

2019 Golden Week pick up, delivery and customer service schedules



Thank you for choosing TNT Express.

2019 Golden Week customer service, pick up and delivery schedules are as follows-

Since heavy traffic congestion is expected before GW, please arrange your shipment and pick up request as earliest possible.

In case of over size and weight limitation shipment and missing or incomplete export documents the shipment may be shipped on or after 7th May, 2019 at TNT's discretion.

Operations schedule

○ Operating, △ Operating with restrictions, X Not operating

		4/26	4/27	4/28	4/29	4/30	5/1	5/2	5/3	5/4	5/5	5/6	5/7
		Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue
Tokyo Export operation		○	○	X	X	X	X	X	X	X	X	X	○
Osaka Export operation		○	○	X	X	X	X	X	X	X	X	X	○
Pick up	Tokyo Osaka TNT pickup area	○	△*1	X	X	X	X	X	X	X	X	X	△*3
	Vendor pick up area	○	△*1	X	X	X	X	X	X	X	X	X	△*3
Delivery	Tokyo Osaka TNT delivery area	○	△*2	X	X	X	X	X	X	X	X	X	△*3
	Vendor delivery area	○	△*2	X	X	X	X	X	X	X	X	X	△*3
Customer Service		○	○	X	X	X	X	X	X	X	X	X	○

*1 : The part of shipment picked up by TNT and all shipment picked up vendor on 27th April will be exported on or after 7th May

*2 : Delivery on 27th April is only available for the request on or before 26th April.

*3 : Please be aware that pick up and delivery after the holidays may take longer than normal.

TNT Express Worldwide Japan G.K.
Customer service toll free 0120-599-868