

# ADDITIONAL SERVICES

MORE INFORMATION

77778777 or

www.tnt.com.cy

Please consult [tnt.com](http://tnt.com) for more details regarding our additional services with the most updated information and applicable charges. TNT reserves the right to change additional services charges throughout the year.

## PAPER SHIPMENT NOTES & INVOICES

We can provide printed shipment notes and/or paper-based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.

Service	Fee per	Amount
• Non-electronic shipment (NEC)	Shipment	€ 2.00
• Non-electronic invoice (NEI)	Invoice	€ 5.00

## IMPORT SERVICES

Manage your import shipments globally with our Express Import Service and take control of the entire shipping process as the importer and receiving party. You can arrange the import service through our Customer Services, or you can use our online Express Import System (EIS).

• CS arranged import (XBB)	Shipment	€ 15.00
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## ENHANCED LIABILITY

For your more expensive goods, we can increase the value of cover beyond our standard liability, up to €25K per shipment.

• Enhanced liability (EL)	% value of goods	1% min € 15.00
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## COLLECTION & DELIVERY

### Remote area service

A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.

• Out of Area delivery/ collection (OOA, OOC)	Shipment	€ 0.42/kg, min € 22.00 max € 120.00
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### Residential Delivery Service

A residential delivery charge applies to shipments to homes or private residences, including locations where a business is operated from a home.

• Residential delivery (RES)	Shipment	€ 3.00
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### Resolved Wrong Address

If a recipient's address is incomplete or incorrect, we may attempt to find the correct address and complete delivery. In this case, an additional charge will be applied. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.

• Resolved wrong address (RWA)	Shipment	€ 6.00
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## SHIPMENT HANDLING

### Priority

You can opt for prioritised handling from collection to delivery. Your shipment will be clearly labelled with our Priority sticker.

• Priority (PR)	Shipment	€ 10.00
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### Additional handling

If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee to cover the additional handling costs.

### Non-conveyable

This charge is applied to shipments where one (or more) item weighs less than 30 kgs, and one (or more) dimensions exceeds 1.2m (L) x 0.7m (W) x 0.6m (H).

• Non-conveyable (SNC)	Shipment	€ 45.00
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### Exceeding dimensions

This charge is applied to shipments when one (or more) item weighs 30 kgs or more, and one (or more) dimension exceeds:

Express: 1.2 m (L) x 1.2 m (W) x 1.5 m (H)

Economy Express: 2.4 m (L) x 1.2 m (W) x 1.5 m (H)

• Exceeding dimensions (SED)	Shipment	€ 55.00
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### Non-stackable shipment

A surcharge applies to any shipment containing at least one piece that is non-stackable. Non-stackable means that a piece or pallet cannot be stacked vertically in a safe and secure manner. (Note: The billed surcharge does not represent a bookable service and does not contain any guarantee by TNT to the extent that the respective shipments may not possibly be stacked at one point during transport.)

• Non-stackable (SNS)	Shipment	€ 150.00
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### Multi-piece handling

If your shipment contains more than one item, we will manage your shipment at an additional fee.

• Multi piece shipment (MPC)	Shipment	€ 5.00
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	Service	Fee per	Amount
<p><b>Book slot delivery</b></p> <p>If a shipment needs to be kept at the destination depot on request of the receiver for more than a day, then a book slot delivery fee will be applied to cover storage costs incurred by TNT. Charges apply starting with the day after arrival at the destination depot.</p>	• Book slot delivery (ST1, ST2...)	Number of Days Up to 30 kg Up to 125 kg >125 kg	€ 5.00/day € 15.00/day € 50.00/day
<p><b>SPECIAL GOODS TRANSPORT (DANGEROUS GOODS)</b></p> <p>In accordance with international transportation regulations (IATA, ADR, etc.), we can manage special transport &amp; handling services for classified and designated substances and commodities. For exact details please consult the Dangerous Goods section at tnt.com.</p>			
<p><b>Dangerous goods/Hazardous materials</b></p> <p>Service charge applied to shipments containing fully regulated Dangerous Goods and UN3480/UN3090 lithium batteries.</p>	• Dangerous goods/Hazardous (HZ)	Shipment	€ 100.00
<p><b>Dry ice</b></p> <p>Service charge for the handling and transport of shipments containing dry ice (UN 1845).</p>	• Dry ice (DI)	Shipment	€ 35.00
<p><b>Limited quantities</b></p> <p>Charge applied to shipments containing Dangerous Goods in (ADR) limited quantities that are restricted from air transportation.</p>	• Limited quantities (LQ)	Shipment	€ 20.00
<p><b>Excepted quantities</b></p> <p>Dangerous Goods in excepted quantities in accordance with IATA Dangerous Goods regulations, which can be transported by air.</p>	• Excepted quantities (EQ)	Shipment	€ 10.00
<p><b>Lithium batteries</b></p> <p>Service charge for the handling and transportation of shipments containing lithium batteries (UN3481/UN3091).</p>	• Lithium batteries (LB)	Shipment	€ 5.00
<p><b>Biological substance (category B)</b></p> <p>Service charge for shipments containing biological substances, category B (UN3373).</p>	• Biological substance (BB)	Shipment	€ 10.00