



INTRODUCING
TNT

WELCOME

PLEASED TO MEET YOU.

WE ARE TNT. THE PEOPLE NETWORK

We are a global team of experts, ready to deliver your customer promises. Whatever the destination or delivery period of your shipment, we help you find the best solution.

We deliver door-to-door a million times a day to keep businesses moving. No shipment is too big, too small or too urgent. Around the world and around the clock, we are ready to deliver on time and in perfect condition.



+54.000

EMPLOYEES
WORLDWIDE



UNRIVALLED EUROPEAN
ROAD NETWORK COVERING

40+

COUNTRIES



GLOBAL DELIVERY
NETWORK COVERING

+200

COUNTRIES



30.000 VEHICLES

OPERATE DAILY
WORLDWIDE



BUSINESS TO
BUSINESS

EXPRESS DELIVERY
SERVICES

HOW WE CAN HELP

OUR SPIRIT HAS BEEN THE SAME SINCE 1946

When you make a customer promise, we make it happen. We'll get the vital parts to the factory, the contract to the meeting, or the stock to the warehouse, so you can get on with doing business.

With our team of more than 54,000 on your side, you can enter new markets with confidence.

Trust us to deliver door-to-door in more than 200 countries, so your business can go wherever the best opportunities lie.

When you work with us, you work with a partner that understands your needs and has industry-specific solutions. Whatever the size of your company and whatever you need to send, our customer focus puts your needs at the core of everything we do. Our fastest and broadest European road network integrated with our Global Delivery network guarantees you peace of mind and quality of service.

Delivering your customer promises is what keeps us moving. Convinced? The following pages give an overview of all our services.

ON TIME DELIVERY



CHOOSE THE SPEED OF YOUR SUPPLY CHAIN

TNT delivers choice, so your business can always respond to your customer demand. Whether you need to send documents, parcels or freight, you can always control the speed and costs of your supply chain.

<i>For your most urgent shipments</i>	TIME CRITICAL SERVICES	SAMEDAY DEDICATED VEHICLE AIR CHARTER ON BOARD COURIER NEXT FLIGHT OUT
<i>For your international shipments when speed and certainty are important</i>	TIME & DAY DEFINITE SERVICES	EXPRESS SPECIAL EXPRESS 9:00 EXPRESS 10:00 EXPRESS 12:00 EXPRESS EXPRESS
		ECONOMY 12:00 ECONOMY EXPRESS ECONOMY EXPRESS
<i>For your heavier freight shipments</i>	FREIGHT SERVICES	AIR FREIGHT ROAD FREIGHT

TIME CRITICAL SERVICES

FOR YOUR MOST URGENT SHIPMENTS



SAMEDAY

Your national shipment is delivered on the same day of collection, at the time of your choice.



DEDICATED VEHICLE

Have complete control of road deliveries in Europe with the Dedicated Vehicle service. This door-to-door, 24/7 solution provides whatever vehicle best suits you.



AIR CHARTER

With your own dedicated aircraft, you can send unusually heavy, bulky or perishable goods. Everything is handled for you, from collection through to customs and delivery.



ON BOARD COURIER

Send documents and parcels in the hands of a dedicated courier on a commercial flight. Get personal delivery to a named recipient and a secure, door-to-door service that promises peace of mind.



NEXT FLIGHT OUT

For urgent air transportation of documents and parcels, we offer a door-to-door courier service combined with the next available commercial flight.

When
every
second
counts



TIME & DAY DEFINITE SERVICES

WE DELIVER YOUR SHIPMENT ON TIME, YOU KEEP CONTROL OF THE COSTS

Whether your priority is speed, convenience or guaranteed delivery, TNT has the right service for you.

EXPRESS SERVICES



SPECIAL EXPRESS

This tailor-made solution meets any customer question. For this we combine our standard international Express and Economy Express services with specific solutions. Furthermore, we follow-up your shipment so you know where it is throughout its course.



9:00 EXPRESS

Guaranteed delivery at the start of the working day in major cities across the world, so you don't lose a minute of productivity.



10:00 EXPRESS

Relax in the knowledge that we can keep your business moving, with guaranteed delivery of documents and parcels to major cities worldwide by 10am.



12:00 EXPRESS

When your shipment needs to be there by noon, this is the best choice for documents, parcels and freight. Delivery is guaranteed for the next possible business day in an even greater number of major cities, allowing you to reach further with the same peace of mind.



EXPRESS

Get a shipment delivered to any country in the world by the next possible working day. Just book a collection before the close of business and let us take care of the rest, so you can always respond to customer needs.

