



Looking at Shipping Personal Protective Equipment?

We have some shipping tips to help you prepare.

When it comes to shipping, it is key to stay updated with current customs regulatory requirements and check that your documents are complete. Getting all these together usually takes time and effort, that is why we are sharing some tips on these customs regulatory requirements for shipping of items like sanitizers for personal use from Malaysia to help in your preparation.

General Frequently Asked Questions (FAQs)

1. What kind of personal protective equipment (PPE) is covered in this shipping guide?

This shipping guide provides information on exporting of masks, alcohol wipes and sanitizers from Malaysia for personal use.

2. Can individuals send PPE such as masks to other countries/territories?

Export of masks from Malaysia is prohibited. Export of alcohol wipes and sanitizers are subject to IATA shipping requirements. For details, please refer to the following guide.

3. Will my PPE shipments for personal use be subjected to tax?

Yes, if the product exceeds certain amount (amount varies across countries).

4. How may I send my PPE shipments?

For FedEx customers

You may drop off your PPE shipments at our centers, [click here](#) to find our locations. Please note that shipments of PPE cannot be arranged through the FedEx pick-up service.

For TNT customers

We would recommend you to use FedEx services for PPE shipments.

5. May I pack the items with my own packaging?

Alcohol sanitizers and alcohol wipes must be kept in their original packaging. It is also required to place them in a box for shipping.

6. Will my shipments be subject to customs inspection?

Yes, it will be subject to customs inspection and customs may also open the package to ensure that it meets the packaging requirement.

7. Do I need a FedEx account in order to ship?

For FedEx customers

No, cash and credit cards are both accepted. Alternatively, you could provide consignee's FedEx account. But if you ship with a FedEx account, you will be eligible to enjoy the discount below:

- Register for a FedEx account with your credit card to enjoy 40% off shipment charges for the first three months of account opening. *Terms and conditions to apply (click [here](#))

For TNT customers

If you already have a TNT account, you can use it for shipping. If not, you are encouraged to open an account with FedEx to enjoy new account discount offers.

8. Can I choose for cash payment on delivery by the recipient?

No, payment for PPE shipments must be made by the shipper.

9. How can I track my shipments?

You may download FedEx Mobile App from iOS App Store or Android Google Play or visit [fedex.com](https://www.fedex.com) to track your shipments (to provide QR code for MY below)





Outbound to Australia

Items	HS code**	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes*
Alcohol Sanitizer	3808.9420	Ethyl alcohol	• Max per bottle ≤30ml; • Must be in the original packaging; • No more than 500ml or 500g per package; • Could not be packed together with alcohol wipes	• Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than AUD1,000
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	• Must be in the original packaging; • Max weight per piece ≤30g; • No more than 500ml or 500g per package; • Could not be packed together with sanitizer	• Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than AUD1,000

*Apply to non-commercial person to person shipments, and is subject to customs final decision

**Harmonized Commodity Description and Coding System



Outbound to Germany

Items	HS code**	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes*
Alcohol Sanitizer	3808.9420	Ethyl alcohol	• Max per bottle ≤30ml; • Must be in the original packaging; • No more than 500ml or 500g per package; • Could not be packed together with alcohol wipes	• Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than EUR45
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	• Must be in the original packaging; • Max weight per piece ≤30g; • No more than 500ml or 500g per package; • Could not be packed together with sanitizer	• Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than EUR45

*Apply to non-commercial person to person shipments, and is subject to customs final decision

**Harmonized Commodity Description and Coding System



Outbound to United Kingdom

Items	HS code**	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes*
Alcohol Sanitizer	3808.9420	Ethyl alcohol	• Max per bottle ≤30ml; • Must be in the original packaging; • No more than 500ml or 500g per package; • Could not be packed together with alcohol wipes	• Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than GBP39
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	• Must be in the original packaging; • Max weight per piece ≤30g; • No more than 500ml or 500g per package; • Could not be packed together with sanitizer	• Complete documentation and customs declaration; • Declare customs value and commodity type; • Bear the surcharge and tax (if any) • Provide necessary information upon import country Customs request, if any	Tax free if declared value lower than GBP39

