

# ADDITIONAL SERVICES

Please consult [tnt.com](https://www.tnt.com) for more details regarding our additional services with the most updated information and applicable charges. We reserve the right to change additional services charges throughout the year. Our charges are calculated on the basis of the customer declared or actual weight/dimensions. The volumetric (or dimensional) weight in kilograms is used to calculate charges only if it exceeds the declared or actual weight.

## PAPER CONSIGNMENT NOTES & INVOICES

	Service	Fee per	Amount
We can provide printed consignment notes and/or paper-based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.	• Non-electronic consignment (NEC)	Shipment	138 CZK
	• Non-electronic invoice (NEI)	Invoice	100 CZK

## INSURANCE

For your valuable goods, we can provide insurance cover up to €25K to replace lost or damaged shipments.	• Insurance (IN)	% value of goods	1% min 300 CZK
For your valuable goods, we can provide insurance cover up to €500 to replace lost or damaged shipments.	• Insurance (IN) - documents	Shipment	150 CZK

## COLLECTION & DELIVERY

### Remote area service

A remote area is defined as difficult to reach or remote location. This is determined by post code or town name (for details, visit [tnt.com](https://www.tnt.com)). For an additional fee we will deliver (or collect) in these areas.

### Residential Delivery Service

A residential delivery charge applies to shipments to homes or private residences, including locations where a business is operated from a home.

### Resolved Wrong Address

If a recipient's address is incomplete or incorrect, we may attempt to find the correct address and complete delivery. In this case, an additional charge will be applied. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.

• Out of Area delivery/ collection (OOA, OOC)	Shipment	11 CZK / kg, min 600 CZK, max 3250 CZK
• Residential delivery (RES)	Shipment	60 CZK
• Resolved wrong address (RWA)	Shipment	150 CZK

## SHIPMENT HANDLING

### Priority

You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.

### Multi-piece handling

If your shipment contains more than one item, we will manage your shipment at an additional fee.

### Additional Handling

Shipments that exceed our standard dimensions, or otherwise cannot be handled by our automated conveyor belts, will incur one of the following surcharges\*:

#### Non-conveyable

This applies if an item weighs less than 30 kg, and exceeds any of the following dimensions:  
1.21 m (L) x 0.76 m (W) x 0.76 m (H)

#### Exceeding dimensions

This applies if an item weighs 30 kg or more, and exceeds any of the following dimensions:

Express: 1.2 m (L) x 1.2 m (W) x 1.5 m (H)

Economy Express: 2.4 m (L) x 1.2 m (W) x 1.8 m (H)

#### AHS Packaging (expected to take effect as of January 2023)

This applies if an item:

- is not fully encased in an outer shipping container or packaging;
- is encased in an outer shipping container or packaging not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic, or expanded polystyrene foam (e.g., Styrofoam);
- is encased in an outer shipping container or packaging covered in shrink wrap or stretch wrap;
- is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums or pails;
- is bound with metal, plastic or cloth banding, or has wheels (e.g. a bicycle), casters, handles, or straps, including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area;
- could become entangled in or cause damage to other packages or our sortation system

#### AHS Weight (expected to take effect as of January 2023)

This applies if an item has an actual weight greater than 31kg (but less than 68kg). This does not apply to an item, package, or box on a standard pallet.

\*NOTE: TNT will always only apply one Additional Handling surcharge per shipment. The surcharge will be applied based on below hierarchy:

- 1) Exceeding dimensions
- 2) Non-conveyable
- 3) AHS Packaging
- 4) AHS Weight

### Non-stackable shipment

This surcharge applies to any shipment containing at least one piece, skid or pallet that is non-stackable. Non-stackable means that a piece, skid or pallet cannot be stacked vertically in a safe and secure manner. This surcharge applies once per shipment, even if multiple pieces identified as non-stackable are bundled in a shipment. A shipment can attract both one Additional Handling surcharge and the Non-stackable surcharge. (Note: The billed surcharge does not represent a bookable service and does not contain any guarantee to the extent that the respective shipments may not possibly be stacked at one point during transport.)

### Book slot storage

If a shipment needs to be kept at the destination depot on request of the receiver for more than a day, then a book slot delivery fee will be applied to cover storage costs we incurred. Charges apply starting with the day after arrival at the destination depot.

• Priority (PR)	Shipment	380 CZK
• Multi Piece Consignment (MPC)	Shipment	80 CZK
Non-conveyable (SNC)	Shipment	1,125 CZK
Exceeding dimensions (SED)	Shipment	1,375 CZK
AHS Packaging (AHP)	Shipment	1,020 CZK
AHS Weight (AHW)	Shipment	510 CZK
• Non-stackable (SNS)	Shipment	3,800 CZK
• Book slot storage (ST1, ST2...)	Number of Days Up to 30kg Up to 125kg >125kg	135 CZK / day 400 CZK / day 1 360 CZK / day

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FOR MORE INFORMATION  
tnt.com

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## SPECIAL GOODS TRANSPORT (DANGEROUS GOODS)

In accordance with international transportation regulations (IATA, ADR, etc.), we can manage special transport & handling services for classified and designated substances and commodities. For exact details please consult the Dangerous Goods section at tnt.com.

### Dangerous goods/Hazardous materials

Service charge applied to shipments containing fully regulated Dangerous Goods.

	Service	Fee per	Amount
	• Dangerous goods/ Hazardous (HZ)	Shipment	2,700 CZK
	• Dry ice (DI)	Shipment	540 CZK
	• Limited Quantities (LQ)	Shipment	540 CZK
	• Excepted quantities (EQ)	Shipment	270 CZK
	• Lithium Batteries (LB)	Shipment	270 CZK
	• Biological substance (BB)	Shipment	270 CZK
	• Genetically modified organism (GM)	Shipment	270 CZK

### Dry ice

Service charge for the handling and transport of shipments containing dry ice (UN 1845).

### Limited quantities

Service charge applied to shipments containing Dangerous Goods in (ADR) limited quantities (not applicable for air transportation).

### Excepted quantities

Service charge applied to shipments containing Dangerous Goods in Excepted Quantities

### Lithium batteries

Service charge for the handling and transportation of shipments containing Lithium Batteries in compliance with section II of applicable Packing Instruction (IATA DGR) or with Special Provision 188 (ADR).

### Biological substance (category B)

Service charge for the handling and transportation of shipments containing biological substances, category B (UN3373).

### Genetically Modified Organism

Service charge for shipments containing genetically modified organism (UN3245).

## CUSTOMS SERVICES

Our door-to-door delivery rates (ie. standard tariffs) include simple clearance formalities. For more complex, or to make international trade even easier for the customer, we will charge additional customs services. For more information, please refer to tnt.com.

### Disbursement fee

Payment of Duty and Tax (D&T) charges to customs authorities on behalf of the customer.

	• Duty and Tax payment	Duty and Tax amount	D&T amount of 0 CZK to 1 304 CZK: 30% of the D&T amount with a minimum of 130 CZK  D&T amount of 1 304 CZK to 15 640 CZK: A flat fee of 391 CZK  D&T amount above 15 640 CZK: 2.5% of the D&T amount
			1,200 CZK
			120 CZK
			400 CZK
	• UK-EU Customs	Shipment	133 CZK

### Customs declaration

Customs declaration correction fee (mistake made by customer).

The fee for verifying a copy of the customs declaration.

The fee for the issue of a movement certificate A.TR. for a shipment to Turkey.

### UK-EU Customs Surcharge

Applied to shipments moving between the United Kingdom and the European Union. The surcharge is a flat amount per shipment and may be subject to change. Please visit the local TNT website at tnt.com for the latest surcharges.