

ADDITIONAL SERVICES

MORE INFORMATION

0800-1234

www.tnt.nl

Please consult tnt.com for more details regarding our additional services with the most updated information and applicable charges. TNT reserves the right to change additional services charges throughout the year.

PAPER CONSIGNMENT NOTES & INVOICES

| | Service | Fee per | Amount |
|---|------------------------------------|----------|--------|
| We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices. | • Non-electronic consignment (NEC) | Shipment | € 3.50 |
| | • Non-electronic invoice (NEI) | Invoice | € 4.00 |
| | • Credit restriction (CRL) | Invoice | 6% |
| This fee is applicable if the invoice amount is not paid on time. | | | |

IMPORT SERVICES

| | | | |
|--|----------------------------|----------|---------|
| Manage your import shipments globally with our Express Import Service and take control of the entire shipping process as the importer and receiving party. You can arrange the import service through our Customer Services, or you can use our on-line Express Import System (EIS). | • CS arranged import (XBB) | Shipment | € 15.00 |
|--|----------------------------|----------|---------|

INSURANCE

| | | | |
|--|------------------|------------------|---------|
| For your valuable goods, we can provide Insurance cover up to €25k to replace lost or damaged shipments. | • Insurance (IN) | % Value of Goods | 1% |
| | | minimum | € 10.00 |

COLLECTION & DELIVERY

| | | | |
|---|---|----------|----------------------------|
| <p>Remote area service A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.</p> <p>Residential Delivery Service A residential delivery charge applies to shipments to homes or private residences, including locations where a business is operated from a home.</p> <p>Resolved Wrong Address If a recipient's address is incomplete or incorrect, we may attempt to find the correct address and complete delivery. In this case, an additional charge will be applied. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.</p> | • Out of Area delivery/ collection (OOA, OOC) | Shipment | 0.42/kg € 22.00 minimum |
| | • Residential delivery (RES) | Shipment | € 3.00 |
| | • Resolved wrong address (RWA) | Shipment | € 6.00 |

SHIPMENT HANDLING

| | | | |
|--|------------------------------------|---|--|
| <p>Priority You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.</p> <p>Additional Handling Shipments that exceed our standard dimensions, or otherwise cannot be handled by our automated conveyor belts, will incur one of the following surcharges:</p> <p>Non-conveyable This applies if an item weighs less than 30 kg, and exceeds any of the following dimensions: 1.2 m (L) x 0.7 m (W) x 0.6 m (H)</p> <p>Exceeding dimensions This applies if an item weighs 30 kg or more, and exceeds any of the following dimensions: Express: 1.2 m (L) x 1.2 m (W) x 1.5 m (H) Economy Express: 2.4 m (L) x 1.2 m (W) x 1.8 m (H) A Non-Conveyable charge will not be assessed when an Exceeding dimensions charge is applied.</p> <p>Non-stackable shipment This surcharge applies if a pallet or box cannot be stacked vertically in a safe and secure manner. A shipment can attract both one Additional handling surcharge and the Non-stackable surcharge. (Note: The billed surcharge does not represent a bookable service and does not contain any guarantee by TNT to the extent that the respective shipments may not possibly be stacked at one point during transport.)</p> <p>Book slot delivery If a shipment needs to be kept at the destination depot on request of the receiver for more than a day, then a book slot delivery fee will be applied to cover storage costs incurred by TNT. Charges apply starting with the day after arrival at the destination depot.</p> | • Priority (PR) | Shipment | € 18.00 |
| | • Non-conveyable (SNC) | Shipment | € 45.00 |
| | • Exceeding dimensions (SED) | Shipment | € 55.00 |
| | • Non-stackable (SNS) | Shipment | € 150.00 |
| | • Book Slot Delivery (ST1, ST2...) | Number of Days Up to 30kg Up to 125kg >125kg | € 5.00/day € 15.00/day € 50.00/day |

Rates are effective from 04/01/2021 and are subject to change.
All rates are in EUR excluding VAT, duties, taxes and other charges.



