

Additional services

Additional services are explained in detail on tnt.com

	Add-on Fee (AED)
TIME DEFINITE	
9:00 Express	130.00 per con
10:00 Express	100.00 per con
12:00 Express	80.00 per con
COLLECTION & DELIVERY	
Priority You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	55.00 per con
Remote area service (Out-of-area delivery) A surcharge applies to shipments with destinations that are remotely located or geographically difficult to reach.	1.86/Kg with a minimum of 100.00 per con
Resolved Wrong Address If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	50.00 per con
Lebanon pickup and delivery (applies to Economy Express only)	350.00 per con
Weekend and public holiday delivery	250.00 per con
FZ BOE (delivery to local free zone areas) Charge applied on delivery to a free zone area - Jebel Ali free zone, Dubai free zone, Ras Al Khaimah Free zone.	20.00 per con
FZ BOE (delivery to local Non-free zone areas) Charge applied on delivery to a Non-free zone area - Jebel Ali free zone, Dubai free zone, Ras Al Khaimah Free zone.	10.00 per con
Truck Consignment Note Charge applied to document prepared by a consignor and countersigned by TNT as a proof of receipt of consignment for delivery at destination.	150.00 per con
Manual XLB's Charge applied when customer books an import shipment using a Manual booking form.	25.00 per con
SHIPMENT HANDLING	
Additional Handling If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.	
(1) Non Conveyable Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	100.00 per con
(2) Exceeding Dimensions Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds : Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H) * A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling	100.00 per con
Special Handling Non Stackable If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	250.00 per con
SPECIAL GOODS TRANSPORT	
In accordance with international transportation regulations (IATA, ADR, etc...), we can manage special transport & handling services for the classified and designated substances and commodities. For further details please consult tnt.com .	
Dangerous Goods Handling Fee Dangerous Goods shipments are always subject to additional charges	250.00 per con
Lithium Battery Shipments Charge applied to Lithium Battery Shipments Section II	25.00 per con
ENHANCED LIABILITY	
Charge applicable to non document consignments to provide enhanced carrier liability against proven loss or damage up to a maximum of 25,000 Euro or declared invoice value (whichever is lower).	1% of declared value with a minimum of 30.00 per con

(cont'd)

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PAPER CONSIGNMENT NOTES & INVOICES

Non-electronic consignment (Export only)

Charge applied to consignments where data is not electronically submitted. i.e. handwritten consignment notes.

5.00 per con

Non-electronic invoice

Charge applied when customers require a paper invoice.

20.00 per invoice

CUSTOMS SERVICES

• DO Fee

Charge applied to customers who want to clear their own shipment through their own broker and not use TNT services.

150.00 per con

• Duties and Taxes Advancement (Duty Administration and Advance of Funds)

Charge applied to consignments for which duties are paid by TNT on behalf of the customer.

2% of value of advanced funds with a minimum of 50.00 per con

OTHERS

• Monthly minimum billing charge

Only applicable to accounts which trade under AED 275.00 per month.

275.00 per invoice

• Elevated Risk

Charge applied when shipping to a destination country that TNT operates at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. Destination countries affected : Afghanistan, Burundi, Iraq, Libyan Arab Jumahiniya, Mali, Niger, South Sudan, and Yemen.

85.00 per con

• Restricted Destination

Charge applied when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Countries in scope : Central African Republic, Cote D'ivoire, Congo Dem Rep , Eritrea, Iraq, Liberia, Libyan Arab Jumahiniya, Somalia, and Yemen.

125.00 per con