

# Additional services

[https://www.tnt.com/express/en\\_hk/site/support/contact.html](https://www.tnt.com/express/en_hk/site/support/contact.html)

Additional services are explained in detail on [tnt.com](https://www.tnt.com)

	Add-on Fee (HKD)
<b>TIME DEFINITE</b>	
<b>9:00 Express</b>	295.00 per con
<b>10:00 Express</b>	265.00 per con
<b>12:00 Express</b>	180.00 per con
<b>COLLECTION &amp; DELIVERY</b>	
<b>Priority</b> You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	156.00 per con
<b>Resolved Wrong Address</b> If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	107.00 per con
<b>Remote area service</b> A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.	4.0/Kg with a minimum of 220.00 per con
<b>Address Correction</b> Bill to payer for each time delivery address is changed upon request.	78.00 per con
<b>Collection &amp; Delivery at Warehouse/Terminal Premises</b> For any collection or delivery at warehouse/ terminal premises who charge out gate fee or administration fee, TNT will charge back the corresponding fee to customer on back-to-back basis.	
<b>Warehouse occupancy</b> Pick up and delivery is operated per TNT's arrangement. Should you request a reschedule which result with your shipment occupying TNT premises for an extended period, TNT will apply warehouse occupancy charge to you on daily basis.	
<b>SHIPMENT HANDLING</b>	
<b>Additional Handling</b> If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.	
<b>(1) Non Conveyable</b> Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	161.00 per con
<b>(2) Exceeding Dimensions</b> Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds : Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H)	161.00 per con
<small>* A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions &amp; non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.</small>	
<b>Special Handling Non Stackable</b> If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	260.00 per con
<b>ENHANCED LIABILITY</b>	
TNT automatically offers enhanced carrier liability on all express and economy express non-document consignments up to a maximum value of €25,000 or the declared invoice value of your goods, whichever is lower. For this Enhanced Liability cover, a fee of 1% of declared invoice value of goods or HKD 38.00 per consignment, whichever is greater, will apply. You may opt out of this scheme by writing to <a href="mailto:optout-hkel@tnt.com">optout-hkel@tnt.com</a>	<ul style="list-style-type: none"> <li>• Doc: 38.00 per con</li> <li>• Non-Doc: 1.0% of declared value with a minimum of 38.00 per con</li> </ul>
<b>PAPER CONSIGNMENT NOTES &amp; INVOICES</b>	
We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.	
<ul style="list-style-type: none"> <li>• Non-electronic consignment (Export only)</li> <li>• Non-electronic invoice</li> </ul>	40.00 per con 30.00 per invoice