



August, 2019
TNT Express Worldwide (Japan) G.K.

Dear Valued TNT Customer

Obon Holiday Week Service Schedule

Thank you for choosing TNT Express.

We would like to inform you of our operations schedule during the Obon holiday period as follows-

Date	Day	Pickup and Delivery	Customer Service Business Hours	
August 9	(Fri)	Regular operations	8:30~19:00	Regular hours
August 10	(Sat)	Saturday operations	8:30~17:30	Saturday Hours
August 11	(Sun/Holiday)	Closed	Closed	
August 12	(Mon/Holiday)	Closed	Closed	
August 13	(Tue)	Regular operations*	8:30~19:00	Regular hours
August 14	(Wed)	Regular operations*	8:30~19:00	Regular hours
August 15	(Thu)	Regular operations*	8:30~19:00	Regular hours
August 16	(Fri)	Regular operations*	8:30~19:00	Regular hours
August 17	(Sat)	Saturday operations	8:30~17:30	Saturday Hours
August 18	(Sun)	Closed	Closed	
August 19	(Mon)	Regular operations	8:30~19:00	Regular hours

* Some limitations may apply to the vendor pickup and delivery area. Please contact our customer service for the details.

Due to traffic congestion expected during in the Obon Week holiday period, we would like to ask for your cooperation in preparing your packages as early as possible on the pickup day. Please note that shipment with insufficient (and/or missing) export documentation and/or exceeding weight (and/or volume) limitation will temporary be withheld at our discretion. These shipments will be shipped after the issue is resolved. Please contact our customer services for other inquiries.

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Customer Service 0120-599-868 (toll-free)