

## TNT Express - Quality Awards

Country / Territory	Quality Awards
<b>TNT Express Division</b>	2001 - EQA Recognised for Excellence 2003 - Finalist in the European Quality Award 2004 - Finalist in the European Quality Award 2007 - Winner of the European Business Award - Customer Focus category
<b>Argentina</b>	2004 - TPG Masters - Commitment to Excellence, Ton Pijenburg
<b>Egypt</b>	2004 - TPG Masters - Recognised for Excellence, Key Performance Results
<b>Australia</b>	2003 - Winner of the People Award (Riteway Express), Australian Business Excellence Awards
<b>Benelux</b>	2001 - Winner of the K2 B Quality Award (Belgium) 2002 - Winner of the K2 A Quality Award (Belgium) 2004 - Finalist of the Dutch Quality Award (INK) 2005 - Winners of the Dutch Quality Award (INK) 2006 - Winners of the TNT Masters Business Excellence Award in the category of Large Organisations 2007 - Winner of the 'Ondernemersprijs' of 'TLN' in the category of Security - the Dutch Industry Organisation for Transportation and Logistics. This is the annual award for excellence based on the INK model (national quality organisation).
<b>France</b>	2002 - Rhone-Alpes Quality Award South East Region 2004 - TPG Masters - Recognised for Excellence, Key Performance Results
<b>Germany</b>	2003 - Winners of Ludwig Erhard Pries 2003 - EQA Recognised for Excellence 2004 - TPG Masters - Winner, "TNT 1" 2004 - TPG Masters - Winner, Customer Results 2004 - TPG Masters - Finalist, Key Performance Results (Admin)  2004 - TPG Masters - Recognised for Excellence, Key Performance Results (Akademie) 2004 - TPG Masters - Recognised for Excellence, Ton Pijenburg 2004 - TPG Masters - Recognised for Excellence, Key Performance Results (Dresden) 2005 - Winner of the TNT Masters Business Excellence Award - Results Orientation 2005 - Winner of the TNT Masters Business Excellence Award - 'Exemplary donation results and activities for WFP' 2006 - Winner in the Bavaria Quality Award (Nuernberg) 2006 - Winner of the 'Bayrischer Qualitätspreis' regional award (based on EFQM criteria)  2006 - Finalist in 'Qualitätspreis Berlin - Brandenburg' regional award (based on EFQM criteria) 2006 - Awarded title of 'Most customer focused service provider in Germany' by St.Gallen University, Steria Mummert Consulting AG and the Handelsblatt newspaper 2006 - Finalist in European Excellence Award 2006 - EFQM Prize Winner in Customer Focus 2006 - Winner of European Business Excellence Award 2006 - Germany Administration won the TNT Masters Business Excellence Award for Small Organisations 2007 - Germany Human Resources won the TNT Masters Functional Award 2007 - Winner of the 'LOGISTIK inside' Image Award. TNT Express Germany were honoured as 'best brand' in the category of 'Courier, Express and Parcel Services'.
