



## Temporary service suspensions and impacts globally

### Europe

Some TNT Express shipments with Intercontinental and European origins may experience delays. Some FedEx Express International Priority shipments may also experience temporary delays.

Country*	Remarks
Armenia	TNT Economy services are suspended for inbound shipments.
France	French authorities decided to re-open most of the shops in the country (except restaurants, bars, sports facilities). Nevertheless, the measures below remain in place until further notice: <ul style="list-style-type: none"><li>• Please make sure that customers are sending their shipments to recipients that are open, to avoid any backlog;</li><li>• Shipments that can't be delivered will be kept in our stations in accordance with the usual rules;</li><li>• Deliveries will be done without any contact. Signature upon delivery is maintained through the recipient's personal pen or company stamp;</li><li>• Relais Colis® (TNT) and Mondial Relay (FedEx Express) domestic networks are almost fully operational.</li></ul>
Ireland	To ensure the safety of our staff and customers all ROC (Receive over Counter) locations are closed until further notice. Our Dublin ROC will remain open for <b>essential business only</b> . Please contact Customer Service to schedule a pick up and request a delivery: <a href="#">FedEx Express</a>   <a href="#">TNT</a> .

\* Some businesses are closed throughout Europe. Prior to shipping, please check to see if the receiving business is still open.



## APAC and MEISA

### Europe origin

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
American Samoa	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Angola	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Australia	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Benin	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Bhutan	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Burkina Faso	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Chad	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Congo	All TNT services	Temporary service suspension	Europe Outbound	Until further notice
Cote d'Ivoire	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Equatorial Guinea	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Eritrea	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Fiji	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
French Polynesia	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Guinea-Bissau	All TNT services	Temporary service suspension	Europe Outbound	Until further notice
India	All FedEx Express and TNT services	Paracetamol and breathing appliances (only from India to Worldwide).  IXF Service.	Europe Outbound	Until further notice
Indonesia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Kiribati	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Lao People's Democratic Republic	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Lesotho	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Madagascar	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Malaysia	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mali	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice



Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Marshall Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mauritania	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Mauritius	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Micronesia (Federated States of)	All FedEx Express and TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Mongolia	All FedEx Express and TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Myanmar	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Nepal	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
New Zealand	All FedEx Express and TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Norfolk Island	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Northern Mariana Islands (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Palau	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Papua New Guinea	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Philippines (the)	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Reunion	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Rwanda	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Senegal	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Sierra Leone	All TNT Economy services	Temporary service suspension	Inbound and Outbound	Until further notice
Singapore	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Sri Lanka	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Timor-Leste	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Tuvalu	All TNT services	Temporary service suspension	Inbound and Outbound	Until further notice
Tuvalu	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Vietnam	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice
Wallis and Futuna	All TNT Economy services	Temporary service suspension	Europe Outbound	Until further notice



## Service restrictions globally

### Temporary restriction from Europe

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Italy	All FedEx Express and TNT services	<b>Domestic and international</b> As a consequence of the restrictions aimed at limiting the spread of COVID-19, we inform you that in case the Recipient's place of business of a shipment is closed, the shipment will be returned to the shipper. We therefore ask you to make sure the Recipient's place of business is available for deliveries prior to shipping. <b>International</b> FedEx Express and TNT air international shipments originating from or destined to Sicily and Sardinia are subject to an additional day of transit.	Outbound	Until further notice



### Temporary restriction from Europe to the United States, Canada and Latin America

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
United States Canada Latin America	All TNT Economy services	Temporary service suspension	Outbound	June 29 <sup>th</sup> , 2020 until further notice
United States	FedEx International Economy® (IE)	Temporary weight limitation of 100 kg per day	Outbound	November 2 <sup>nd</sup> , 2020 until further notice
French Guiana, Guadeloupe and Martinique	All TNT Freight services	All qualifying TNT Freight shipments	Outbound	July 28 <sup>th</sup> , 2020 until further notice

### Temporary restriction from Europe to Australia and New Zealand

Destination	Affected services	Service impact	Inbound / Outbound	Effective period
Australia New Zealand	All FedEx Express and TNT Express services	Total combined shipment should not exceed max 100 kg* per shipper per day	Outbound	Until further notice
	All FedEx Express and TNT Economy services	Temporary service suspension	Outbound	Until further notice

\* The weight restriction applies to actual and volumetric weight (whichever is higher than 100 kg).