*Trust us
to meet
your
deadline*



TIME & DAY DEFINITE SERVICES

Control your costs

ECONOMY SERVICES

Control your costs on less urgent shipments, but maintain the peace of mind of a guaranteed delivery.



12:00 ECONOMY EXPRESS

For the most economical guaranteed delivery of parcels and freight by noon. Not necessarily the fastest solution, but the most cost effective. Opt for the 12:00 Economy Express service via Europe's fastest road network.



ECONOMY EXPRESS

Your less urgent parcels and freight delivered cost efficiently in the course of a specific day. The Economy Express service also ensures that larger shipments get to their destination on time without you having to worry.



FREIGHT SERVICES

WITH TNT, LARGE OR BULKY ITEMS ARE NOT A PROBLEM

Our range of transportation methods mean that we can always deliver whatever you need to send, no matter the size, weight or shape.



AIR FREIGHT

Utilising commercial aircraft is a cost effective solution for non-urgent, heavier shipments globally. We go door-to-door, door-to-airport or airport-to-door. Via the reliable TNT air network, Economy Air Freight offers you the unique opportunity of sending +100 kg shipments at a slightly longer delivery time but at sharp airfreight rates. Whatever the nature of your airfreight shipment, we always find a solution for all your wishes.



ROAD FREIGHT

For cost-effective transportation of large shipments by road. Whether you choose a dedicated vehicle or pay only for the volume you occupy in the vehicle, you can be sure that all your shipments are moved safely and securely. In Europe the TNT groupage network provides a solution. Your freight is combined with other shipments, all with the ease and reliability of TNT.

Ideal for heavier/bulk shipments

TOOLS FOR EASY SHIPPING

YOUR CONVENIENCE IS AT THE CORE OF EVERYTHING WE DO

When you work with TNT, we give you one point of contact and simple-to-use sending tools, so it's easy for you to always remain in control of your shipment.

Our tools streamline your processes, saving you time on paperwork and eliminating manual errors. They put information at your fingertips and give you the confidence to make customer promises.

Sending and tracking shipments can be done with a few clicks. All our tools are intuitive and user-friendly, so they can be easily used without any training and each step in the process ensures that you save time and money.

BOOK YOUR SHIPMENT

Book your shipment is a simple way of booking your shipments online. Especially if you only send shipments via TNT occasionally. On www.tnt.lu you can calculate rates, book online and follow-up the status. The clear navigation and the simple booking process make matters easy for you.

EXPRESSCONNECT

If you sell your products online, ExpressConnect integrates the TNT shipment solution in your website or internal applications.

EXPRESSMANAGER

For high-volume shipments, ExpressManager integrates with your own system so you can streamline your processes. The interface is simple to use, making it easy to consolidate shipments and save time.

