

ADDITIONAL SERVICES

[MORE INFORMATION](#)

0818 400 600

www.tnt.com

Please consult tnt.com for more details regarding our Additional Services and the most updated information and applicable charges. TNT reserves the right to change the Additional Services charges throughout the year.

PAPER CONSIGNMENT NOTES & INVOICES

We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.

Service	Fee per	Amount
• Non-electronic consignment (NEC)	Shipment	€ 2.00
• Non-electronic invoice (NEI)	Invoice	€ 3.50

ENHANCED LIABILITY

For your more expensive goods, we can increase the value of cover beyond our standard liability which is up to €25k per shipment.

• Enhanced liability (EL)	Shipment	1% €10.00
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IMPORT SERVICES

Manage your import shipments globally with our Express Import Service and take control of the entire shipping process as the importer and receiving party. You can arrange the import service through our Customer Services, or you can use our online Express Import System (EIS).

• Express Import (Receiver Pays) (RPF)	Shipment	€ 5.00
• CS arranged import (XBB)	Shipment	€ 10.00

COLLECTION & DELIVERY

Remote area service

A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.

• Out of Area delivery/ collection (OOA, OOC)	Shipment	€0.30/kg, min €15.00, max €100.00
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Residential Delivery Service

TNT provides delivery services to business addresses as standard. Deliveries to residential addresses incur an additional charge per shipment.

• Residential delivery (RES)	Shipment	€ 5.00
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Resolved Wrong Address

If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.

• Resolved wrong address (RWA)	Shipment	€ 7.50
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SHIPMENT HANDLING

Priority

You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.

• Priority (PR)	Shipment	€ 15.00
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Additional handling

Shipments that exceed our standard dimensions, or otherwise cannot be handled by our automated conveyor belts, will incur one of the following surcharges:

Non-conveyable

This applies if an item weighs less than 30 kg, and exceeds any of the following dimensions: 1.2 m (L) x 0.7 m (W) x 0.6 m (H)

• Non-conveyable (SNC)	Shipment	€ 45.00
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Exceeding dimensions

This applies if an item weighs 30 kg or more, and exceeds any of the following

Express: 1.2 m (L) x 1.2 m (W) x 1.5 m (H)

Economy Express: 2.4 m (L) x 1.2 m (W) x 1.8 m (H)

A Non-Conveyable charge will not be assessed when an Exceeding dimensions charge is applied.

• Exceeding dimensions (SED)	Shipment	€ 55.00
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Non-stackable shipment

This surcharge applies if a pallet or box cannot be stacked vertically in a safe and secure manner. A shipment can attract both one Additional handling surcharge and the Non-stackable surcharge. (Note: The billed surcharge does not represent a bookable service and does not contain any guarantee by TNT to the extent that the respective shipments may not possibly be stacked at one point during transport.)

• Non-stackable (SNS)	Shipment	€ 150.00
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Book slot storage

In case a shipment needs to be kept at destination depot on request of the receiver for more than a day, then a book slot storage fee will be applied to cover the storage cost incurred by TNT. The charge will start after one day upon goods received at the destination depot.

• Book slot storage (ST1, ST2...)	Number of Days Up to 30kg Up to 125kg >125kg	€5.00/day €15.00/day €50.00/day
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SPECIAL GOODS TRANSPORT (DANGEROUS GOODS)

In accordance with international transportation regulations (IATA, ADR, etc.), we can manage special transport & handling services for classified and designated substances and commodities. For exact details please consult the Dangerous Goods section at tnt.com.

Dangerous goods/Hazardous materials

Service charge applied to shipments containing fully regulated Dangerous Goods.

Service	Fee per	Amount
• Dangerous goods/Hazardous	Shipment	€ 75.00
• Dry ice (DI)	Shipment	€ 13.50
• Limited quantities (LQ)	Shipment	€ 20.00
• Excepted quantities (EQ)	Shipment	€ 5.00
• Lithium batteries (LB)	Shipment	€ 5.00
• Biological substance (BB)	Shipment	€ 10.00
• Genetically modified organism (GM)	Shipment	€ 10.00

Dry ice

Service charge for the handling and transport of shipments containing dry ice (UN 1845).

Limited quantities

Service charge applied to shipments containing Dangerous Goods in (ADR) limited quantities (not applicable for air transportation).

Excepted quantities

Service charge applied to shipments containing Dangerous Goods in Excepted Quantities

Lithium batteries

Service charge for the handling and transportation of shipments containing Lithium Batteries in compliance with section II of applicable Packing Instruction (IATA DGR) or with Special Provision 188 (ADR).

Biological substance (category B)

Service charge for the handling and transportation of shipments containing biological substances, category B (UN3373).

Genetically Modified Organism

Service charge for shipments containing genetically modified organism (UN3245).

CUSTOMS ADDITIONAL SERVICES

Our door-to-door delivery rates shown on our standard tariffs include provision for simple clearance formalities. For more complex clearance or to make International trade even easier for the customer, TNT will charge additional customs services fees. The detailed services and fees can be found on tnt.com.

UK-EU Customs Surcharge

Applied to shipments moving between the United Kingdom and the European Union. The surcharge is a flat amount per shipment and may be subject to change. Please visit the local TNT website at tnt.com for the latest surcharges.