

ADDITIONAL SERVICES

FOR MORE INFORMATION
visit [tnt.com](https://www.tnt.com)

Please consult [tnt.com](https://www.tnt.com) for more details regarding our additional services with the most updated information and applicable charges. We reserve the right to change additional services charges throughout the year. Our charges are calculated on the basis of the customer declared or actual weight/dimensions. The volumetric (or dimensional) weight in kilograms is used to calculate charges only if it exceeds the declared or actual weight.

PAPER CONSIGNMENT NOTES & INVOICES

We can provide printed consignment notes and/or paper-based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.

Service	Fee per	Amount
Non-electronic consignment (NEC)	Shipment	€ 8.00
Non-electronic invoice (NEI)	Invoice	€ 4.00

IMPORT SERVICES

Manage your import shipments globally with our Express Import Service and take control of the entire shipping process as the importer and receiving party. You can arrange the import service through our Customer Services, or you can use our online Express Import System (EIS).

CS arranged import (XBB)	Shipment	€ 15.00
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INSURANCE

For your valuable goods, we can provide insurance cover up to €25K to replace lost or damaged shipments.

Insurance (IN)	% value of goods	1% min € 10.00
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COLLECTION & DELIVERY

Remote area service

A remote area is defined as difficult to reach or remote location. This is determined by post code or town name (for details, visit [tnt.com](https://www.tnt.com)). For an additional fee we will deliver (or collect) in these areas.

Out of Area delivery/ collection (OOA, OOC)	Shipment	€ 0.45/kg, min € 22.00 max € 120.00
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Residential Delivery Service

A residential delivery charge applies to shipments to homes or private residences, including locations where a business is operated from a home.

Residential delivery (RES)	Shipment	€ 3.00
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Resolved Wrong Address

If a recipient's address is incomplete or incorrect, we may attempt to find the correct address and complete delivery. In this case, an additional charge will be applied. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.

Resolved wrong address (RWA)	Shipment	€ 6.00
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SHIPMENT HANDLING

Priority

You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.

Priority (PR)	Shipment	€ 10.00
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Additional Handling

Shipments that exceed our standard dimensions, or otherwise cannot be handled by our automated conveyor belts, will incur one of the following surcharges*:

Non-conveyable

This applies if an item weighs less than 30 kg, and exceeds any of the following dimensions:

1.21 m (L) x 0.76 m (W) x 0.76 m (H)

Exceeding dimensions

This applies if an item weighs 30 kg or more, and exceeds any of the following dimensions:

Express: 1.2 m (L) x 1.2 m (W) x 1.5 m (H)

Economy Express: 2.4 m (L) x 1.2 m (W) x 1.8 m (H)

Non-conveyable (SNC)	Shipment	€ 45.00
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Exceeding dimensions (SED)	Shipment	€ 55.00
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AHS Packaging (expected to take effect as of January 2023)

This applies if an item:

- is not fully encased in an outer shipping container or packaging;
- is encased in an outer shipping container or packaging not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam);
- is encased in an outer shipping container or packaging covered in shrink wrap or stretch wrap;
- is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums or pails;
- is bound with metal, plastic or cloth banding, or has wheels (e.g. a bicycle), casters, handles, or straps, including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface
- could become entangled in or cause damage to other packages or our sortation system

AHS Packaging (AHP)	Shipment	€ 40.00
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AHS Weight (expected to take effect as of January 2023)

This applies if an item has an actual weight greater than 31 kg (but less than 68 kg). This does not apply to an item, package, or box on a standard pallet.

AHS Weight (AHW)	Shipment	€ 20.00
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*NOTE: TNT will always only apply one Additional Handling surcharge per shipment. The surcharge will be applied based on below hierarchy:

- 1) Exceeding dimensions
- 2) Non-conveyable
- 3) AHS Packaging
- 4) AHS Weight

Non-stackable shipment

This surcharge applies to any shipment containing at least one piece, skid or pallet that is non-stackable. Non-stackable means that a piece, skid or pallet cannot be stacked vertically in a safe and secure manner. This surcharge applies once per shipment, even if multiple pieces identified as non-stackable are bundled in a shipment. A shipment can attract both one Additional Handling surcharge and the Non-stackable surcharge. (Note: The billed surcharge does not represent a bookable service and does not contain any guarantee to the extent that the respective shipments may not possibly be stacked at one point during transport.)

Non-stackable (SNS)	Shipment	€ 200.00
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Book slot delivery

If a shipment needs to be kept at the destination depot on request of the receiver for more than a day, then a book slot delivery fee will be applied to cover storage costs we incurred. Charges apply starting with the day after arrival at the destination depot.

Book slot delivery (ST1, ST2...)	Number of Days	
	Up to 30 kg	€ 5.00/day
	Up to 125 kg	€ 15.00/day
	>125 kg	€ 50.00/day

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SPECIAL GOODS TRANSPORT (DANGEROUS GOODS)	Service	Fee per	Amount
<p>In accordance with international transportation regulations (IATA, ADR, etc.), we can manage special transport & handling services for classified and designated substances and commodities. For exact details please consult the Dangerous Goods section at tnt.com.</p> <p>Dangerous goods/Hazardous materials Service charge applied to shipments containing fully regulated Dangerous Goods.</p> <p>Dry ice Service charge for the handling and transport of shipments containing dry ice (UN 1845).</p> <p>Limited quantities Service charge applied to shipments containing Dangerous Goods in (ADR) limited quantities (not applicable for air transportation).</p> <p>Excepted quantities Service charge applied to shipments containing Dangerous Goods in Excepted Quantities</p> <p>Lithium batteries Service charge for the handling and transportation of shipments containing Lithium Batteries in compliance with section II of applicable Packing Instruction (IATA DGR) or with Special Provision 188 (ADR).</p> <p>Biological substance (category B) Service charge for the handling and transportation of shipments containing biological substances, category B (UN3373).</p>	<p>Dangerous goods/Hazardous (HZ)</p> <p>Dry ice (DI)</p> <p>Limited quantities (LQ)</p> <p>Excepted quantities (EQ)</p> <p>Lithium batteries (LB)</p> <p>Biological substance (BB)</p>	<p>Shipment</p> <p>Shipment</p> <p>Shipment</p> <p>Shipment</p> <p>Shipment</p> <p>Shipment</p>	<p>€ 100.00</p> <p>€ 12.50</p> <p>€ 20.00</p> <p>€ 10.00</p> <p>€ 5.00</p> <p>€ 10.00</p>
<p>CUSTOMS SERVICES Our door-to-door delivery rates (ie. standard tariffs) include simple clearance formalities. For more complex, or to make international trade even easier for the customer, we will charge additional customs services. For more information, please refer to tnt.com.</p> <p>Disbursement Fees Payment of Duty and Tax (D&T) charges to customs authorities on behalf of the customer.</p> <p>UK-EU Customs Surcharge Applied to shipments moving between the United Kingdom and the European Union. The surcharge is a flat amount per shipment and may be subject to change. Please visit the local TNT website at tnt.com for the latest surcharges.</p>	<p>Duty and Tax payment</p> <p>UK-EU Customs</p>	<p>Duty and Tax amount</p> <p>Shipment</p>	<p>D&T amount of € 0 to € 50: 30% of the D&T amount with a minimum of € 5.00</p> <p>D&T amount of € 50 to € 600: A flat fee of € 15.00</p> <p>D&T amount above € 600: 2.5% of the D&T amount</p> <p>€ 4.90</p>