*Apply to non-commercial person to person shipments, and is subject to customs final decision

**Harmonized Commodity Description and Coding System



Outbound to United States

Items	HS code**	Product materials	Packaging Requirement & Quantity Limits	Shipper's responsibility	Duty and Taxes*
Alcohol Sanitizer	3808.9420	Ethyl alcohol	- Max per bottle ≤30ml; - Must be in the original packaging; - No more than 500ml or 500g per package; - Could not be packed together with alcohol wipes	- Complete documentation and customs declaration; - Declare customs value and commodity type; - Bear the surcharge and tax (if any); - Provide detailed product description and Toxic Substance Control Act (TSCA)*** - Importer of Record may be required subject to Customs' decision - Provide necessary information upon import country Customs request, if any	Tax free for declared value lower than USD100
Alcohol wipe	5603.93.0010	Nonwoven with Alcohol	- Must be in the original packaging; - Max weight per piece ≤30g; - No more than 500ml or 500g per package; - Could not be packed together with sanitizer	- Complete documentation and customs declaration; - Declare customs value and commodity type; - Bear the surcharge and tax (if any) - Provide necessary information upon import country Customs request, if any	Tax free for declared value lower than USD100

*Apply to non-commercial person to person shipments, and is subject to customs final decision

**Harmonized Commodity Description and Coding System

***TSCA Form ([link](#) to download)

1. How can I tell the difference between FDA-regulated PPE and PPE that the FDA does not regulate?

The determining factor is its intended use. If the products are intended to prevent, mitigate or treat a disease or illness, then the FDA regulates those products. If the intended use is for general-purpose protection or industrial use (products that are not intended to prevent disease or illness), then they are not regulated by FDA.

A clear description that shows the intended use of the goods is of utmost importance. For example, if N95 respirators are being imported for use by medical personnel, then a good description would be 'N95 respirators for use by medical personnel'.

Shipping Tips for FedEx

#1 Sanitizers and alcohol wipes must come in the original packaging



Hand Sanitizer

- Each bottle should not be more than 30ml
- Each shipment should not be more than 500ml or 16 bottles in a package



Alcohol wipe / swab

- Each piece should not be more than 30g
- Each package should not be more than 500g (5g per piece in general, and no more than 100 pieces in total)

Steps for shipping via FedEx Ship Manager® (no manual AWB surcharge):

- Check whether destination country accepts shipment from our website ([link](#))
- Log-into/ register at fedex.com to input the shipment info on the air waybill (AWB) ([link](#))
- The commercial invoice could be automatically created, or you could customize for your own use

Highlight below keywords on Invoice and Air waybill:
 Dangerous Goods in Excepted Quantities
 ** For personal use of consignee, Not for Re-sale and of No Commercial Value **

ORIGINAL AIRWAYBILL NO. 0123456789
 SHIP DATE 09APR20
 FROM: JANE DOE
 TO: JANE DOE
 ADDRESS LINE 1
 ADDRESS LINE 2
 ADDRESS LINE 3
 NEW YORK NY 12345 (US)
 (123) 456-7890
 NY-PO
 Air waybill (AWB)
 7701 8788 9474
 INTL FIRST
 X1 DSV
 12345
 NY-US ALB

COMMERCIAL INVOICE
 商業發票
 INTERNATIONAL AIRWAYBILL NO. 0123456789
 DATE OF EXPORTATION MARCH 2020
 SHIPPER'S REFERENCE
 CONSIGNEE'S REFERENCE
 COUNTRY OF EXPORTATION
 COUNTRY OF DESTINATION
 TOTAL WEIGHT 1.00 KG
 TOTAL VALUE 100.00 USD
 SIGNATURE OF SHIPPER/EXPORTER
 NAME (PLEASE PRINT)
 DATE

Remark: Alternatively, you could reach our staff for a hard copy of air waybill but it comes with a surcharge.

