

Reinstatement of Demand Surcharge effective September 22, 2025

We continue to make adjustments within our network to best deliver for our customers.

Due to changes in market conditions, we will be reinstating the Demand Surcharge on TNT international shipments. The implementation will be in phases as under

- Effective September 22, 2025 October 19, 2025 (Phase 1), a Demand Surcharge will apply to shipments to and from Middle East/North Africa, India, and Sub-Saharan Africa regions.
- o **Effective October 20, 2025 (Phase 2):** Updated rates will come into effect and will be published on our website. For the latest information, please visit tnt.com.

Services for Demand Surcharge re-introduction include:

- 1. TNT International services (09D, 09N, 10D, 10N, 12D, 12N, 15D, 15N, 48N, 48F, 412)
- 2. Service availability differs across different markets

Export:

Surcharge Amount (JOD per Kg)

Origin	Destination	Parcel/Freight* (Rate/Kg)
Jordan	US & Canada	0.71
	Europe	0.35
	Rest of World	0.21

 $^{^{\}star}$ Subject to minimum of JOD 0.71 for parcel & freight shipments.

Import:

Surcharge Amount (JOD per Kg)

Destination	Origin	Parcel/Freight [*] (Rate /Kg)
Jordan	US, Canada	0.23
	APAC	0.78
	Europe	0.33
	Rest of World	0.21

^{*} Subject to minimum of JOD 0.71 for parcel & freight shipments.