Remove to General Awards	
<b>Global Network Operations</b>	2004 - TPG Masters - Recognised for Excellence, Customer Results 2005 - TNT Masters - Recognised for Excellence, Customer Results
<b>IBU Head Office</b>	2005 - Received the Special Achievements prize for Leadership 2006 - UK Business Excellence Award 2006 - Special Achievements Awards for Leadership and Employee Satisfaction
<b>IBU - Europe</b>	2006 - Finalist in European Excellence Award
<b>Austria</b>	2004 - AQA - Austrian Quality Award Finalist 2004 - TPG Masters - Recognised for Excellence, People Results 2005 - AQA - Austrian Quality Award - Winner
<b>Switzerland</b>	2006 - ESPRIX Finalist (Swiss Qualityprice for Business Excellence)
<b>India</b>	2001 - TPG Masters, Winner, Key Performance Results
<b>Portugal</b>	2004 - Winner of the Portuguese EFQM Excellence Gold Award 2004 - TPG Masters - Recognised for Excellence, Customer Results 2004 - TPG Masters - Finalist, Key Performance Results 2004 - TPG Masters - Winner, People Results
<b>Spain</b>	2001 - EFQM Gold Seal Award, renewed in 2004 2003 - Winner of Aena's IV Excellence and Better Practices Prize 2003 - Finalist in Aragonese Awards (according to the EFQM Model) 2004 - Finalist IS Quality and Moving the World IBU Awards

## TNT Express - Quality Awards

Country / Territory	Quality Awards
	2005 - Winner of the Aragonese Excellence Award - large company category
<b>Turkey</b>	2004 - TPG Masters - Winner, Key Performance Results 2005 - Finalist of National Quality Award 2006 - Winner of National Quality Award
<b>Czech Republic</b>	2000 - finalist of the TPG Masters, category Key Performance Results 2005 - Winner of the Czech Quality Award 2005 - Recognized for Excellence EFQM
<b>Estonia</b>	2003 - Winner of the Estonian Quality Award 2003 - TPG Masters - Winner, Key Performance Results 2005 - Finalist in the European Quality Award - Subsidiary SME category 2006 - Finalist in European Excellence Award 2006 - EFQM Prize Winner in Customer Focus
<b>Greece</b>	2006 - Finalist in European Excellence Award 2007 - Winner of the European Excellence Award in the category of People Development and Involvement
<b>Hungary</b>	2000 - TPG Masters - Winner, Key Performance Results 2004 - TPG Masters - Recognised for Excellence, Key Performance Results 2007 - TNT Express Hungary was the winner of the Divisional TNT Masters Business Excellence Award for Small Organisations and finalist at the Corporate Event
<b>Latvia</b>	2004 - TPG Masters - Recognised for Excellence, Key Performance Results 2004 - TPG Masters - Commitment to Excellence, Customer Results 2004 - Winners of the National Quality Award in SME category.
<b>Lithuania</b>	2004 - Winner of the National Quality Award in small companies category
<b>Russia</b>	2004 - TPG Masters - Recognised for Excellence, Key Performance Results
<b>Taiwan</b>	2007- Customer Satisfaction Golden Quality Award by Taiwan Economy & Trading Development Association. 2007- Golden Peak Award by the Outstanding Enterprise Manager Association
<b>Korea</b>	2004 - "Excellent Service" Quality Award 2006 - Winner of the Korea Management Grandprix - People Development Award
<b>Finland</b>	2005 - Winner of the Finnish National Quality Award (EFQM)
<b>Norway</b>	2004 - TPG Masters - Recognised for Excellence, People Results
<b>Sweden</b>	2004 - Diploma in Business Excellence, Swedish Institute for Quality
<b>Indonesia</b>	HR Excellence Award from the University of Indonesia and SWA Magazine
<b>Thailand</b>	2004 - Winner of Business Excellence Award 2004 - NTCC Netherlands Thailand Chamber of Commerce Award for Major companies for Business Excellence
