# Additional services

MORE INFORMATION 026 461 240 935

www.tnt.com

## Additional services are explained in detail on tnt.com

Fine EPRINTE 9:00 Express 10:00 Express 10:0		Add-on Fee (NAD)
10:00 Express 430.00 per con 330.00 per con 330.00 per con 330.00 per con 200LLECTION & DELIVERY  Priority You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.  Late Collection On demand collections can be arranged at an additional fee if you require your goods to be collected beyond the time of the oromal TNT collection in your area.  Saturday Collection/Delivery Collection on Friday for delivery on Saturday and/or collection on Saturday for delivery on Monday.  Remote area service A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional eve we will deliver (or collect) in these areas.  Residential Delivery Services TNT provides delivery services to business addresses as standard. Deliveries to residential addresses incur an additional charge TRESOIVEM Wrong Address It a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.  SHIPMENT HANDLING  Additional Handling If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.  (1) Non Conveyable  Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 12m(1)*1.2m (W)*1.5m (H)  Exceeding Dimensions  Charge applied to consignments when one or more of the items weigh solks or more and one or more of the dimensions Express *1.2m (L)*1.2m (W)*1.5m (H)  Economy Express *2.4m (L)*1.2m (W)*1.5m (H)  Consignment will be charged only once for additional handling (Jour consignment is both exceeding dimensions & non-conveyable, the Additional Ha		
12:00 Express  COLLECTION & DELIVERY  Priority Trout can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.  Late Collection On demand collections can be arranged at an additional fee if you require your goods to be collected beyond the time of the ormal TNT collection in your area.  Saturday Collection (Polivery) Collection on Friday for delivery on Saturday and/or collection on Saturday for delivery on Monday.  Remote area service A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional ee we will deliver (or collect) in these areas.  Residential Delivery Services to business addresses as standard. Deliveries to residential addresses incur an additional charge residential Delivery services to business addresses as standard. Deliveries to residential addresses incur an additional charge areas.  Residential Delivery services to business addresses as standard. Deliveries to residential addresses incur an additional charge are incomplete or incorrect and TNT is subsequently not able to deliver the shipment. TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.  SHIPMENT HANDLING  Additional Handling for your additional fee* to cover the additional handling costs.  (1) Non Conveyable  Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 12.m(1/0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.  (2) Exceeding Dimensions  Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions Express - 1.2m (1) *1.12m (W)*1.5m (H)  Economy Express - 2.4m (1)*1.2m (W)*1.5m (H)  Consignment with be charged only once for additional handling. If your consignment is	9:00 Express	470.00 per con
Priority Priority Priority Froirity You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.  145.00 per con Additional Tyr Collection Do demand collections can be arranged at an additional fee if you require your goods to be collected beyond the time of the Additional Priority of the delivery on Saturday and/or collection on Saturday for delivery on Monday.  Remote area service A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional en a minimum of 132.00 per con Residential Delivery Service Introvides delivery services to business addresses as standard. Deliveries to residential addresses incur an additional charge In general additional delivery services to business addresses as standard. Deliveries to residential addresses incur an additional charge In general additional delivery services to business addresses as standard. Deliveries to residential addresses incur an additional charge In general additional charge will be applied per shipment to cover the additional costs.  SHIPMENT HANDLING  Additional Handling If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee' to cover the additional handling as they cannot be handled on automated conveyor machinery.  (2) Exceeding Dimensions  Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.5m (H) Econo	10:00 Express	430.00 per con
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(1) Non Conveyable Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.  (2) Exceeding Dimensions Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceed 1.2m(L)*1.2m(W)*1.5m(H) Economy Express - 1.2m(L)*1.2m(W)*1.5m(H) Economy Express - 2.4m(L)*1.2m(W)*1.8m(H) *A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.	SHIPMENT HANDLING	
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Express - 1.2m (L) * 1.2m (W) * 1.5m (H)  Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H)  * A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.	(2) Exceeding Dimensions	
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A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.	Express - 1.2m (L) * 1.2m (W) * 1.5m (H)	
non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.		
Special Handling		
	Special Handling	
f your shipments require special handling & resources because they cannot be stacked or could cause injury, we will ship them	f your shipments require special handling & resources because they cannot be stacked or could cause injury, we will ship them	

If your shipments require special handling & resources because they cannot be stacked or could cause injury, we will ship them with an additional fee to cover the additional handling costs.

(1) Health & Safety	240.00 per con
(2) Non stackable	360.00 per con

### **SPECIAL GOODS TRANSPORT**

In accordance with international transportation regulations (IATA, ADR, etc...), we can manage special transport & handling services for the classified and designated substances and commodities. For further details please consult tnt.com.

Dangerous Goods Handling Fee

Dangerous Goods shipments are always subject to additional charges

Lithium Battery Shipments

Charge applied to Lithium Battery Shipments Section II

(cont'd)



## Additional services

MORE INFORMATION

026 461 240 935 www.tnt.com

Additional services are explained in detail on tnt.com

Add-on Fee (NAD)

### PAPER CONSIGNMENT NOTES & INVOICES

We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.

• Non-electronic consignment (Export only)

Non-electronic invoice

5.0 per con 10.0 per invoice

### **CUSTOMS SERVICES**

Duties and Taxes Advancement (Duty Administration and Advance of Funds)
 Charge applied to consignments for which duties are paid by TNT on behalf of the customer.

2% of value of advanced funds with a minimum of 150.00 per con

#### OTHERS

Monthly minimum billing charge
 Only applicable to accounts which trade under 525.00 NAD per month.

525.00 per invoice

Elevated Risk

Charge applied when shipping to a destination country that TNT operates at elevated risk due to continuous state of war, civil unrest, or continuous threats from terrorism. Destination countries affected: Afghanistan, Burundi, Iraq, Libyan Arab Jumahiniya, Mali, Niger, South Sudan, and Yemen.

320.00 per con

Restricted Destination

Charge applied when shipping to a destination country that is subject to trade restrictions imposed by the UN Security Council. Countries in scope: Central African Republic, Cote D'ivoire, Congo Dem Rep, Eritrea, Iraq, Liberia, Libyan Arab Jumahiniya, Somalia, and Yemen.

470.00 per con

