

# Additional services

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1800 - 214 1111

[www.tnt.com](http://www.tnt.com)

Additional services are explained in detail on [tnt.com](http://tnt.com)

	Add-on Fee (SGD)
<b>TIME DEFINITE</b>	
<b>9:00 Express</b>	90.00 per con
<b>10:00 Express</b>	75.00 per con
<b>12:00 Express</b>	50.00 per con
<b>COLLECTION &amp; DELIVERY</b>	
<b>Priority</b> You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	26.00 per con
<b>Remote area service</b> A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.	0.7/Kg with a minimum of 26.00 per con
<b>Resolved Wrong Address</b> If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	16.00 per con
<b>SHIPMENT HANDLING</b>	
<b>Additional Handling</b> If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.	
<b>(1) Non Conveyable</b> Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	31.00 per con
<b>(2) Exceeding Dimensions</b> Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds : Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H) <small>* A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions &amp; non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.</small>	31.00 per con
<b>Special Handling Non Stackable</b> If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	42.00 per con
<b>ENHANCED LIABILITY</b>	
TNT automatically offer enhanced carrier liability on all express and economy express non-document consignments up to a maximum value of €25,000. If you wish to "opt out" of this service, please write to <a href="mailto:optoutSingapore@tnt.com">optoutSingapore@tnt.com</a>	1% of declared value with a minimum of 7.00 per con
<b>PAPER CONSIGNMENT NOTES &amp; INVOICES</b>	
We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.	
<b>• Non-electronic consignment</b>	6.00 per con

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