## APAC restrictions

Origins	Destination	Affected services	Service impact	Effective period
APAC (except for China and Hong Kong)	Europe	All TNT Economy Services	Temporary service suspension	Until further notice
APAC (except for China and Hong Kong)	Europe	<ul style="list-style-type: none"> <li>• FedEx International Economy® (IE)</li> <li>• FedEx International Economy® Freight (IEF)</li> <li>• FedEx International Economy® DirectDistribution (IED)</li> </ul>	Temporary service suspension	Effective from November 30 <sup>th</sup> , 2020 until further notice
Hong Kong	Europe	<ul style="list-style-type: none"> <li>• FedEx International Economy® (IE)</li> <li>• FedEx International Economy® Freight (IEF)</li> <li>• FedEx International Economy® DirectDistribution (IED)</li> </ul>	Temporary service suspension	Effective from January 4 <sup>th</sup> , 2021 until further notice
China	Europe	<ul style="list-style-type: none"> <li>• All TNT Economy Services</li> <li>• FedEx International Economy® (IE)</li> <li>• FedEx International Economy® Freight (IEF)</li> <li>• FedEx International Economy® DirectDistribution (IED)</li> </ul>	Temporary service suspension	Until further notice
China (from Cangzhou, Handan, Hengshui, Shijiazhuang and Xingtai in Hebei Province only)	Worldwide	All FedEx Express and TNT shipments	Temporary service suspension	Effective from January 6 <sup>th</sup> , 2021 until further notice
China (from Langfang in Hebei Province only)	Worldwide	All FedEx Express and TNT shipments	Temporary service suspension	Effective from January 14 <sup>th</sup> , 2021 until further notice
Worldwide	China (from Cangzhou, Handan, Hengshui, Shijiazhuang and Xingtai in Hebei Province only)	All FedEx Express and TNT shipments	Temporary service suspension	Effective from January 6 <sup>th</sup> , 2021 until further notice
Worldwide	China (from Langfang in Hebei Province only)	All FedEx Express and TNT shipments	Temporary service suspension	Effective from January 14 <sup>th</sup> , 2021 until further notice
China	Worldwide	All FedEx Express and TNT services For Personal Protective Equipment (PPE) formal entry shipments only	<p>Minimum weight of 50 kg (actual weight) per air waybill for formal entry shipments.</p> <p>Note: Personal PPE shipments will not be subject to this minimum weight limit of 50 kg but must comply to China Customs requirement for personal shipment clearance.</p>	Until further notice
Europe	Australia New Zealand	All FedEx Express and TNT services	Temporary restriction to max 100 kg per day per shipper (actual or DIM weight, whichever is higher).	August 17 <sup>th</sup> , 2020 until further notice
Worldwide	Laos	All FedEx Express and TNT services	<p>Temporary service suspension of all FedEx Express and TNT services for the following shipments:</p> <ul style="list-style-type: none"> <li>• Perishables,</li> <li>• Liquid,</li> <li>• Lithium battery, including those contained in equipment,</li> <li>• Dangerous goods (DG).</li> </ul>	November 10 <sup>th</sup> , 2020 until further notice



## MEISA restrictions

### Amendments to PPE export policy for India

The Directorate General of Foreign Trade (DGFT), Department of Commerce, Government of India has amended the export policy of medical goggles and nitrile or NBR gloves under the ITC HS Codes mentioned below.

As per the amended notification, medical goggles and nitrile or NBR gloves can now be exported from India.

S. No.	ITC HS Codes	Description	Revised / Amended Policy	Policy Condition
207 A	9018	Medical Goggles	Restricted	Free
	392690 4015	Nitrile / NBR Gloves	Restricted	Free