



Service delays in our network

Due to internal and external events, we are currently experiencing service disruptions, which could result in temporary service delays. Some customers may experience impacts as follows:

Type	Origin	Destination	Service	Status	
Intra-European	Europe	Europe	Express	FedEx International Priority®	No impact
				TNT Express	No impact
				FedEx International Priority® Freight (>68kg)	Potential for 24-hour additional transit time
				TNT Express Freight (>68kg)	
			Economy	Non-conveyable FedEx and TNT Express (32-68 kg)*	Potential for 48 hour additional transit time
				FedEx International Economy®	No impact
				TNT Economy (Parcels and Freight)	
				FedEx International Economy® Freight	
Non-Conveyable FedEx and TNT Economy*					
Inter-continental	Europe	AMEA (APAC, MEISA) and Americas (United States, Canada, LAC)	Express	FedEx International Priority® Express	No impact
				TNT Express (Parcels and Freight)	
				FedEx International Priority® Freight (>68kg)	
			Economy	Non-conveyable FedEx and TNT Express (32-68 kg) *	Potential for 48-hour additional transit time
				FedEx International Economy®	No impact
				TNT Economy (Parcels and Freight)	No impact for AMEA
				FedEx International Economy® Freight	No impact
			All	Non-Conveyable FedEx and TNT Economy*	Potential for 48-hour additional transit time
	AMEA (APAC, MEISA)	Europe	All	TNT and FedEx Parcels	No impact
				TNT and FedEx Freight (>68kg)	
				Non-Conveyable FedEx and TNT, Economy & Express*	Potential for 48-hour additional transit time
	Europe	Americas (United States, Canada, LAC)	Economy	TNT Economy (parcels and freight)	Suspended until further notice (COVID related).
	Americas (United States, Canada, LAC)	Europe	Express	FedEx International Priority® Express Parcels and Freight	No impact
				Non-Conveyable (TNT & FedEx) *	Potential for 48-hour additional transit time
			Economy	FedEx International Economy® Freight	No impact
Non-Conveyable (TNT & FedEx) *				Potential for 48-hour additional transit time	

* Non-conveyable are non-palletized shipments exceeding one or more of the following: weight >32kg, length >121 cm, width and height >76 cm, and/or length + girth >266 cm.



Temporary service suspensions and impacts globally

Europe

Country*	Remarks
Belarus	All FedEx and TNT services are temporarily suspended in and out of Belarus until further notice.
Finland	<p>Finnish customs changed their procedure in the beginning of 2021. Consequently, international multi-piece shipments (MPS) must remain in our possession until all pieces have arrived. Customs can request inspection of any shipment at any time and all pieces must be presented for inspection.</p> <p>The consequence is that customers may experience a delay until all pieces are ready and have cleared customs. This can cause a delay from several days to, in some instances, weeks as pieces do not always arrive at the same time.</p>
Germany	<p>FedEx is experiencing service disruptions due to ongoing industrial actions in Germany, mostly impacting Hessia, Baden-Wurttemberg, Rheinland-Pfalz and Bavaria.</p> <p>As a result, all TNT domestic services are suspended from June 8th, until July 15th.</p> <p>Customers shipping to and from Germany and the rest of the world, may experience delays depending on the selected origins or destinations in the country. We are operating to a contingency plan and continue to deliver shipments to their final destination, in some instances, specific customer shipments may experience delays beyond 48 hours.</p>
Russia	All FedEx and TNT international and domestic services to, from, and within Russia are temporarily suspended until further notice.
Ukraine	In light of the current circumstances FedEx and TNT services will be temporarily suspended in and out of Ukraine until further notice.



APAC and MEISA

Europe origin

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
American Samoa	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Angola	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Australia	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Benin	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Bhutan	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Burkina Faso	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Chad	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Congo	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Cote d'Ivoire	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Equatorial Guinea	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Eritrea	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Fiji	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
French Polynesia	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guinea-Bissau	All TNT services	Temporary service suspension	Europe Outbound	Until further notice
India	All FedEx Express and TNT services	Paracetamol and breathing appliances (only from India to Worldwide). IXF Service.	Europe Outbound	Until further notice
Indonesia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Kiribati	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Lesotho	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Madagascar	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Malaysia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mali	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Marshall Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice



Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Mauritania	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mauritius	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Micronesia (Federated States of)	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Mongolia	FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Myanmar	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Nepal	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
New Zealand	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Norfolk Island	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Northern Mariana Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Palau	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Papua New Guinea	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Philippines (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Reunion	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Rwanda	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Senegal	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Shanghai region	TNT Economy services and TNT Economy Special Services	Temporary service suspension	Inbound	Until further notice
Sierra Leone	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Singapore	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Sri Lanka	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Timor-Leste	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Tuvalu	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Tuvalu	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Vietnam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Wallis and Futuna	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice



United States suspensions, service impacts and restrictions

PPE Temporary Export and Import Restrictions

The U.S. Federal Emergency Management Agency (FEMA) issued a Temporary Final Rule in April 2020 to designate certain Personal Protective Equipment (PPE) health and medical resources exclusively for domestic use, so that these resources may not be exported from the United States without explicit approval by FEMA.

FEMA has extended and amended the Temporary Final Rule designating US export prohibition of these PPE resources from the previous December 31st, 2020 expiration date until June 30th, 2021.

The extension of this rule now covers five types of PPE and further clarifies the types of surgical masks subject to the allocation order and adds specific syringes and hypodermic needles to include:

- Surgical N-95 Filtering Facepiece Respirators;
- PPE Surgical Masks including masks that cover user's nose and mouth;
- PPE Nitrile (exam and surgical) Gloves;
- Surgical Gowns and Surgical Isolation Gowns classified as "Surgical Gown Barrier Protection";
- Medical Control Flow Syringes and hypodermic single lumen needles.

For further information, please refer to the FEMA Temporary Final Rule.

Temporary restriction from Europe to the United States, Canada and Latin America

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
United States Canada Latin America	All TNT Economy services	Temporary service suspension	Outbound	June 29 th , 2020 until further notice
French Guiana, Guadeloupe and Martinique	All TNT Freight services	All qualifying TNT Freight shipments	Outbound	July 28 th , 2020 until further notice

Temporary restriction from Europe to Australia and New Zealand

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Australia New Zealand	All FedEx Express and TNT Express services	Total combined shipment should not exceed max 100 kg* per shipper per day	Outbound	Until further notice
	All FedEx Express and TNT Economy services	Temporary service suspension	Outbound	Until further notice

* The weight restriction applies to actual and volumetric weight (whichever is higher than 100 kg).



APAC restrictions

Origins	Destination	Affected services	Service impact	Effective period
APAC (except for China and Hong Kong)	Europe	All TNT Economy Services	Temporary service suspension	Until further notice
APAC (except for China and Hong Kong)	Europe	<ul style="list-style-type: none"> • FedEx International Economy® (IE) • FedEx International Economy® Freight (IEF) • FedEx International Economy® DirectDistribution (IED) 	Temporary service suspension	Effective from November 30 th , 2020 until further notice
Hong Kong	Europe	<ul style="list-style-type: none"> • FedEx International Economy® (IE) • FedEx International Economy® Freight (IEF) • FedEx International Economy® DirectDistribution (IED) 	Temporary service suspension	Effective from January 4 th , 2021 until further notice
China	Europe	<ul style="list-style-type: none"> • All TNT Economy Services • FedEx International Economy® (IE) • FedEx International Economy® Freight (IEF) • FedEx International Economy® DirectDistribution (IED) 	Temporary service suspension	Until further notice
Europe	Australia New Zealand	All FedEx Express and TNT services	Temporary restriction to max 100 kg per day per shipper (actual or DIM weight, whichever is higher).	August 17 th , 2020 until further notice
Worldwide	Laos	All FedEx Express and TNT services	-Temporary service suspension of FedEx and TNT services for the following shipments : - Perishables - Liquid - Lithium battery, including those contained in equipment - Dangerous goods (DG)	November 10 th , 2020 until further notice
			Maximum weight of 50kg per shipper Maximum dimension of 40x30x30cm per piece	Until further notice



MEISA restrictions

Amendments to PPE export policy for India

The Directorate General of Foreign Trade (DGFT), Department of Commerce, Government of India has amended the export policy of medical goggles and nitrile or NBR gloves under the ITC HS Codes mentioned below.

As per the amended notification, medical goggles and nitrile or NBR gloves can now be exported from India.

S. No.	ITC HS Codes	Description	Revised / Amended Policy	Policy Condition
207 A	9018	Medical Goggles	Restricted	Free
	392690 4015	Nitrile / NBR Gloves	Restricted	Free