

# Additional services

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1800-1589

[www.tnt.com](http://www.tnt.com)

Additional services are explained in detail on [tnt.com](http://tnt.com)

	Add-on Fee (VND)
<b>TIME DEFINITE</b>	
<b>9:00 Express</b>	426,000 per con
<b>10:00 Express</b>	383,400 per con
<b>12:00 Express</b>	255,600 per con
<b>COLLECTION &amp; DELIVERY</b>	
<b>Priority</b> You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	215,000 per con
<b>Remote area service</b> A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.	8,500/Kg with a minimum of 430,000 per con
<b>Resolved Wrong Address</b> If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	270,000 per con
<b>SHIPMENT HANDLING</b>	
<b>Additional Handling</b> If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.	
<b>(1) Non Conveyable</b> Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	428,570 per con
<b>(2) Exceeding Dimensions</b> Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds : Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H)	428,570 per con
<small>* A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions &amp; non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.</small>	
<b>Special Handling Non Stackable</b> If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	670,000 per con
<b>ENHANCED LIABILITY</b>	
TNT automatically offer enhanced carrier liability on all express and economy express non-document consignments up to a maximum value of €25,000. If you wish to "opt out" of this service please write to <a href="mailto:OptoutVietnam@tnt.com">OptoutVietnam@tnt.com</a>	1% of declared value with a minimum of 115,000 per con
<b>PAPER CONSIGNMENT NOTES &amp; INVOICES</b>	
We can provide printed consignment notes if you do not wish to transmit your data electronically via TNT online tools.	
<ul style="list-style-type: none"> <li>• <b>Non-electronic consignment (Export only)</b></li> </ul>	10,000 per con
<b>CUSTOMS SERVICES</b>	
TNT provides expertise and support for customs clearance, import and export regulations, Our door-to-door delivery rates shown on our standard tariffs include provision for simple clearance formalities. For more complex clearance or to make international trade even easier for the customer, TNT will charge additional customs services. The detailed services and fees can be found on <a href="http://tnt.com">tnt.com</a> .	
<ul style="list-style-type: none"> <li>• <b>Duties &amp; Taxes Advancement (Import handling)</b>                TNT automatically offer import handling for non-commercial shipments with tax and duties to ensure fast clearance and delivery to you. Admin fee is charged on per consignment basis.</li> </ul>	2% of tax and duties with a minimum of 150,000 per con
<ul style="list-style-type: none"> <li>• <b>Customs brokerage</b>                Upon customer's request, we can perform additional clearance services. Please contact TNT Sales Manager for detailed services and fees.</li> </ul>	Quote upon request