

# Additional services

MORE INFORMATION

 1-300-882-882  
 [www.tnt.com](http://www.tnt.com)

Additional services are explained in detail on [www.tnt.com](http://www.tnt.com)

	Add-on Fee (MYR)
<b>TIME DEFINITE</b>	
<b>9:00 Express</b>	120.00 per con
<b>10:00 Express</b>	100.00 per con
<b>12:00 Express</b>	75.00 per con
<b>COLLECTION &amp; DELIVERY</b>	
<b>Priority</b> You can opt for prioritised handling from collection to delivery. Your consignment will be clearly labelled with our Priority sticker.	35.00 per con
<b>Late Collection</b> On demand collections can be arranged at an additional fee if you require your goods to be collected beyond the time of the normal TNT collection in your area.	100.00 per con
<b>Remote area service</b> A remote area is defined as difficult to reach or remote location. This is determined by post code or town name. For an additional fee we will deliver (or collect) in these areas.	1.50/Kg with a minimum of 30.00 per con
<b>Resolved Wrong Address</b> If a destination address provided by the sender is incomplete or incorrect and TNT is subsequently not able to deliver the shipment, TNT will make every reasonable effort to find the correct address and deliver the shipment. An additional charge will be applied per shipment to cover the additional costs.	40.00 per con
<b>East Malaysia Service</b> International shipment to/from East Malaysia will be serviced upon an additional fee.	8.50/Kg
<b>SHIPMENT HANDLING</b>	
<b>Additional Handling</b> If you have shipments that are not suitable to be handled on our automated conveyor machinery or if they exceed our standard operational dimensions, we will ship them with an additional fee* to cover the additional handling costs.	
<b>(1) Non Conveyable</b> Charge applied to consignments when one or more of the items weigh less than 30 kgs and one or more of the dimensions exceed 1.2m(L)*0.7m(W)*0.6m(H). These are consignments that require separate handling as they cannot be handled on automated conveyor machinery.	65.00 per con
<b>(2) Exceeding Dimensions</b> Charge applied to consignments when one or more of the items weigh 30kgs or more and one or more of the dimensions exceeds : Express - 1.2m (L) * 1.2m (W) * 1.5m (H) Economy Express - 2.4m (L) * 1.2m (W) * 1.8m (H)	65.00 per con
* A consignment will be charged only once for additional handling. If your consignment is both exceeding dimensions & non-conveyable, the Additional Handling Exceeding Dimensions charge will be billed.	
<b>Special Handling Non Stackable (SNS)</b> If your shipments require special handling & resources because they cannot be stacked, we will ship them with an additional fee to cover the additional handling costs.	100.00 per con
<b>ENHANCED LIABILITY (EL)</b>	
TNT automatically offer enhanced carrier liability on all express and economy express non-document consignments up to a maximum value of €25,000. If you wish to "opt out" of this service please write to <a href="mailto:OptoutMalaysia@tnt.com">OptoutMalaysia@tnt.com</a>	1% of declared value with a minimum of 18.00 per con
<b>PAPER CONSIGNMENT NOTES &amp; INVOICES (NEC)</b>	
Printed consignment notes will be charged per consignment, if you do not wish to transmit your data electronically.	
<ul style="list-style-type: none"> <li>• <b>Non-electronic consignment (Export only)</b></li> </ul>	2.00 per con
<b>SPECIAL GOODS TRANSPORT</b>	
In accordance with international transportation regulations (IATA, ADR, etc...), we can manage special transport & handling services for the classified and designated substances and commodities.	
<ul style="list-style-type: none"> <li>• <b>Dangerous goods / Hazardous</b></li> <li>• <b>Dry Ice</b></li> <li>• <b>Limited Quantity</b></li> </ul>	For more details please contact Special Services Malaysia at 03-7933 3400 or email to <a href="mailto:MY.Special.Services@tnt.com">MY.Special.Services@tnt.com</a> .
<b>SURCHARGES</b>	
<b>Fuel surcharge (FSI)</b>	
Index linked charges are applied to all consignments to cover fluctuations in fuel price. For actual prices contact us at 1300 882 882 or refer to <a href="http://www.tnt.com">www.tnt.com</a>	
<b>Security surcharge (ESS)</b>	
Charges applied on each consignment :MYR0.21/kg (minimum per consignment as MYR2.15) and maximum per consignment as MYR43.00).	