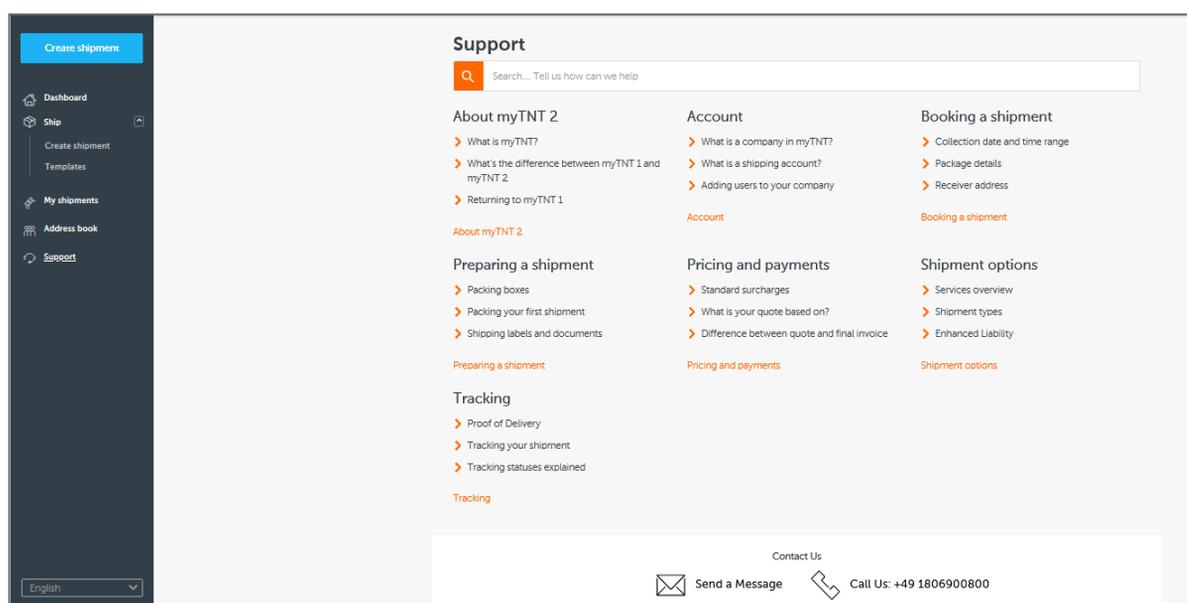
Please stick to the shipment



Please sign and hand over to the TNT driver.

myTNT offers as well a lot of other functions which are not listed here.
Feel free to have a look at the tool.

A lot of useful information you can find as well in the Support section of the application.



The screenshot shows the 'Support' section of the myTNT application. On the left is a dark sidebar with navigation options: 'Create shipment', 'Dashboard', 'Ship', 'My shipments', 'Address book', and 'Support'. The main content area is titled 'Support' and features a search bar. Below the search bar are several categories of help topics, each with a list of links:

- About myTNT 2**
 - > What is myTNT?
 - > What's the difference between myTNT 1 and myTNT 2
 - > Returning to myTNT 1
- Account**
 - > What is a company in myTNT?
 - > What is a shipping account?
 - > Adding users to your company
- Booking a shipment**
 - > Collection date and time range
 - > Package details
 - > Receiver address
- Preparing a shipment**
 - > Packing boxes
 - > Packing your first shipment
 - > Shipping labels and documents
- Pricing and payments**
 - > Standard surcharges
 - > What is your quote based on?
 - > Difference between quote and final invoice
- Shipment options**
 - > Services overview
 - > Shipment types
 - > Enhanced Liability
- Tracking**
 - > Proof of Delivery
 - > Tracking your shipment
 - > Tracking statuses explained

At the bottom right, there is a 'Contact Us' section with two options: 'Send a Message' (with an envelope icon) and 'Call Us: +49 1806900800' (with a telephone icon). A language dropdown menu is visible in the bottom left corner of the main content area, currently set to 'English'.