<b>Vietnam</b>	2000 - "Best Practice in Quality & Innovation" 2001 - Certificate of Merit for Excellent Business results 2002 - Certificate of Merit for Excellent Business results 2002 - TPG Masters, Winner, Key Performance Results 2002 - "Golden Dragon" for the best business performance 2003 - Certificate of Merit for Excellent Business achievements 1999 - 2002 2003 - "Service Excellence Award" 2003 - Best Next Day Service Improvement 2004 - Certificate of Merit for Excellent Business achievements 1999 - 2003 2004 - "Golden Dragon" prize for the best business performance 2004 - Service Quality Performance - OPS VN  2005 - Prime Ministers Certificate of Merit for excellent business achievements (1999 - 2003) 2005 - "Golden Dragon" Award for the best business performance 2006 - Winners of the Divisional TNT Masters Ton Pijnenberg Sustainability Award
<b>ICS</b>	2002 - Winner of Midlands Excellence Award 2002 - Finalist UK Business Excellence Award 2002 - European Quality Award - Recognised for Excellence 2003 - Winner of UK Business Excellence Award 2003 - EQA Prize Winner - People Development and Involvement 2004 - EQA Prize Winner - People Development and Involvement 2005 - Winner of the European Quality Award in the Operational Units category 2007 - Winner of 'SAP' Quality Award for Global Implementation and Rollout
<b>Italy</b>	2004 - TPG Masters - Recognised for Excellence, Ton Pijnenburg
<b>UK</b>	1994 - Winner of UK Quality Award 1995 - Prize Winner of the European Quality Award 1996 - Prize Winner of the European Quality Award

## TNT Express - Quality Awards

Country / Territory	Quality Awards
	<p>1997 - Prize Winner of the European Quality Award            1998 - Winner of European Quality Award            2002 - TPG Masters, Winner, Key Performance Results            2004 - TPG Masters - Recognised for Excellence, People Results            2004 - TPG Masters - Recognised for Excellence, Ton Pijnenburg            2004 - TPG Masters - Commitment to Excellence, Key Performance Results (International)            2005 - Winner of the TNT Masters Ton Pijnenburg Sustainability Award            2006 - TNT Express Services - Winner of: ' Top People Development Award'.            2007 - IFW Business Improvement Award</p> <p>2007 - UK Quality Award (BQF) - TNT Express UK Special Services awarded a Certificate in Recognition for Excellence - 4* Achievement            2007 - TNT Express UK Special Services was the winner of TNT Masters Business Excellence Award for Large Organisations</p>
<p><b>AMEA</b>  <b>Argentina</b></p>	<p>2004 - TPG Masters - Commitment to Excellence, Ton Pijnenburg</p>
<p><b>Brazil</b>  <b>(Mercurio)</b></p>	<p>1997 - Winner of the The Best of the Transport Award - by Transporte Moderno Magazine            1998 - 2nd on the The Best of the Transport Award - by Transporte Moderno Magazine            1999 - Winner of the The Best of the Transport Award - by Transporte Moderno Magazine            2000 - 3rd on the The Best of the Transport Award - by Transporte Moderno Magazine            2001 - One of the 10 Best Logistic company - By COPPEAD/ VOLVO/ Tecnologistica</p> <p>2001 - Winner of the The Best of the Transport Award - by Transporte Moderno Magazine            2003 - One of the 10 Best Logistic company - By COPPEAD/ VOLVO/ Tecnologistica            2003 - One of the 20 Companies of the Decade - FGV            2003 - Winner of the Visual Communication and Fleet livery Award - by Transporte Moderno Magazine            2004 - O Boticário Gold Award Supplier (O Boticário is one customer - beauty segment)</p> <p>2004 - One of the 10 Best Logistic company - By COPPEAD/ VOLVO/ Tecnologistica            2006 - One of the 10 Best Logistic company - By COPPEAD/ VOLVO/ Tecnologistica</p>
<p><b>South Africa</b></p>	<p>2003 - SAA Cargo - Africa Courier Award            2004 - SAA Cargo - Domestic Courier Award            2005 - SAA Cargo - International Courier of the Year            2007 - Swissair - Consistency Award</p>
