



April 2024

### Golden Week Holiday Operations Schedule

Dear Valued Customers

Thank you for choosing TNT Express. We would like to inform you of our operations schedule during Golden Week holiday period in Japan as follows.

Date	Collection & Delivery	Customer Service
Apr26 Fri	Normal ※1	8:30 - 18:30
Apr27 Sat	Normal	8:30 - 17:30
Apr28 Sun	Closed	Closed
Apr29 Mon Holiday	Closed	Closed
Apr 30 Tue	Normal	8:30 - 18:30
May 1 Wed	Normal	8:30 - 18:30
May 2 Thu	Normal ※2	8:30 - 18:30
May 3 Fri Holiday	Closed	Closed
May 4 Sat Holiday	Closed	Closed
May 5 Sun Holiday	Closed	Closed
May 6 Mon Holiday	Closed	Closed
May 7 Tue	Normal	8:30 - 18:30

\*1 Shipments picked up on Apr 26 will be exported on Apr 30.

\*2 Shipments picked up on May 2 will be exported on May 7.

Due to traffic congestion expected during Golden Week holiday period, we would like to ask for your cooperation in preparing your packages as early as possible on the pickup day. Please note that shipment with missing or incomplete export documents and/or exceeding weight/size limitation will not be uplifted at our discretion. These shipments will be uplifted after confirmation of required documents and/or space availability. For other inquiries, please call our Customer Service at 0120.003200.

Sincerely,

FedEx Express