

ADDITIONAL SERVICES

Please consult [tnt.com](https://www.tnt.com) for more details regarding our additional services with the most updated information and applicable charges. We reserve the right to change additional services charges throughout the year. Our charges are calculated on the basis of the customer declared or actual weight/dimensions. The volumetric (or dimensional) weight in kilograms is used to calculate charges only if it exceeds the declared or actual weight.

PAPER CONSIGNMENT NOTES & INVOICES

	Service	Fee per	Amount
We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices. This fee is applicable if the invoice amount is not paid on time.	• Non-electronic consignment (NEC)	Shipment	€ 8.00
	• Non-electronic invoice (NEI)	Invoice	€ 4.00
	• Credit restriction (CRL)	Invoice	Exempt

IMPORT SERVICES

	Service	Fee per	Amount
Manage your import shipments globally with our Express Import Service and take control of the entire shipping process as the importer and receiving party. You can arrange the import service through our Customer Services, or you can use our on-line Express Import System (EIS).	• Receiver Pays (RPF)	Shipment	15%
	• CS arranged import (XBB)	Shipment	€ 15.00

INSURANCE

	Service	Fee per	Amount
For your valuable goods, we can provide Insurance cover up to €25k to replace lost or damaged shipments.	• Insurance (IN)	% Value of Goods minimum	1% € 10.00

COLLECTION & DELIVERY**Remote area service**

	Service	Fee per	Amount
A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.	• Out of Area delivery/ collection (OOA, OOC)	Shipment	€ 0.50/kg € 17.00 minimum € 50.00 maximum

Residential Delivery Service

	Service	Fee per	Amount
A residential delivery charge applies to shipments to homes or private residences, including locations where a business is operated from a home.	• Residential delivery (RES)	Shipment	€ 3.00

Resolved Wrong Address

	Service	Fee per	Amount
If a recipient's address is incomplete or incorrect, we may attempt to find the correct address and complete delivery. In this case, an additional charge will be applied. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.	• Resolved wrong address (RWA)	Shipment	€ 6.00

SHIPMENT HANDLING**Priority**

	Service	Fee per	Amount
You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	• Priority (PR)	Shipment	€ 10.00

Additional Handling

	Service	Fee per	Amount
Shipments that exceed our standard dimensions, or otherwise cannot be handled by our automated conveyor belts, will incur one of the following surcharges:	• Non-conveyable (SNC)	Shipment	€ 45.00

Non-conveyable

	Service	Fee per	Amount
This applies if an item weighs less than 30 kg, and exceeds any of the following dimensions: 1.21 m (L) x 0.76 m (W) x 0.76 m (H)	• Exceeding dimensions (SED)	Shipment	€ 55.00

Exceeding dimensions

	Service	Fee per	Amount
This applies if an item weighs 30 kg or more, and exceeds any of the following dimensions: Express: 1.2 m (L) x 1.2 m (W) x 1.5 m (H) Economy Express & Domestic: 2.4 m (L) x 1.2 m (W) x 1.8 m (H)			

A Non-Conveyable charge will not be assessed when an Exceeding dimensions charge is applied.

Non-stackable shipment

	Service	Fee per	Amount
This surcharge applies to any shipment containing at least one piece, skid or pallet that is non-stackable. Non-stackable means that a piece, skid or pallet cannot be stacked vertically in a safe and secure manner. This surcharge applies once per shipment, even if multiple pieces identified as non-stackable are bundled in a shipment. This surcharge applies if a pallet or box cannot be stacked vertically in a safe and secure manner. A shipment can attract both one Additional Handling surcharge and the Non-stackable surcharge. (Note: The billed surcharge does not represent a bookable service and does not contain any guarantee to the extent that the respective shipments may not possibly be stacked at one point during transport.)	• Non-stackable (SNS)	Shipment	€ 200.00

AHS Packaging

	Service	Fee per	Amount
This applies if an item: - is not fully encased in an outer shipping container or packaging; - is encased in an outer shipping container or packaging not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, plastic (hard and soft), or expanded polystyrene foam (e.g., Styrofoam); - is encased in an outer shipping container or packaging covered in shrink wrap or stretch wrap; - is round or cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, tires, drums or pails; - is bound with metal, plastic or cloth banding, or has wheels (e.g. a bicycle), casters, handles, or straps, including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area; - could become entangled in or cause damage to other packages or our sortation system.	AHS Packaging (AHP)	Shipment	€ 40.00

AHS Weight

	Service	Fee per	Amount
This applies if an item has an actual weight greater than 31kg (but less than 68kg). This does not apply to an item, package, or box on a standard pallet.	AHS Weight (AHW)	Shipment	€ 20.00

*NOTE: TNT will always only apply one Additional Handling surcharge per shipment. The surcharge will be applied based on below hierarchy:

- 1) Exceeding dimensions
- 2) Non-conveyable
- 3) AHS Packaging
- 4) AHS Weight

Book slot delivery

	Service	Fee per	Amount
If a shipment needs to be kept at the destination depot on request of the receiver for more than a day, then a book slot delivery fee will be applied to cover storage costs we incurred. Charges apply starting with the day after arrival at the destination depot.	• Book Slot Delivery (ST1, ST2...)	Number of Days Up to 30kg Up to 125kg >125kg	€ 5.00/day € 15.00/day € 50.00/day

Rates are effective from 01/01/2024 and are subject to change.
All rates are in EUR excluding VAT, duties, taxes and other charges.