<p><b>Egypt</b></p>	<p>2001 - Investor In People Champion re-accreditation            2004 - TPG Masters - Recognised for Excellence, Key Performance Results            2007 - Investor In People Champion re-accreditation            2007- Excellence Award Certificate- IDOLS Programme TNT</p>
<p><b>USA</b></p>	<p>2001 - TNT International Business Unit - Most Improved Operational Performance - Overall winner            2002 -TNT Express Americas- Best People Results - Bronze            2002 - TNT Express Americas- Best Profit Improvement Versus Budget            2002 - National Centre for Investment in People - Investment in People            2003 - Service Excellence Award - Q1 Versus Q2            2003 - TNT Express Americas- League of Excellence - Q2 Winner            2004 - TNT Express Americas- Most Improved Operations            2004 - International Budget Unit - 1<sup>st</sup> Quality Award Finalist            2004 - International Budget Unit - Moving the World Finalist            2004 - International Budget Unit- CIT Regional Winner            2004 - International Budget Unit- Special Achievement Award Finalist            2005 - International Budget Unit- CIT-ICS Award Finalist            2005 - International Budget Unit- Profit Performance Award Finalist            2005 - International Budget Unit- CIT Regional Winner            2006 - International Budget Unit- CIT-ICS Award Finalist            2006 - TNT Express Americas- Trivia Challenge Champion            2006 - International Budget Unit- CIT-ICS Award Overall Winner</p>
<p><b>UAE</b></p>	<p>2006 - INSIGHTS Magazine - Nomination for "Middle East Call Center of the Year"            2007 - INSIGHTS Magazine - Nomination for "Middle East Call Center of the Year"            2007 - INSIGHTS Magazine - "Most Engaged Team" Award Winner            2007 - Commendation Certificate for CSR – Middle East Business Achievement Award            2007 - Middle East Business Awards - Corporate Social Responsibility Award</p>

## TNT Express - General Awards

Country / Territory	Award Achievements
<p><b>Australia</b></p>	<p>2004 - Australian Freight Industry Awards - Winner of the National Operator of the Year Award            2004 - Australian Teleservices Association (ATA) Awards - NSW Greenfield Site Award            2004 - MIS Innovation Awards, Winner of the Premier Award plus winner of Enterprise Solutions Award, Supply Chain Excellence Award, Off the All Award and finalist in Communications and Networking Award, Customer Service Award and E-business Award.            2004 - Victorian Worksafe Awards - Winner Best Training Programme            2005 - Global Customer Service Awards - Winner Best improved Support Function &amp; 2nd runner up for the Exceeding Expectations Award            2005 - Wyndham Business Awards - Finalist in the Transport and Storage category            2005 - Melbourne Awards - Winner of the Transport Logistics Award            2005 - Australian Freight Industry Awards - Winner of the National Operator of the Year Award            2005 - NSW Road Transport Association Awards - Winner of the Master Carrier of the Year Award, Winner Environmental Initiative Award, Finalist Occupational Health and Safety Achievement Award            2005 - Australian Teleservices Association (ATA) QLD Awards - Winner of the Best Call Centre in the category of under 50 seats            2006 - Australian Freight Industry Awards - Finalist National Operator of the Year and Finalist Australian Best Practice Safety Award            2006 - Australian Teleservices Association (ATA) QLD Awards - Winner of the Teleservice Centre of the Year (under 50 FTE's)            2006 - Australian Teleservices Association (ATA) National Awards - Winner of the Teleservice Centre of the Year (under 50 FTE's)            2006 - NSW Road Transport Association Awards - Winner Environment Award, Winner Trainee of the Year Award            2006 - National Work Safe Award - Winner Best Individual Contribution to Workplace Health and Safety            2007 - Australian HR Awards - Winner Best Learning and Development Strategy, Winner Corporate Citizenship            2008 - Banksia Environmental Awards - Finalist Business Sustainability Award</p>
