

Quality Policy Statement

Scope: FedEx Express Australia / Fiji / NZ

Quality of service is essential to the success of FedEx Express. We align our activities with the FedEx Corporation mission statement:

FedEx Corporation will produce superior financial returns for its shareowners by providing high-value-added logistics, transportation and related business services through focused operating companies. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to deliver mutually rewarding relationships with its team members, partners and suppliers. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards.

By implementing and following the Quality Driven Management (QDM) philosophy on all levels of the organisation, we commit to comply with all applicable business requirements and continuously improve our processes.

A handwritten signature in black ink, appearing to read "P. Langley".

Peter Langley

Vice President Australasia FedEx
FedEx APAC

A handwritten signature in black ink, appearing to read "M. Maim".

Max Maim

Regional Manager HSEQ
FedEx Australia / NZ / Fiji