TNT SHOWCASE
AUTOMOTIVE MANUFACTURER

A multinational, American automotive manufacturer operating twelve manufacturing plants that service the European market.
NO TIME TO WASTE BETWEEN SUPPLIERS AND PRODUCTION LINE

THE CHALLENGES

More than 4000 suppliers across Europe plus Israel, Morocco, Tunisia, Turkey and Ukraine.

Failed or late shipments from suppliers can stop the production line.

Missing parts must be collected from the supplier the same day and delivered early next morning.

TNT’S SERVICE ENSURES ALL 12 PLANTS RUN LIKE CLOCKWORK

A single, standardised service level agreement for all plants, including emergency shipments.
TNT HELPS OUR CUSTOMER TO CONQUER THESE CHALLENGES

ONE SIMPLIFIED TRANSPORTATION PROCESS
for emergency shipments to all European plants

AD-HOC UPGRADES
to faster services under one contract

SINGLE POINT OF CONTACT
in each country

SAVE COSTS by reducing the risk of line stops saving the company up to € 40,000 PER HOUR

END-TO-END MONITORING
immediate deviation reporting and proactive service recovery

OVERALL COST SAVINGS
and improved productivity
PROVIDING A COMPLETE SOLUTION FOR NEXT DAY DELIVERY

1. Plant provides Industry Specialist Desk with a reference number

2. Industry Specialist Desk schedules a collection

3. TNT provides dedicated collection by 15:00 or 17:00 on the same day as booking

4. Industry Specialist Desk proactively monitors delivery to plant by 09:30 or earlier as required

5. Monitoring, verification and deviation plan performed proactively by the Desk
POWERED BY TNT’S UNRIVALED NETWORK AND DEDICATED CUSTOMER SUPPORT

Industry Specialist Desk offers one single point of contact with TNT

Specialist Desk verifies part numbers, monitors shipments from pickup to delivery, proactively initiates service recovery, if necessary, and reports on delays or missed check points

TNT’s network enables us to pick up shipments same day from 4000 suppliers providing two standard collection times at 15:00 & 17:00 with cut off time 2 hours before

TNT is able to proactively offer in-transit service upgrades, if more urgency is required
TNT collects spare parts from more than 4000 suppliers and delivers to the 12 plants by the next morning.
THANK YOU