

# Additional services

MORE INFORMATION

1-800-208-9999/ 1-800-102-6622 Or

[www.tnt.com](http://www.tnt.com)Additional services are explained in detail on [tnt.com](http://tnt.com)

	Add-on Fee (INR)
<b>TIME DEFINITE</b>	
<b>9:00 Express</b>	1,050.00 per consignment
<b>10:00 Express</b>	900.00 per consignment
<b>12:00 Express</b>	750.00 per consignment
<b>COLLECTION &amp; DELIVERY</b>	
<b>Priority</b> You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	400.00 per consignment
<b>Remote area service (Out-of-area delivery)</b> A surcharge applies to shipments with destinations that are remotely located or geographically difficult to reach.	15.00/Kg with a minimum of 700.00 per consignment
<b>Resolved Wrong Address</b> If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	800.00 per consignment
<b>SHIPMENT HANDLING</b>	
<b>Additional Handling</b> If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.	
<b>(1) Non Conveyable</b> Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	1,270.00 per consignment
<b>(2) Exceeding Dimensions</b> Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds : Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H) * A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.	1,270.00 per consignment
<b>Special Handling Non Stackable</b> If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	1,950.00 per consignment
<b>ENHANCED LIABILITY</b>	
Charge applicable to non document consignments to provide enhanced carrier liability against proven loss or damage up to a maximum of 25,000 Euro or declared invoice value (whichever is lower).	1% of declared value with a minimum of 338.00 per consignment
<b>PAPER CONSIGNMENT NOTES &amp; INVOICES</b>	
<b>Non-electronic consignment (Export only)</b> Charge applied to consignments where data is not electronically submitted. i.e. handwritten consignment notes.	45.00 per consignment
<b>Non-electronic invoice</b> Charge applied when customers require a paper invoice.	125.00 per invoice

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## CUSTOMS SERVICES

### Standard clearance

TNT's customs teams provide you with expert services to ensure your shipments follow a seamless process when it comes to customs clearance activities. Upon the consignments that require separate handling as they cannot be handled on receiver's request, we can perform additional clearance services. The detailed services can be found on [tnt.com](http://tnt.com)

### Advancement Fee

Duties, taxes and other charges might be due when importing a shipment. TNT may pay these fees in advance as assessed by Customs on behalf of the payer. A fee will be charged by TNT to the customer based on the advance amount paid.

### Delivery Order Fee (D.O.)

If the customer uses their own customs broker to clear inbound shipments, TNT will apply a Delivery Order (D.O) fee and will issue a D.O to the contractual customs broker.

### Customs Clearance Fee

TNT will apply Customs clearance surcharge for every import formal shipment that requires customs declaration. Local Clarification Statement: TNT can arrange the clearance of an inbound shipment when customers provide TNT with the necessary documentation at the courier terminal under courier bill of entry (CBE XIV) or at the cargo terminal by TNT or TNT contractual broker

## SPECIAL GOODS TRANSPORT

In accordance with international transportation regulations (IATA, ADR, etc...), we can manage special transport & handling services for the classified and designated substances and commodities. For exact details please consult to [tnt.com](http://tnt.com).

## Add-on Fee (INR)

900.00 per consignment

2.5% of duties and taxes advanced and charges incurred or 500, whichever is greater per consignment

2,200 per consignment

2,200 per consignment

Call our Customer Service Hotline for more details  
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