



## **FedEx and you**

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As a transport provider, FedEx is bound by a number of rules and regulations to ensure we operate safely at all times. But did you know that as a customer of FedEx, you also have responsibilities and obligations to support a safe supply chain?

This is known as the Chain of Responsibility (CoR). Under CoR, all parties who have control or influence throughout the transport process are responsible for complying with and for breaches of the Heavy Vehicle National Law. That means if you consign, pack, load or receive goods as part of your business, you could be held legally liable for breaches of this law.



### WHAT ARE SOME COMMON BREACHES OF COR OBLIGATIONS?

CoR breaches range from mass and dimensions, through to loading speed and fatigue – for example:

- Applying business practices or demands that cause a driver to breach fatigue management requirements, or speed limits
- Failure to weigh, measure or secure loads
- Setting schedules with unrealistic timeframes
- Causing delays in loading and unloading
- Packing goods incorrectly - see [www.nhvr.gov.au](http://www.nhvr.gov.au)

Breaches are investigated by road authorities, and usually involve review of business practices and systems to see how effectively you manage your legal obligations. Breaches can result in significant penalties ranging from warnings through to fines and even licensing and registration sanctions.

### WHAT YOU CAN DO

Every person in the chain must satisfy themselves that every vehicle, every load and every driver is compliant, on every journey. Some examples of how you can do this include:

- Checking your dimensions and weights
- Setting realistic delivery times that factor in driver safety and fatigue compliance, such as required breaks
- Ensuring proper packing, placing and securing of loads
- Adopting safer loading and unloading procedures
- Establishing and adhering to safe policies, procedures and workplace practices
- Training staff and partners on their CoR obligations
- Maintaining your equipment
- Installing systems to manage fatigue
- Including compliance and assurance conditions in commercial arrangements.

### Working together for a safer future

Together, we can ensure solid compliance with these laws at all steps of the supply chain.

Remember - **Every load. Every vehicle. Every person. Every time.**

#### Find out more

Speak with your Account Manager

Visit the National Heavy Vehicle Regulator website - see [www.nhvr.gov.au](http://www.nhvr.gov.au)