



Connecting the world of care

Pharmaceutical | Clinical Trials | Medical Devices



Your healthcare logistics partner

Lives depend on your products. Patients, families, doctors and hospitals rely on you – and us – every day. That's why we go out of our way to handle your shipments with all the care they demand.





FedEx Express and TNT have joined forces to offer you the most comprehensive logistics solutions in the healthcare industry.

A combination that works better for you

The world's largest air express network and an unparalleled European road network are coming together – integrating the services, strengths and scale of two world-class logistics companies. For now, you can enjoy simple, streamlined access to our two separate portfolios for more choice and convenience. We are also adding new services to meet the increasing challenges in your supply chain.

Enjoy global reach with a local feel

FedEx Express and TNT are two leaders in logistics coming together to give you effective solutions from the first mile to the last. Together we offer a full selection of services to reach across the globe, with local expertise and knowledge everywhere we go.

Keep compliant across the globe

Shipping healthcare products requires regulatory expertise in many different countries. You can trust our highly experienced teams to help you stay compliant and guide you on both imports and exports with customs advice and brokerage.

Take control of your supply chain

We offer you a complete service at the right cost to give you the control you need. Enjoy advanced tracking, monitoring, visibility, intervention and secure transportation solutions for all shipments, including your high-value and temperature-sensitive shipments.



Getting vital goods to the right place at the right time

Healthcare faces unique logistics challenges. That's why our services are specifically designed to ensure your shipments are treated with the utmost care and meet all regulatory requirements.



Pharmaceutical

Protect your product for patient health and safety

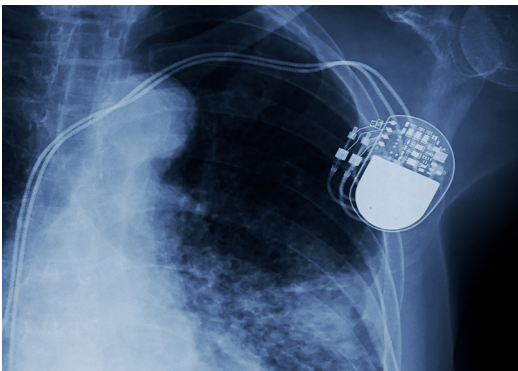
We help you ensure the integrity and compliance of your products from manufacturing to warehouse to pharmacy – and, if required, back again. We understand the complexity of pharmaceutical supply chains and our temperature-controlled processes and value-added services let us optimise solutions to meet your needs. Providing the right data is critical and our tools provide full visibility over the status of your shipment. We are committed to GDP compliance, quality assurance and CAPA.



Clinical trials

Fast and secure delivery for study integrity

We have proven solutions optimised for biological samples and test medication. This includes short transit times, end-to-end temperature control and high-performance reusable packaging. Advanced monitoring, visibility and intervention by experienced healthcare service teams provide confidence and control – with options and expertise to match your service and budget requirements.



Medical devices

Time-critical shipping with patients in mind

We keep pace with dynamic market requirements while protecting your valuable, time-critical shipments. We help decrease stock levels and reduce the cost of emergency shipments thanks to our industry-leading next-day coverage in Europe. We deliver to specific departments and named recipients, including hospital returns. For your most urgent needs, we offer same-day couriers.



We are here for you

When you need reliability and compliance

Even a slight change in temperature can compromise your shipment's integrity. Our portfolio of temperature-controlled solutions with strict control and monitoring provide proactive alerts for speedy operational recovery and intervention procedures. We deliver with care and in line with rules and regulations.

When you need security and visibility

Monitor in-transit conditions yourself in near real-time online, while our dedicated specialists provide advanced shipment tracking, proactive notification and recovery actions (e.g. re-icing, cold storage and re-gelling). We also monitor your shipment's end-to-end integrity, location, and security in real-time for a single price per journey.

When you need coverage and speed

Our unmatched global coverage is optimised for both parcels and pallets, with the option to combine dedicated first- or last-mile delivery with network transportation. Count on us for a comprehensive range of solutions for import or export, urgent or less time-sensitive shipments, and even express service for dangerous goods.

- Reach 95% of global GDP within 72 hours
- Late collection and early next-morning delivery (transit times may vary depending on exact origin and destination location)
- Streamlined procedures and user-friendly online tools
- Seamless customs clearance

When you need an all-in-one logistics provider

We reduce the need for multiple carriers and boost efficiency across your supply chain. Combining our strengths and scale means greater choice of service: whether you need bulk or individual transport, by air or road, we have the right services for you.

