



Reinstatement of Demand Surcharge effective September 22, 2025

We continue to make adjustments within our network to best deliver for our customers.

Due to changes in market conditions, we will be reinstating the Demand Surcharge on TNT international shipments. The implementation will be in phases as under

- Effective **September 22, 2025 – October 19, 2025 (Phase 1)**, a Demand Surcharge will apply to shipments to and from Middle East/North Africa, India, and Sub-Saharan Africa regions.
- **Effective October 20, 2025 (Phase 2)** : Updated rates will come into effect and will be published on our website. For the latest information, please visit tnt.com.

Services for Demand Surcharge re-introduction include:

1. TNT International services (09D, 09N, 10D, 10N, 12D, 12N, 15D, 15N, 48N, 48F, 412)
2. Service availability differs across different markets

Export:

Surcharge Amount (KES per Kg)

Origin	Destination	Parcel/Freight* (Rate/Kg)
Kenya	US & Canada	129
	Europe	64
	Rest of World	39

* Subject to minimum of KES 129 for parcel & freight shipments.

Import:

Surcharge Amount (KES per Kg)

Destination	Origin	Parcel/Freight* (Rate /Kg)
Kenya	US, Canada	42
	APAC	141
	Europe	59
	Rest of World	39

* Subject to minimum of KES 129 for parcel & freight shipments.