Appendix - Served Postal Cost List for Alcohol Wipes and Sanitizers for Australia, Germany and UK

- Germany - All postal codes accept Alcohol Wipes and Sanitizers, except for zip 06421 to 06425
- United Kingdom - All UK postal codes accept Alcohol Wipes and Sanitizers, except for zip GY1, IM1, IM99, JE1 & XY61
- Australia - Postal Codes with Alcohol Wipes and Sanitizers Accepted (see below)

State Name	Postal Code Start		Postal Code End
AUSTRALIAN CAPITAL TERRITORY / ACT	0200		
NEW SOUTH WALES / NSW	2000		
NEW SOUTH WALES / NSW	2006	to	2011
NEW SOUTH WALES / NSW	2012		
NEW SOUTH WALES / NSW	2015	to	2050
NEW SOUTH WALES / NSW	2052		
NEW SOUTH WALES / NSW	2060	to	2069
NEW SOUTH WALES / NSW	2070	to	2073
NEW SOUTH WALES / NSW	2074		
NEW SOUTH WALES / NSW	2075		
NEW SOUTH WALES / NSW	2076	to	2077
NEW SOUTH WALES / NSW	2079	to	2082
NEW SOUTH WALES / NSW	2084	to	2087
NEW SOUTH WALES / NSW	2088	to	2090
NEW SOUTH WALES / NSW	2091	to	2097
NEW SOUTH WALES / NSW	2099	to	2108
NEW SOUTH WALES / NSW	2109		
NEW SOUTH WALES / NSW	2110	to	2112

NEW SOUTH WALES / NSW	2113		
NEW SOUTH WALES / NSW	2114	to	2123
NEW SOUTH WALES / NSW	2125	to	2129
NEW SOUTH WALES / NSW	2130	to	2131
NEW SOUTH WALES / NSW	2132	to	2134
NEW SOUTH WALES / NSW	2135		
NEW SOUTH WALES / NSW	2136		
NEW SOUTH WALES / NSW	2137	to	2148
NEW SOUTH WALES / NSW	2150	to	2168
NEW SOUTH WALES / NSW	2170	to	2179
NEW SOUTH WALES / NSW	2190		
NEW SOUTH WALES / NSW	2191	to	2194
NEW SOUTH WALES / NSW	2195		
NEW SOUTH WALES / NSW	2197	to	2200
NEW SOUTH WALES / NSW	2203	to	2210
NEW SOUTH WALES / NSW	2211	to	2215
NEW SOUTH WALES / NSW	2216	to	2223
NEW SOUTH WALES / NSW	2224	to	2234
NEW SOUTH WALES / NSW	2250	to	2251
NEW SOUTH WALES / NSW	2256	to	2263
NEW SOUTH WALES / NSW	2485	to	2487
NEW SOUTH WALES / NSW	2500		
NEW SOUTH WALES / NSW	2502		
NEW SOUTH WALES / NSW	2505	to	2506
NEW SOUTH WALES / NSW	2508		
NEW SOUTH WALES / NSW	2516	to	2520
NEW SOUTH WALES / NSW	2522		
NEW SOUTH WALES / NSW	2525	to	2526
NEW SOUTH WALES / NSW	2528		
NEW SOUTH WALES / NSW	2555	to	2560
NEW SOUTH WALES / NSW	2564	to	2567