<p><b>Benelux</b></p>	<p>2002 - 2nd in the CRM Award (Netherlands)            2004 - Elected 'Great Place to Work' (Belgium)            2005 - Elected 'Great Place to Work' (Belgium)            2006 - Elected 'Great Place to Work' (Belgium)            2006 - Business Excellence Manager TNT Express Belux awarded/chosen as 'quality manager of the year' in Belgium            2007 - Elected 'Great Place to Work' - 4th place (Belgium)            2007 - OTM Award - Elected 'Best Transporter of Belgium'</p>
<p><b>China</b></p>	<p>2003 - Top 10 Best Companies to Work For by Watson Wyatt            2005 - Hewitt Best Employer Award            2005 - TNT China won Major Awards at Global Supply Chain Management 2005 Awards - Best Physical Distribution Management; Best Optimisation of Transportation Routes; China SCM Awards 2005 - Logistics Management; Best Solution for Automobile; Best Solutions for Pharmacy and Pharmaceutical Appliances            2005 - TNT China won the 'Best Logistics Provider China Award' and the 'Best Road Haulier Award' by the Asian Freight and Supply Chain Awards (AFSCA)            2006 - TNT China won the 'Best Road Haulier Asia Award' by the Asian Freight and Supply Chain Awards (AFSCA) for the third time in succession</p>
<p><b>Hong Kong</b></p>	<p>2003 - Hewitt Best Employers Award            2004 - Hewitt Best Employers Award            2006 - Bronze Winner for Contact Centre of the Year 2006            2006 - Best Management Practice Award in the category of Supply Chain Management            2006 - Finalist of the Service &amp; Technology Innovation Award in the Hong Kong Logistics Awards</p>

<b>France</b>	<p>2006 - Awarded the CERTIPHARM standard</p> <p>2006 - 'Silver Headphones' Award</p> <p>2007 - 'Golden Headphones' Award for International Customer Service (in the category of 'Best B to B customer relationship')</p> <p>2007 - Awarded the 'Mobility Trophy' in recognition of the innovative mobile solutions for traceability, tracking and information provision to customers</p> <p>2008 - 'Customer Marketing trophy' Gold Award for TNT Express France Domestic Customer Service (in the category of customer relationship "B to B") (this is a new name for "golden headphones")</p>
<b>Finland</b>	<p>2004 Teleperformance CRM Grand Prix Award for Best Customer Service in Finland</p> <p>2005 Teleperformance CRM Grand Prix 2nd place, but still best in the business sector</p> <p>2007 12th place in Great Place to Work Award (1st transport company making the list)</p>
<b>Germany</b>	<p>2002 - 3rd place in the Teleperformance Customer Service Award</p> <p>2003 - Logistik Inside Imageranking, 3rd place in overall ranking</p> <p>2003 - Best qualitative individual measure in German prize business communication</p> <p>2003 - Supplier of the year "Infineon"</p> <p>2004 - First place in category "Internal Communication" in German prize business communication</p> <p>2004 - Best overall results and winner in categories "Call" and "Click" in the Hotline-Test</p> <p>2004 - Logistik Inside Imageranking, 1st place in "Customer Orientation", 2nd place in "Product Quality" and 3rd place in overall ranking</p> <p>2004 - Winner in BestPers Award</p> <p>2004 - Ököprofit depot (Dortmund, Hilden, Hamburg)</p> <p>2005 - NL Hamminkeln 2nd place in the Clever mobil and fit zur Arbeit in category "Über 50 Beschäftigte"</p> <p>2005 - Best communication of Corporate Social Responsibility in German prize business communication</p> <p>2005 - Ököprofit depot (Hannover, Kassel, Munich)</p> <p>2005 - Supplier Award (Bosch)</p> <p>2005 - Seal of approval for outstanding human resource management 2nd place in category