

Additional services

MORE INFORMATION
 Customer Service Hotline 1782
 www.tnt.com

Additional services are explained in detail on tnt.com

	Add-on Fee (THB)
TIME DEFINITE	
9:00 Express	1,250 per con
10:00 Express	1,000 per con
12:00 Express	500 per con
COLLECTION & DELIVERY	
Priority You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	416 per con
Remote area service A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.	18/kg with a minimum of 728 per con
Resolved Wrong Address If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	423 per con
SHIPMENT HANDLING	
Additional Handling If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.	
(1) Non Conveyable Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	666 per con
(2) Exceeding Dimensions Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds : Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H) <small>* A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.</small>	666 per con
Special Handling Non Stackable If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	1,071 per con
ENHANCED LIABILITY	
TNT automatically offer enhanced carrier liability on all express and economy express non-document consignments up to a maximum value of €25,000. If you wish to "opt out" of this service please write to OptoutThailand@tnt.com .	1% of declared value with a minimum of 169 per con
PAPER CONSIGNMENT NOTES & INVOICES	
We can provide printed consignment notes and/or paper based invoices if you do not wish to transmit your data electronically and/or receive e-invoices.	
• Non-electronic consignment (Export only)	130 per con
CUSTOMS SERVICES	
TNT provides expertise and support for customs clearance, import and export regulations, Our door-to-door delivery rates shown on our standard tariffs include provision for simple clearance formalities. For more complex clearance or to make international trade even easier for the customer, TNT will charge additional customs services. The detailed services can be found on tnt.com .	
• Duties and Taxes Advancement (Advance of Funds) On request and additional fee, we can make sure that your shipment doesn't get held up by covering any duties or local taxes levied during customs clearance.	2% of duty and tax advanced with a minimum of 450 per transaction