

MORE INFORMATION

400-820-9868 / 800-820-9868

www.tnt.com

Additional services

Additional services are explained in detail on tnt.com

Add-on Fee (CNY)

TIME DEFINITE

9:00 Express	400.00 per con
10:00 Express	260.00 per con
12:00 Express	150.00 per con

COLLECTION & DELIVERY

<p>Priority You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.</p>	52.00 per con
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Remote area service

A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.	3.50/kg with a minimum of 168.00 per con
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Resolved Wrong Address

If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	83.00 per con
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SHIPMENT HANDLING

Additional Handling

If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.

(1) Non Conveyable

Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	125.00 per con
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(2) Exceeding Dimensions

Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds :	125.00 per con
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Express - 1.2m (L) * 1.2m (W) * 1.5m (H)

Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H)

* A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.

Special Handling Non Stackable

If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	203.00 per con
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ENHANCED LIABILITY

TNT automatically offers enhanced carrier liability on all express and economy express non-document consignments up to a maximum value of EUR 25,000 or the declared invoice value of your goods, whichever is lower. For this Enhanced Liability cover, a fee of 1% of declared invoice value of goods or minimum CNY 30.00 per consignment, whichever is greater, will apply. You may opt out of this scheme by writing to optout.china@tnt.com

• Doc: 5.00 per con
• Non-Doc: 1.0% of declared value with a minimum of 30.00 per con

PAPER CONSIGNMENT NOTES & INVOICES

We can provide printed consignment notes if you do not wish to transmit your data electronically.

• Non-electronic consignment (Export only)	20.00 per con
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