family and social orientation</p> <p>2006 - Seal of approval for outstanding human resource management</p> <p>2006 - Ököprofit depot (Bielefeld, Wiesbaden, Air Hub Frankfurt, Dietzenbach)</p> <p>2006 - NL Hamminkeln 1st place in Clever mobil and fit zur Arbeit in category "Über 50 Beschäftigte"</p> <p>2007 - Ököprofit depot (Ulm, Erfurt)</p> <p>2007 - Seal of approval for outstanding human resource management</p> <p>2007 - Supplier Award (Bosch)</p> <p>2007 - Award winner in Hanse Globe for company wide initiative "Planet Me" and the implementation within the new building of the depot Hamburg</p> <p>2007 - Winner in BestPers Award in category "Personnel Management"</p> <p>2007 - Appreciation from Freedom and Responsibility for outstanding corporate citizenship within the project "Moving the World"</p> <p>2007 - Winner of the 'LOGISTIK inside' Image Award. TNT Express Germany were honoured as 'best brand' in the category of 'Courier, Express and Parcel Services'.</p> <p>2007 - Award for Customer Orientation in European Business Awards</p> <p>2007 - Finalist, Project Office department in Project Excellence Award</p> <p>2008 - Seal of approval for outstanding human resource management</p> <p>2008 - Best communication of Corporate Social Responsibility in German prize business communication</p> <p>2008 - Ököprofit depot (Augsburg, Würzburg)</p> <p>2008 - Bronze for "Talent Management" in German Training Prize</p> <p>2008 - 9th place overall ranking and 4th place in B2B companies in Germany's Customer Champions</p>
<b>Global Network Operations</b>	<p>2003 - Pan Air: Best Environmental Company at Madrid airport</p> <p>2005 - TNT Airways: Track Keeping Recognition Award by EMA</p> <p>2006 - TNT Airways: Track Compliance Recognition Award EMA (Achieving 100% track compliance over a 12 month period)</p>
<b>Austria</b>	<p>2003 - HuMan Award</p> <p>2004 - Hewitt "Best Employer" Award in Austria - 6th in Europe</p>

	<p>2004 - Customer Service Award Austria  2004 - Austrian Leading Companies 3rd Place  2004 - CRM Grand Prix (Teleperformance) - 3rd place  2004 - Client24 Customer Service Award - Overall Winner  2005 - Hewitt "Best Employer" Award in Austria  2005 - HuMan Award  2005 - Safety-Driver Award  2005 - Austrian Leading Companies - Winner  2006 - Great Place to Work - Top Ranking  2008 - TRIGOS-Award for Diversity and Inclusion</p>
<b>Portugal</b>	<p>2001 - 2nd Best Place to Work in Portugal  2003 - Best Company in the Transport &amp; Distribution Sector</p>
<b>Spain</b>	<p>2000 - Investor in People  2002 - Seal of European Excellence 500+ (Club Excelencia en Gestión).  2003 - Investor in Excellence Certificate  2004 - Winner of the Business &amp; Society Foundations Awards  2004 - Winner to the IV edition Excelence and Best Practices Award (AENA)  2004 - Among the 25th best Companies in the Best Place to Work Award.  2005 - Finalist to the Solidary Company by Codespa  2005 -TNT Barcelona won the Catalán Award to the Quality  2005 -TNT Zaragoza won the Aragonés Award to the Excellence  2007 - 18th place in the National Great Place to Work Award  2007 - A "Heart Company".  2008 - Special Recognition in Internal Communication.  2008 - Finalist in Príncipe Felipe Awards</p>
<b>Greece</b>	<p>2006 - 11th place in Best Workplaces Award</p>
<b>Bulgaria</b>	<p>2003 - BBLF Award for Investor in Human Capital  2005 - Special Award "Office of the Year 2005"</p>
<b>Estonia</b>	<p>2003 - Best HR project of the year  2004 - 3rd place in Best Employee Friendliness Employer of the year  2004 - Winner of the Hewitt Award for the Best Place to Work in Europe  2005 - 2nd place in Best Employee Friendliness Employer of the year  2008 - Winner of the Green Logistics company</p>
