

ADDITIONAL SERVICES

[MORE INFORMATION](#)

0800-1234

www.tnt.nl

Please consult tnt.com for more details regarding our additional services with the most updated information and applicable charges. TNT reserves the right to change additional services charges throughout the year.

PAPER CONSIGNMENT NOTES & INVOICES

We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.

This fee is applicable if the invoice amount is not paid on time.

Service	Fee per	Amount
• Non-electronic consignment (NEC)	Shipment	€ 3.50
• Non-electronic invoice (NEI)	Invoice	€ 4.00
• Credit restriction (CRL)	Invoice	6%

RECEIVER PAYS SERVICES

Take control of the entire shipping process as the receiving party. You can arrange this service through our Customer Services, or you can use our on-line Express Import System.

• Express Domestic -Receiver Pays (RPD)	Shipment	15%
• CS arranged import (XBB)	Shipment	€ 15.00

INSURANCE

For your valuable goods, we can provide Insurance cover up to €25k to replace lost or damaged shipments.

• Insurance (IN)	% Value of Goods	1%
	minimum	€ 10.00

COLLECTION & DELIVERY

Residential Delivery Service

A residential delivery charge applies to shipments to homes or private residences, including locations where a business is operated from a home.

• Residential delivery (RES)	Shipment	€ 3.00
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Resolved Wrong Address

If a recipient's address is incomplete or incorrect, we may attempt to find the correct address and complete delivery. In this case, an additional charge will be applied. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.

• Resolved wrong address (RWA)	Shipment	€ 6.00
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SHIPMENT HANDLING

Priority

You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.

• Priority (PR)	Shipment	€ 5.00
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Additional Handling

Shipments that exceed our standard dimensions, or otherwise cannot be handled by our automated conveyor belts, will incur one of the following surcharges:

Non-conveyable

This applies if an item weighs less than 30 kg, and exceeds any of the following dimensions: 1.2 m (L) x 0.7 m (W) x 0.6 m (H)

• Non-conveyable (SNC)	Shipment	€ 45.00
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Exceeding dimensions

This applies if an item weighs 30 kg or more, and exceeds any of the following dimensions:

Express: 1.2 m (L) x 1.2 m (W) x 1.5 m (H)

Economy Express: 2.4 m (L) x 1.2 m (W) x 1.8 m (H)

A Non-Conveyable charge will not be assessed when an Exceeding dimensions charge is applied.

• Exceeding dimensions (SED)	Shipment	€ 55.00
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Non-stackable shipment

This surcharge applies if a pallet or box cannot be stacked vertically in a safe and secure manner. A shipment can attract both one Additional handling surcharge and the Non-stackable surcharge. (Note: The billed surcharge does not represent a bookable service and does not contain any guarantee by TNT to the extent that the respective shipments may not possibly be stacked at one point during transport.)

• Non-stackable (SNS)	Shipment	€ 150.00
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Book slot delivery

If a shipment needs to be kept at the destination depot on request of the receiver for more than a day, then a book slot delivery fee will be applied to cover storage costs incurred by TNT. Charges apply starting with the day after arrival at the destination depot.

• Book Slot Delivery (ST1, ST2...)	Number of Days	
	Up to 30kg	€ 5.00/day
	Up to 125kg	€ 15.00/day
	>125kg	€ 50.00/day

Rates are effective from 06/01/2020 and are subject to change.
All rates are in EUR excluding VAT, duties, taxes and other charges.



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SPECIAL GOODS TRANSPORT (DANGEROUS GOODS)

In accordance with international transportation regulations (IATA, ADR, etc.), we can manage special transport & handling services for the classified and designated substances and commodities. For exact details please consult the Dangerous Goods section on tnt.com.

Dangerous Goods/Hazardous

Service charge applied to shipments containing fully regulated Dangerous Goods

Service	Fee per	Amount
• Dangerous goods/ Hazardous (HZ)	Shipment	€ 80.00
• Dry ice (DI)	Shipment	€ 10.00
• Limited Quantities (LQ)	Shipment	€ 20.00
• Excepted Quantities (EQ)	Shipment	€ 10.00
• Lithium Batteries (LB)	Shipment	€ 5.00
• Biological Substance (BB)	Shipment	€ 10.00
• Genetically Modified Organism (GM)	Shipment	€ 10.00

Dry Ice

Service charge for the handling and transport of shipments containing Dry Ice (UN 1845).

Limited Quantities

Service charge applied to shipments containing Dangerous Goods in (ADR) limited quantities (not applicable for air transportation).

Excepted Quantities

Service charge applied to shipments containing Dangerous Goods in Excepted Quantities

Lithium Batteries

Service charge for the handling and transportation of shipments containing Lithium Batteries in compliance with section II of applicable Packing Instruction (IATA DGR) or with Special Provision 188 (ADR).

Biological Substance (Category B)

Service charge for the handling and transportation of shipments containing biological substances, category B (UN3373).

Genetically Modified Organism

Service charge for shipments containing genetically modified organism (UN3245).

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