

Temporary service suspension to the French Island of Mayotte

In light of the current severe weather situation across the French Island of Mayotte, FedEx has temporarily suspended all TNT inbound and outbound services to Mayotte. This suspension is effective 17 December, 2024 and will remain in place until further notice.

Information on the Northern Ireland protocol (Windsor Framework) – UPDATE

FedEx Express welcomed the announcement relating to the trade between Northern Ireland, Great Britain and the EU (known as the Windsor Framework) back in February 2023.

We have been made aware of the Government announced delay to this new solution. Businesses should now be fully prepared for the new Windsor Framework arrangements by 31 March, 2025 and you can read the official update on the HMRC website [here](#).

The existing customs and clearance conditions between GB and NI remain in place at present. To ensure our customers are up to date with any upcoming news on this new solution, we will continue to follow developments closely, assessing impacts and making all necessary arrangements to offer a smooth transition for our customers.

For more useful information, please visit the following:

Click [here](#) for Government guidance on sending parcels from GB to NI

Click [here](#) for UKIMS registration

Suspension of FedEx Ship Manager® Lite Service in Europe

Effective September 19th, 2024, FedEx has suspended the FedEx Ship Manager® Lite service across Europe.

As a result, customers without an account can no longer create guest shipments on fedex.com using a credit card. To continue shipping, we encourage customers to visit FedEx.com to open an account.

Providing the best customer experience remains our top priority. We apologize for any inconvenience and appreciate your understanding.

Operational changes due to regulatory requirements

Due to new regulatory requirements, FedEx is introducing several operational changes starting Friday, September 6th, which will remain in effect until further notice. As a result, some customers may experience delays of +1 day compared to quoted transit times for shipments using FedEx International Connect Plus (FICP) and FedEx International Economy services from Europe to the U.S., Canada, and Latin America.

Services to/from Ukraine reinstated

Effective 16 August, 2024, we are pleased to announce the expansion of our service coverage area within Ukraine.

In February 2024, FedEx offered International Priority Service only for shipments up to 68 kilograms, originating from or destined for Kyiv and the surrounding region only. We are now extending our service coverage to encompass the majority of Ukrainian postal codes for shipments up to 68 kilograms. This expansion includes major cities, smaller towns, and rural locations throughout the country.

Transit time extension for FedEx shipments outbound from Europe to Uruguay

Effective Monday 8 January, 2024 FedEx Express has extended quoted transit times on all FedEx services outbound from Europe to Uruguay by +1 day.

This adjustment is in response to recent customs regulation revisions, which now require an additional +1 day transit time on all shipments destined for Uruguay.

Temporary service restrictions and extended transit times related to Accessible Dangerous Goods

Accessible Dangerous Goods packages above 32 kg and/or dimensions above 75 cm height and 120 cm width/length will not be accepted temporarily (in and out) of: Finland, Norway, Sweden, Lithuania, Latvia, Estonia, Portugal, Hungary and Greece.

Please expect longer transit times for some oversized ADG shipments going to Austria and Slovakia.

Temporary TNT Economy service suspension from Europe to MEISA & APAC destinations

Due to adjustments in our network, TNT Economy service will be suspended to some MEISA & APAC destinations as of 5 June, 2023. As an alternative, we recommend customers to use FedEx International Economy and/or TNT Express services to ship to these regions.

Impacted countries in MEISA destinations	Burkina Faso, Benin, Bhutan, Congo, Ivory Coast, Cape Verde, Djibouti, Algeria, Egypt, Eritrea, Ethiopia, India, Kazakhstan, Liberia, Lesotho, Madagascar, Mali, Mauritania, Mauritius, Reunion, Rwanda, Seychelles, Senegal, Somalia, Tanzania, Uganda
Impacted countries in APAC destinations	American Samoa, Australia, Brunei, Cook Islands, China, Fiji, Hong Kong, Cambodia, Japan, Laos, Macau, Malaysia, New Caledonia, New Zealand, French Polynesia, Papua New Guinea, Singapore, Thailand, East Timor, Tonga, Taiwan, Republic of China, Vanuatu, Wallis & Futuna Islands, Samoa

Temporary service suspensions and impacts globally

Europe

Country*	Remarks
Belarus	All FedEx and TNT services are temporarily suspended in and out of Belarus until further notice.
Russia	All FedEx and TNT international and domestic services to, from, and within Russia are temporarily suspended until further notice.

