



April 2022

### Golden Week Holiday Operations Schedule

Dear Valued Customers

Thank you for choosing TNT Express.

We would like to inform you of our operations schedule during Golden Week holiday period in Japan as follows.

Date	Collection & Delivery	Customer Service
Apr28 Thu	Normal ※1	8:30 - 19:00
Apr29 Fri Holiday	Closed	Closed
Apr30 Sat	Limited	8:30 - 17:30
May 1 Sun	Closed	Closed
May 2 Mon	Normal ※2	8:30 - 19:00
May 3 Tue Holiday	Closed	Closed
May 4 Wed Holiday	Closed	Closed
May 5 Thu Holiday	Closed	Closed
May 6 Fri	Normal ※3	8:30 - 19:00

\*1 Shipments picked up on Apr 28 will be exported on or after May 2.

\*2 Shipments picked up on May 2 will be exported on or after May 6.

\*3 Pickup and delivery after the holidays may take longer than normal.

Due to traffic congestion expected during Golden Week holiday period, we would like to ask for your cooperation in preparing your packages as early as possible on the pickup day. Please note that shipment with missing or incomplete export documents and/or exceeding weight/size limitation will not be uplifted at our discretion. These shipments will be uplifted after confirmation of required documents and/or space availability. For other inquiries, please call our Customer Service at 0120.003200.

Sincerely,  
FedEx Express