TNT SHOWCASE AUTOMOTIVE MANUFACTURER

A European automotive manufacturer with plants in the US, sourcing large quantities of THE PEOPLE NETWORK components from European suppliers

A RACE AGAINST TIME BETWEEN EUROPE & THE USA

6 hours time difference between Europe and US



THE CHALLENGES

Request to pick up the shipments same day and deliver the next day comes in late afternoon

Collection from more than 200 suppliers in Europe

TNT'S UNRIVALLED SERVICE KEEPS PRODUCTION RUNNING



Next day delivery from all European suppliers to the plant in Maryland, USA





TNT DELIVERS **SIGNIFICANT BENEFITS** TO OUR CUSTOMER



TNT

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WITH A COMPLETE SHIPMENT SOLUTION

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Customer provides Industry Specialist Desk in US with a reference number authorising spare parts collection in Europe

2

US Industry Specialist Desk schedules the collection

3

TNT in Europe collects spare parts from suppliers and consolidates them in Liege for final delivery

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. . .

Overnight the spare parts are delivered from LGG to JFK and driven to the plant in Maryland

5

. . .

The Desk proactively monitors delivery and proactively activates deviation plan, if necessary





POWERED BY OUR UNRIVALLED NETWORK



AND **DEDICATED** CUSTOMER SUPPORT

Industry Specialist Desk offers **one single point** of contact with TNT

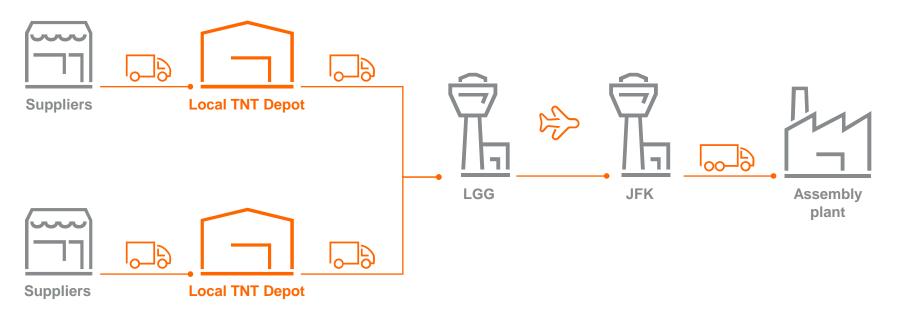
Industry Specialist Desk **proactively monitors** shipments from pickup to delivery, **activates service recovery**, if necessary, and **provides customer complete visibility** over shipping process

TNT collects shipments the same day from 200 suppliers with orders received just 2 hours before close of business

TNT is able to proactively offer **in-transit service upgrades**, if more urgency is required



TNT COLLECTS SPARE PARTS FROM 200+ SUPPLIERS IN EUROPE AND DELIVERS OVER 6000 KM TO THE PLANT IN THE USA IN 24 HOURS





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TNT THE PEOPLE NETWORK