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	Service	Fee per	Amount
SPECIAL GOODS TRANSPORT (DANGEROUS GOODS)			
In accordance with international transportation regulations (ATA, ADR, etc.), we can manage special transport & handling services for the classified and designated substances and commodities. For exact details please consult the Dangerous Goods section on tnt.com .			
Dangerous Goods/Hazardous Service charge applied to shipments containing fully regulated Dangerous Goods	• Dangerous goods/ Hazardous (HZ)	Shipment	€ 35.00
Dry Ice Service charge for the handling and transport of shipments containing Dry Ice (UN 1845).	• Dry ice (DI)	Shipment	€ 15.00
Limited Quantities Service charge applied to shipments containing Dangerous Goods in (ADR) limited quantities (not applicable for air transportation).	• Limited Quantities (LQ)	Shipment	€ 35.00
Excepted Quantities Service charge applied to shipments containing Dangerous Goods in Excepted Quantities	• Excepted Quantities (EQ)	Shipment	€ 15.00
Lithium Batteries Service charge for the handling and transportation of shipments containing Lithium Batteries in compliance with section II of applicable Packing Instruction (ATA DGR) or with Special Provision 188 (ADR).	• Lithium Batteries (LB)	Shipment	€ 10.00
Biological Substance (Category B) Service charge for the handling and transportation of shipments containing biological substances, category B (UN3373).	• Biological Substance (BB)	Shipment	€ 25.00
Genetically Modified Organism Service charge for shipments containing genetically modified organism (UN3245).	• Genetically Modified Organism (GM)	Shipment	€ 10.00
CUSTOMS SERVICES			
Our door-to-door delivery rates (ie. standard tariffs) include simple clearance formalities. For more complex, or to make international trade even easier for the customer, we will charge additional customs services. For more information, please refer to tnt.com .			
Disbursement Fees Payment of duties, taxes and other government charges on behalf of the customer.	• Disbursement Fees	Duty and Tax amount	D&T amount of € 0 to € 50: 30% of the D&T amount with a minimum of € 5.00 D&T amount of € 50 to € 600: A flat fee of € 15.00 D&T amount above € 600: 2.5% of the D&T amount
Replacement T1 document Replacement T1 document	• Replacement T1 document	Shipment	€ 40.00
Temporary Import/Export Per customer request special customs entry for temporary import/export clearance.	• Temporary Import/Export	Shipment	€ 75.00
ATR documentation Creating ATR documents for shipments to Turkey	• ATR documentation	Shipment	€ 45.00
Export Customs documents Drawing up export documents for customs	• Export Customs documents	Shipment	€ 75.00
Temporary (Re-)Import This concerns shipments TNT imports according to special customs regulations. Temporary import The goods are in the EU temporarily for repair, adding or processing and leave the EU in an altered state. The goods are in the EU temporarily and leave the EU in the same state. Reimport These goods are temporarily outside of the EU for repair, adding or processing after which they are reimported. TNT can convert all these complex regulations into practical applications, so you can focus on your core business.	• Temporary (Re-)Import	Shipment	€ 45.00
Execute customers instruction Per customer request to assign TNT to organise, for each import (shipment), a specific customs instruction at the receiver.	• Execute customers instruction	Shipment	€ 5.00
Delivery on T1 document Provide the T1 document for the customer and complete the transfer document (TC11). The customer keep control of the customs clearance process, as they can carry out the customs declaration and outsource the specific drawing up of the documents.	• Delivery on T1 document	Shipment	€ 45.00
Specific clearance & delivery We can launch an appeal at customs for the customer. We will charge an administrative cost of EUR 75, unless the cause of the issue lays with TNT. Also, we need to have received the claim within two weeks after the customer received the invoice, and the invoice needs to have been paid before TNT can actually launch the appeal. Please note that the customs department might charge the customer extra costs.	• Specific clearance & delivery	Shipment	€ 75.00
Additional Line Items TNT can provide clearance of shipments containing multiple commodities, however; an Additional Line Item Fee is applied to assign multiple tariff classifications. A shipment may incur this charge if: 1) it includes multiple tariff classifications above the stated "Free Lines" listed in the charges section; or 2) an identical commodity was manufactured in more than one country; or 3) multiple Commercial Invoices tendered to customs requires an individual Tariff classification for each invoice; or 4) you request a separate line entry for each item in the shipment.	• Additional Line Items	per additional line item as of the 6th line item	€ 8.00
Storage Storage may be needed if a customer requires they be informed that a shipment is on its way prior to local dispatch, or wishes to specify which customs procedures to apply.	• Storage	€ 5.00 per package per working day after two working days with a minimum of €10.00	€ 10.00
In-Bond Transit If you choose to use your own customs-clearance department or a Brokerage company other than TNT to clear your inbound shipments, TNT will charge a service fee to prepare the necessary transfer documentation and moves your inbound shipment from the point of arrival to a location you specify.	• In-Bond Transit	Shipment	€ 45.00
UK-EU Customs Surcharge Applied to shipments moving between the United Kingdom and the European Union. The surcharge is a flat amount per shipment and may be subject to change. Please visit the local TNT website at tnt.com for the latest surcharges.	• UK-EU Customs	Shipment	€ 4.90
Please visit the local TNT website at tnt.com for the actual customs services and charges.			

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