



December 2023

Our Holiday Operations Schedule

Dear Valued Customers,

Season's Greetings.

Thank you very much for choosing TNT services for your business. We would like to inform you of our operations schedule during this coming Year-End and New-Year holiday period in Japan.

	Pick-up and Delivery Schedule	Customer Service Business Hours	
December 29, 2023 (Fri)	Regular operations*	8:30~18:30	Regular hours
December 30, 2023 (Sat)	Closed	Closed	
December 31, 2023 (Sun)	Closed	Closed	
January 1, 2024 (Mon)	Closed	Closed	
January 2, 2024 (Tue)	Closed	Closed	
January 3, 2024 (Wed)	Closed	Closed	
January 4, 2024 (Thu)	Regular operations	8:30~18:30	Regular hours

*Please note that the shipments picked up by our partner company on December 29, 2023 (Fri) will be uplifted on or after January 4, 2024 (Thu).

Due to traffic congestion expected during the holiday period, we would like to ask for your cooperation in preparing your packages as early as possible on the pick-up day. In case of missing or incomplete paper works or exceeding weight and/or dimension limitation we will hold such shipments at our discretion and process them on or after January 4, 2024.

Please consider to use our online tools to arrange your pick up and track your shipment as large number of phone calls are expected towards the year end and New Year.

For other inquiries, please call our Customer Service at **0120-003200**.
Your kind understanding and cooperation would be highly appreciated.

Thank you for choosing TNT services and we look forward to continuing to serve you in the coming year.

Sincerely,

FedEx Express