myTNT

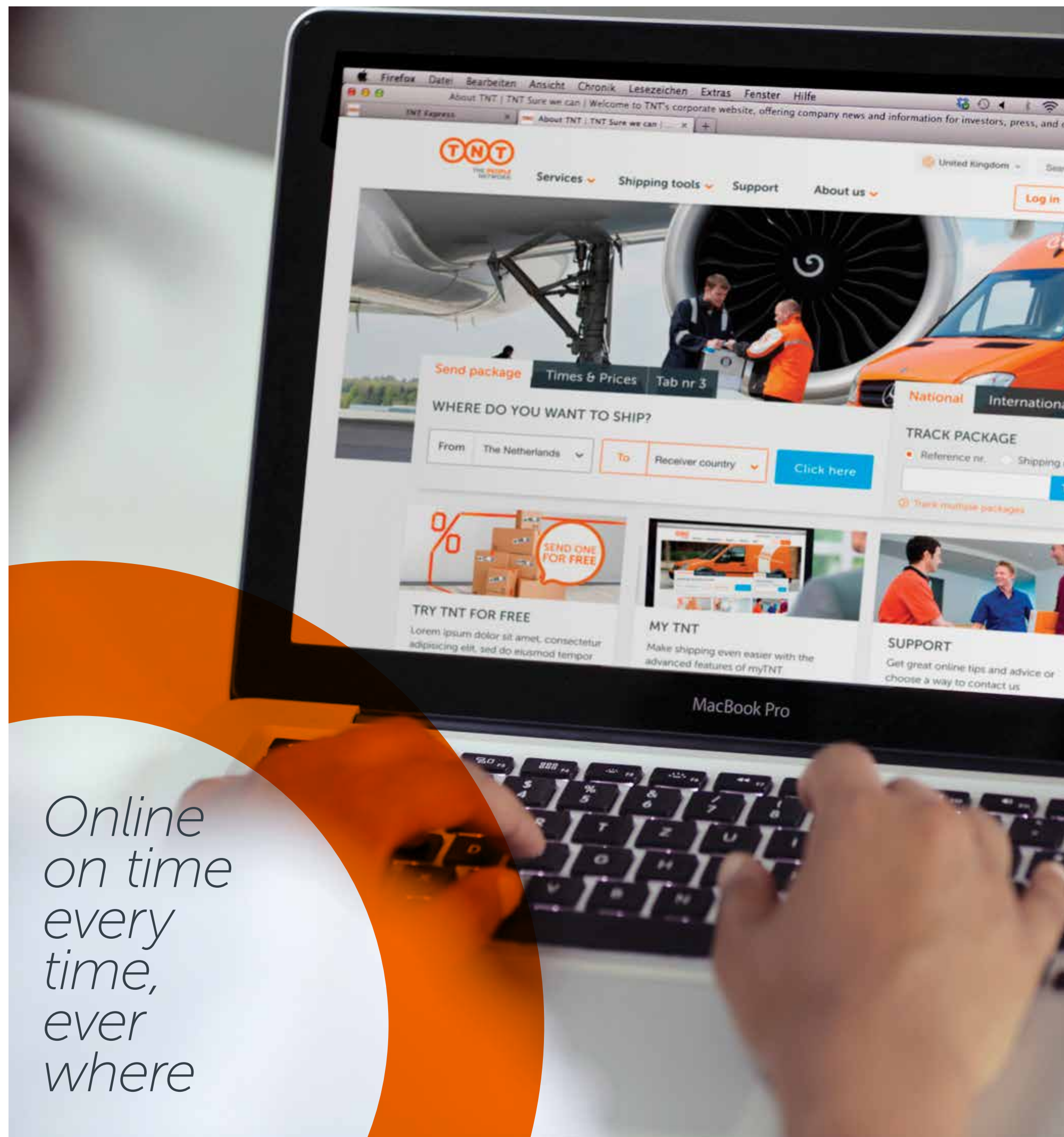
If you need to send shipments regularly, myTNT is the quickest, easiest option. Access your own secure area of the website so you can safely store addresses, make bookings and handle paperwork in one place, without having to refer to external systems.

EXPRESSSHIPPER

This easy to use application gives a real-time overview of the status of your shipments. Keep track of your admin in one place and feel confident that you are always in control.

EXPRESS IMPORT

Arrange hassle-free imports with this online system and save hours on customs enquiries. Get billing in your own currency and language for simple comparisons and know that you have complete control of your shipping costs.



STAY IN CONTROL

TNT MAKES MONITORING YOUR SHIPMENT'S PROGRESS SIMPLE

From the moment your shipment is collected to the instant it is delivered, you can track its progress in real-time. For control and complete visibility, choose from our range of tracking options. Each of these systems allows you to check the status of your shipment.



ONLINE

Visit www.tnt.lu with your consignment note number or reference details and receive an up-to-the-minute update.



APP

Simply download the TNT app to see your shipment on the move. It's compatible with iPhone, Android, Blackberry and Windows Mobile and can be found at tnt.com/app.



EMAIL

Email the consignment note number to track@tnt.com and receive the status or proof of delivery directly in your mailbox.



SMS TEXT

Text your consignment number or customer reference to [+44 7740 767 767](tel:+447740767767) (local rate) to receive status updates on your consignment's, direct to your mobile phone.



CUSTOMER CARE

If you need to know where a shipment is but don't have access to the tools above, please simply call Customer Care on [357 395 220](tel:+357395220).

*Get updates
when you
need them*

*"This is a partnership
in every sense of the
word, demonstrating
what can be achieved
when two like-minded
enterprises come
together with a joint
focus on delivering
excellence."*

RICHARD RUSSELL,
Group Distribution and Logistics
Manager, Bristan Group.

WE ARE READY TO HELP YOU

When you work with TNT, you can expect outstanding service, knowledgeable staff and a commitment to delivering your customer promises.

Get in touch today to experience the quality of our service.
Call 357 395 220.

Visit www.tnt.lu

TNT **conditions of carriage**

All goods are carried subject to the
TNT Terms and Conditions. A copy can
be downloaded on www.tnt.lu

Contact

357 395 220

www.tnt.lu