When you need expertise

Our experts help you choose the right services and stay compliant with international and local regulations. Over 30 years of experience serving the healthcare industry is at your disposal. Specialist healthcare desks proactively monitor your shipments and offer dedicated support in more than 50 countries to monitor deliveries and manage service recovery, when required.





Trust us to deliver

Temperature-controlled solutions

Our GDP-compliant packaging services and high-performance network secure your shipment at 2-8°C, 15-25°C or -20°C and below. Sensors continually monitor your shipment with real-time tracking and reporting for temperature as well as humidity, pressure and shock.

Time-critical shipments

With the most flights between Europe and U.S., FedEx Express is faster to more U.S. destinations than any other competitor. Within Europe, TNT operates the widest and fastest road network, connecting 45 countries daily. Whether you need bulk or individual transport, we have the right services for you. The combination of air and road networks with in-house special services teams as well as expertise in reverse logistics enables us to match both service and budget requirements in the most optimal way.

Hospital inventory

We help you decrease hospital stock and inventory costs thanks to improved same-day or next-day coverage. Our single integrated TNT network reaches nearly every hospital in 32 countries with direct delivery to named recipients. Dedicated first- and last-mile can be combined with network transportation including late pickups and early deliveries. Higher service performance reduces the likelihood of stockout at hospitals.

Dangerous goods

Rely on our capable and highly trained teams when shipping dangerous goods and dry ice. FedEx reach spans more than 60 countries and is the worldwide leader in transporting safely intercontinental dangerous goods materials by air, while TNT is the European leader in transporting safely hazardous materials by road and ferry, giving you the widest geographical coverage.



Putting you ahead of the rest

Count on us for end-to-end services covering specialised packaging, proactive monitoring, real-time intervention and customer-specific shipping solutions.



Your FedEx Express and TNT services overview

	For your time-critical and urgent needs	For your less urgent needs	For your freight needs (> 68kg)
FedEx Express	Highly urgent time-definite international express (8-10am) <ul style="list-style-type: none"> FedEx Europe First® FedEx International First® 	Less urgent international economy <ul style="list-style-type: none"> FedEx International Economy® 	Urgent international freight <ul style="list-style-type: none"> FedEx International Priority® Freight FedEx International Priority DirectDistribution® Freight
	Urgent international express <ul style="list-style-type: none"> FedEx International Priority® FedEx International Priority DirectDistribution® 		Less urgent international freight <ul style="list-style-type: none"> FedEx International Economy® Freight FedEx International Direct Priority Ocean*
	If you would like value-added services (selection)		
	<ul style="list-style-type: none"> SenseAware® Specialised Packaging Intercontinental Dangerous Goods (Air) 	<ul style="list-style-type: none"> FedEx® Global Returns FedEx Priority Alert Plus™ FedEx On Demand Care 	<ul style="list-style-type: none"> FedEx® Fulfillment Services** FedEx® Electronic Trade Documents FedEx® Delivery Signature Options

*This service is provided by FedEx Logistics. **This service is provided by FedEx Supply Chain services.

	For your time-critical and urgent needs	For your less urgent needs	For your freight needs
TNT	Highly urgent domestic & international sameday <ul style="list-style-type: none"> Dedicated Vehicle Air Charter Onboard Courier Next Flight Out 	Less urgent international economy <ul style="list-style-type: none"> 12:00 Economy Express Economy Express 	Domestic & international air or roadfreight <ul style="list-style-type: none"> Airfreight Door-to-Door Airfreight Door-to-Airport Roadfreight FTL/LTL Secured Freight
	Urgent domestic & international express <ul style="list-style-type: none"> Night Express Special Express 9:00 Express 10:00 Express 12:00 Express Express 		
	If you would like value-added services (selection)		
	<ul style="list-style-type: none"> MedPak VI°C Clinical Express Temperature-controlled packaging 	<ul style="list-style-type: none"> Integrated Direct Express Direct Express 	<ul style="list-style-type: none"> Dangerous goods (Air and Road) Returns Solutions

Service availability and transit times may vary depending on exact origin and destination location.

For more information, please visit: fedex.com/healthcare
tnt.com/healthcare