<b>Romania</b>	<p>2004 - 1st in the National Top Best Companies for 2003  2004 - 1st in the Top Best Companies in Bucharest for 2003  2005 - 1st in the National Top Best Companies for 2004  2005 - 1st in the Top Best Companies in Bucharest for 2004  2005 - 5 Place in Top Capital "The best 50 companies to work for".  2006 - 1st in the National Top Best Companies for 2005  2006 - 1st in the Top Best Companies in Bucharest for 2005  2007 - 1st in the National Top Best Companies for 2006  2007 - 1st in the Top Best Companies in Bucharest for 2006  2007 - Best Employer from Romania (award given by Hewitt International)  2007 - Bronze Partner United Way Romania  2008 - Bronze Partner United Way Romania</p>
<b>Norway</b>	<p>2004 - 6th place in the National Great Place to Work Award</p>
<b>Taiwan</b>	<p>2007 - Happy Worker Award ( in the category of Management Group) by Cheers Magazine and Watson Wyatt.  2007 - National Human Resources Development Innovation Prize</p>
<b>Indonesia</b>	<p>Top 50 Most Preferred Employer Indonesia  Employer of Choice Award from HAY consultant and SWA Magazine  Asia HRD Congress Award</p>
<b>Malaysia</b>	<p>2000 - Best Call Centre Service Awards awarded by Call Centre Association (Malaysia)  2006 - Winner of the Technology Business Review Award for Excellence in Logistics - Express Services</p>
<b>Singapore</b>	<p>2002 - Singapore Quality Class membership by SPRING Singapore  2005 - Call Centre of the year (Bronze)  2005 - Regional Call Centre of the year (Silver)</p>
<b>Italy</b>	<p>2003 - 3rd place in the Great Place Workplace Environment Award</p>

<p><b>UK</b></p>	<p>2004 - IFW International Express Operator of the Year  2004 - IFW Business Improvement Award  2004 - Institute of Transport Management Global Express Delivery Specialist  2004 - Investor in People Champion status  2004 - Chartered Institute of Management Accountancy - Quality Partner Status  2005 - IFW Business Improvement Award  2005 - World Mail Awards - Quality Category  2005 - UK Mail Award – Customer Service Category  2005 - Royal Bank of Scotland – Best Overall Supplier Award  2005 - Royal Bank of Scotland – World Class Competitive Advantage Award  2006 - Motor Transport Customer Care Award  2006 - Motor Transport Training Award  2006 - IFW People Development Award  2006 - Royal Bank of Scotland – Best Services Supplier  2006 - National Courier Awards – Two-Wheel Category  2006 - National Courier Awards – Contract Driver Category  2006 - Beyond Philosophy Awards – Customer Experience Award  2006 - British Institute of Facilities Management Awards – Customer Service Category  2007 - Investor In People Champion re-accreditation  2007 - Motor Transport Safety In Operation Award  2007 - Royal Bank of Scotland Corporate Responsibility Award  2007 - National Training Award  2007 - National Courier Awards – Two-Wheel Category  2007 - National Courier Awards – Four Wheel Category  2007 - National Courier Awards – Contract Driver Category</p>
<p><b>Brazil</b></p>	<p>2001 - Most recalled transportation brand award - Top of Mind  2002 - Most recalled transportation brand award - Top of Mind  2003 - Most recalled transportation brand award - Top of Mind  2003 - The most used transportation brand award  2004 - Most recalled transportation brand award - Top of Mind  2004 - The most used transportation brand award  2005 - Most recalled transportation brand award - Top of Mind  2005 - #1 among the transportation companies in Brazil - Gazeta Mercantil  2005 - The biggest transport company in Brazil Award - FGV  2007 - Top Human Being Award for the HR "Dirigir" Program  2006 - Most recalled transportation brand award - Top of Mind  2006 - Most recalled and favorite transportation brand award - Jornal do Comércio  2007 - Most recalled transportation brand award - Top of Mind  2007 - Most recalled and favorite transportation brand award - Jornal do Comércio  2008 - Most recalled transportation brand award - Top of Mind  2008 - Most recalled and favorite transportation brand award - Jornal do Comércio</p>