APAC and MEISA

Europe origin

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
American Samoa	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Angola	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Australia	TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Benin	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Bhutan	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Burkina Faso	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Chad	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Congo	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Cote d'Ivoire	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Equatorial Guinea	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Eritrea	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Fiji	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
French Polynesia	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guinea-Bissau	All TNT services	Temporary service suspension	Europe Outbound	Until further notice
India	All FedEx Express and TNT services	Paracetamol and breathing appliances (only from India to Worldwide). IXF Service	Europe Outbound	Until further notice
Indonesia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Kiribati	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Lesotho	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Madagascar	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Malaysia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mali	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Marshall Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Mauritania	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mauritius	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Micronesia (Federated States of)	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Mongolia	FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Myanmar	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Nepal	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
New Zealand	TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Norfolk Island	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Northern Mariana Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Palau	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Papua New Guinea	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Philippines (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Reunion	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Rwanda	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Senegal	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Shanghai region	TNT Economy services and TNT Economy Special Services	Temporary service suspension	Inbound	Until further notice
Sierra Leone	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Singapore	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Sri Lanka	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Timor-Leste	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Tuvalu	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Tuvalu	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Vietnam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Wallis and Futuna	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice

United States suspensions, service impacts and restrictions

Temporary restriction from Europe to the United States, Canada and Latin America

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
United States Canada Latin America	All TNT Economy services	Temporary service suspension	Outbound	June 29 th , 2020 until further notice
French Guiana, Guadeloupe and Martinique	All TNT Freight services	All qualifying TNT Freight shipments	Outbound	July 28 th , 2020 until further notice

Temporary restriction from Europe to Australia and New Zealand

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Australia and New Zealand	TNT Economy services	Temporary service suspension	Outbound	Until further notice



APAC restrictions

Origins	Destination	Affected services	Service impact	Effective period
APAC	Europe	All TNT Economy Services	Temporary service suspension	Until further notice
APAC	Europe	<ul style="list-style-type: none"> • FedEx International Economy® (IE) • FedEx International Economy® Freight (IEF) • FedEx International Economy® DirectDistribution (IED) 	Available	
Hong Kong	Europe	<ul style="list-style-type: none"> • FedEx International Economy® (IE) • FedEx International Economy® Freight (IEF) • FedEx International Economy® DirectDistribution (IED) 	Temporary service suspension	Effective from January 4 th , 2021 until further notice
China	Europe	• All TNT Economy Services	Temporary service suspension	Until further notice
Europe	New Zealand	TNT Economy services	Temporary service suspension	Until further notice
Worldwide	Laos	All FedEx Express and TNT services	<ul style="list-style-type: none"> • Temporary service suspension of FedEx and TNT services for the following shipments : <ul style="list-style-type: none"> • Perishables • Liquid • Lithium battery, including those contained in equipment • Dangerous goods (DG) 	November 10 th , 2020 until further notice
			Maximum weight of 50kg per shipper Maximum dimension of 40x30x30cm per piece	Until further notice

MEISA restrictions

Amendments to PPE export policy for India

The Directorate General of Foreign Trade (DGFT), Department of Commerce, Government of India has amended the export policy of medical goggles and nitrile or NBR gloves under the ITC HS Codes mentioned below.

As per the amended notification, medical goggles and nitrile or NBR gloves can now be exported from India.

S. No.	ITC HS Codes	Description	Revised / Amended Policy	Policy Condition
207 A	9018	Medical Goggles	Restricted	Free
	392690 4015	Nitrile / NBR Gloves	Restricted	Free