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SPECIAL GOODS TRANSPORT (DANGEROUS GOODS)

In accordance with international transportation regulations (IATA, ADR, etc.), we can manage special transport & handling services for the classified and designated substances and commodities. For exact details please consult the Dangerous Goods section on tnt.com.

Dangerous Goods/Hazardous

Service charge applied to shipments containing fully regulated Dangerous Goods

| Service | Fee per | Amount |
|--------------------------------------|----------|---------|
| • Dangerous goods/ Hazardous (HZ) | Shipment | € 80.00 |
| • Dry ice (DI) | Shipment | € 10.00 |
| • Limited Quantities (LQ) | Shipment | € 20.00 |
| • Excepted Quantities (EQ) | Shipment | € 10.00 |
| • Lithium Batteries (LB) | Shipment | € 5.00 |
| • Biological Substance (BB) | Shipment | € 10.00 |
| • Genetically Modified Organism (GM) | Shipment | € 10.00 |

Dry Ice

Service charge for the handling and transport of shipments containing Dry Ice (UN 1845).

Limited Quantities

Service charge applied to shipments containing Dangerous Goods in (ADR) limited quantities (not applicable for air transportation).

Excepted Quantities

Service charge applied to shipments containing Dangerous Goods in Excepted Quantities

Lithium Batteries

Service charge for the handling and transportation of shipments containing Lithium Batteries in compliance with section II of applicable Packing Instruction (IATA DGR) or with Special Provision 188 (ADR).

Biological Substance (Category B)

Service charge for the handling and transportation of shipments containing biological substances, category B (UN3373).

Genetically Modified Organism

Service charge for shipments containing genetically modified organism (UN3245).

CUSTOMS SERVICES

Our door-to-door delivery rates (ie. standard tariffs) include simple clearance formalities. For more complex, or to make international trade even easier for the customer, TNT will charge additional customs services. Changes to existing TNT import clearance charges will take effect as of 4th January 2021. For more information, please refer to tnt.com

Duties & Taxes Advancement

Payment of duties, taxes and other government charges on behalf of the customer.

Replacement T1 document

Replacement T1 document

Temporary Import/Export

Per customer request special customs entry for temporary import/export clearance.

ATR documentation

Creating ATR documents for shipments to Turkey

Export Customs documents

Drawing up export documents for customs

Temporary (Re-)Import

This concerns shipments TNT imports according to special customs regulations.

Temporary import

The goods are in the EU temporarily for repair, adding or processing and leave the EU in an altered state. The goods are in the EU temporarily and leave the EU in the same state.

Reimport

These goods are temporarily outside of the EU for repair, adding or processing after which they are reimported. TNT can convert all these complex regulations into practical applications, so you can focus on your core business.

Execute customers instruction

Per customer request to assign TNT to organise, for each import (shipment), a specific customs instruction at the receiver.

Delivery on T1 document

Provide the T1 document for the customer and complete the transfer document (TC11). The customer keep control of the customs clearance process, as they can carry out the customs declaration and outsource the specific drawing up of the documents.

Specific clearance & delivery

We can launch an appeal at customs for the customer. We will charge an administrative cost of EUR 75, unless the cause of the issue lays with TNT. Also, we need to have received the claim within two weeks after the customer received the invoice, and the invoice needs to have been paid before TNT can actually launch the appeal. Please note that the customs department might charge the customer extra costs.

Multiple-line Entry

A service charge applied for multi-line item entries for shipments with multiple commodity types for clearance.

Customs Storage

Storage charges apply when the shipment cannot be released from TNT/other facility due to customs requirements, insufficient clearance information or upon customer requests.

UK-EU Customs Surcharge

Applied to shipments moving between the United Kingdom and the European Union. The surcharge is a flat amount per shipment and may be subject to change. Please visit the local TNT website at tnt.com for the latest surcharges.

Please visit the local TNT website at www.tnt.com for the actual customs services and charges.

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All rates are in EUR excluding VAT, duties, taxes and other charges.

