



Customs Clearance Surcharges

Please refer to the table below for the customs clearance surcharges effective August 3, 2026.

#	Name	Service Description	Unit	Surcharge Amount	SST
1	Disbursement fee (Duty Handling Fee)	The service covers any import shipment where FedEx and TNT paid customs duty and tax and other surcharges in advance on behalf of the importers	Per Shipment	Min RM 60, or 2.9% of Import Duty & Tax (whichever is higher)	6% service tax
2	Duty and Tax Forwarding Fee	A Duty and Tax Forwarding Fee will apply instead of the Disbursement Fee if the shipper selects a third party billing option in which duties and taxes are to be paid outside of the destination country	Per Shipment	Min RM 80, or 2.9% of Duty & Tax (whichever is higher)	N/A

The following import shipments will not be subject to Duty Handling Fee:

1. Import shipments into Special Areas, i.e., Free Zone, Licensed Warehouse, Licensed Manufacturing Warehouse and Joint Development Area (JDA)

Here are three scenarios of how the Duty Handling Fee is calculated:

Reimbursement on Delivery (ROD) Tax Invoice:

Scenario 1: Duties and taxes less than MYR 60.00

Import Duty and tax amount	: MYR 59.00
Duty Handling Fees	: MYR 60.00
Sales and Service Tax (6%)	: MYR 3.60
Total Payable to FedEx	: MYR 122.60

Scenario 2: Duties and taxes of MYR 2,100.00 (2.9% Duty Handling Fee applies)

Import Duty and tax amount	: MYR 2,100.00
Duty Handling Fees (based on 2.9%)	: MYR 60.90
Sales and Service Tax (6%)	: MYR 3.65
Total Payable to FedEx	: MYR 2,164.55

Duty and Tax Invoice:

Scenario 3: Duties and taxes more than MYR 3,000.00

Import Duty & tax amount	: MYR 3,000.00
Duty Handling Fee (inclusive of SST)	: MYR 92.22
Total	: MYR 3,092.22