



July 2024

Dear Valued Customer

Obon Holiday Week Service Schedule

We would like to inform you of our operations schedule during the Obon holiday period as follows.

Date	Pickup and Delivery	Customer Service Business Hours
Fri. August 9	Regular operations*	8:30 - 18:30
Sat. August 10	Regular operations	8:30 - 17:30
Sun. August 11 National holiday	Closed	Closed
Mon. August 12 National holiday off in lieu	Closed	Closed
Tue. August 13	Regular operations	8:30 - 18:30
Wed. August 14	Regular operations	8:30 - 18:30
Thu. August 15	Regular operations	8:30 - 18:30
Fri. August 16	Regular operations	8:30 - 18:30
Sat. August 17	Regular operations	8:30 - 17:30

* Export packages picked up on Friday August 9 will be shipped on Tuesday August 13.

Due to traffic congestion expected on Friday August 9, we would like to ask for your cooperation in preparing your packages as early as possible on the pickup day. Please note that shipment with insufficient and/or missing export documentation and/or exceeding weight and/or volume limitation will temporary be withheld at our discretion. These shipments will be shipped after the issue is resolved. Please contact our customer services (0120-003200) for other inquiries.

FedEx