AUSTRALIAN CAPITAL TERRITORY / ACT	2600	to	2609
AUSTRALIAN CAPITAL TERRITORY / ACT	2611	to	2612
AUSTRALIAN CAPITAL TERRITORY / ACT	2614	to	2615
AUSTRALIAN CAPITAL TERRITORY / ACT	2616		
AUSTRALIAN CAPITAL TERRITORY / ACT	2617	to	2620
NEW SOUTH WALES / NSW	2653		
NEW SOUTH WALES / NSW	2745		
NEW SOUTH WALES / NSW	2748	to	2750
NEW SOUTH WALES / NSW	2759	to	2763
NEW SOUTH WALES / NSW	2765	to	2770
AUSTRALIAN CAPITAL TERRITORY / ACT	2900		
AUSTRALIAN CAPITAL TERRITORY / ACT	2901		
AUSTRALIAN CAPITAL TERRITORY / ACT	2902	to	2906
AUSTRALIAN CAPITAL TERRITORY / ACT	2911	to	2914
VICTORIA / VIC	3000		
VICTORIA / VIC	3002	to	3004
VICTORIA / VIC	3006		
VICTORIA / VIC	3008		
VICTORIA / VIC	3010	to	3013
VICTORIA / VIC	3015	to	3016
VICTORIA / VIC	3018	to	3034
VICTORIA / VIC	3036	to	3062
VICTORIA / VIC	3064	to	3068
VICTORIA / VIC	3070	to	3076
VICTORIA / VIC	3078	to	3079
VICTORIA / VIC	3082	to	3085
VICTORIA / VIC	3087	to	3090
VICTORIA / VIC	3093	to	3095
VICTORIA / VIC	3101	to	3109
VICTORIA / VIC	3111		
VICTORIA / VIC	3113	to	3114

VICTORIA / VIC	3121	to	3138
VICTORIA / VIC	3141	to	3153
VICTORIA / VIC	3155	to	3156
VICTORIA / VIC	3161	to	3175
VICTORIA / VIC	3177	to	3202
VICTORIA / VIC	3204	to	3207
VICTORIA / VIC	3211	to	3212
VICTORIA / VIC	3214	to	3228
VICTORIA / VIC	3230		
VICTORIA / VIC	3335	to	3338
VICTORIA / VIC	3340		
VICTORIA / VIC	3342		
VICTORIA / VIC	3345		
VICTORIA / VIC	3350		
VICTORIA / VIC	3354	to	3356
VICTORIA / VIC	3427		
VICTORIA / VIC	3429		
VICTORIA / VIC	3437		
VICTORIA / VIC	3438		
VICTORIA / VIC	3440		
VICTORIA / VIC	3442		
VICTORIA / VIC	3444		
VICTORIA / VIC	3446		
VICTORIA / VIC	3450		
VICTORIA / VIC	3453		
VICTORIA / VIC	3550	to	3551
VICTORIA / VIC	3556		
VICTORIA / VIC	3800		
VICTORIA / VIC	3802	to	3803
VICTORIA / VIC	3912		
QUEENSLAND / QLD	4000		

QUEENSLAND / QLD	4005	to	4014
QUEENSLAND / QLD	4017	to	4022
QUEENSLAND / QLD	4029	to	4032
QUEENSLAND / QLD	4034	to	4037
QUEENSLAND / QLD	4051		
QUEENSLAND / QLD	4053	to	4055
QUEENSLAND / QLD	4059	to	4061
QUEENSLAND / QLD	4064	to	4070
QUEENSLAND / QLD	4072	to	4078
QUEENSLAND / QLD	4101	to	4125
QUEENSLAND / QLD	4127	to	4133
QUEENSLAND / QLD	4151	to	4161
QUEENSLAND / QLD	4163	to	4165
QUEENSLAND / QLD	4169	to	4174
QUEENSLAND / QLD	4178	to	4179
QUEENSLAND / QLD	4205		
QUEENSLAND / QLD	4208	to	4228
QUEENSLAND / QLD	4230		
QUEENSLAND / QLD	4300	to	4301
QUEENSLAND / QLD	4500	to	4506
QUEENSLAND / QLD	4508	to	4510
QUEENSLAND / QLD	4516		
QUEENSLAND / QLD	4551		
QUEENSLAND / QLD	4556	to	4558
QUEENSLAND / QLD	4564		
QUEENSLAND / QLD	4566	to	4567
QUEENSLAND / QLD	4572		